



Government of Pakistan

# PAKISTAN TELECOMMUNICATION AUTHORITY

Headquarters, F-5/1, Islamabad, <http://www.pta.gov.pk>

## **TENDER NOTICE** ICT/12/2014

(For Sonicwall Firewall NSA 2400 license renewal )

Sealed tenders are invited from well reputed and authorized dealers / suppliers / distributors of Sonicwall / DELL Firewall, registered with Sales Tax and Income Tax Department companies having at least 3 years of relevant business experience for SonicWALL Comprehensive Gateway Security Suite license renewals for firewall model NSA 2400, for the period of three years.

Tender documents can be downloaded from PTA and PPRA websites i.e [www.pta.gov.pk](http://www.pta.gov.pk) and [www.ppra.org.pk](http://www.ppra.org.pk) or it can be obtained from office of undersigned. In both cases bank draft amounting to Rs. 500/- Non- Refundable, in favor of Pakistan Telecommunication Authority, Islamabad has to be submitted along with proposal(s), prior to bid opening.

Bids along with earnest money equivalent to 2% of total bid price, will be received up to 1st January, 2015 by 10:30 A.M. Bids will be opened on the same day at 11:00 A.M in front of the bidders or their representatives who may choose to attend. Any bid not accompanied by earnest money will be rejected without any right of appeal.

Pakistan Telecommunication Authority Islamabad reserves the rights to accept or reject any tender as per PPRA rules.

**DY DIRECTOR (ICT-III)**

**PH: 9225361**



*Government of Pakistan*  
**PAKISTAN TELECOMMUNICATION AUTHORITY**  
**HEADQUARTERS F-5/1, ISLAMABAD.**

[http:// www.pta.gov.pk](http://www.pta.gov.pk)

**BIDDING DOCUMENTS**

Pakistan Telecommunication Authority intends to renew SonicWALL Comprehensive Gateway Security Suite license for firewalls model NSA 2400, for the period of three years including onsite support. Detailed specifications of renewal of license and support are at Annex-A. Notice of the tender issued on PTA's/PPRA's websites is the part of this contract document

**Terms and Conditions**

**A. DATE AND TIME OF RECEIPT OF BIDS:**

1. Bidding documents duly completed will be received on or before **1<sup>st</sup> January 2015** up to 10:30 A.M. Financial bids will be opened on same day at 11:00 AM in the PTA Headquarters Auditorium, Islamabad.
2. Bids should be addressed to Pakistan Telecommunication Authority, Headquarters F-5/1, Islamabad.
3. Bidder will quote clearly, price for above mentioned firewall in financial bid, whereas PTA will consider the lowest amount for selection of successful bidder, subject to fulfillment of Annex-A, dealership, company and tax payer registration.

**B. COMPANY INFORMATION**

Name of Firm: \_\_\_\_\_

Date of Establishment of Business

(documentary proof of registration etc.): \_\_\_\_\_

Address: \_\_\_\_\_

Telephone No: \_\_\_\_\_ Fax No. \_\_\_\_\_

GST Reg. No: \_\_\_\_\_

National Tax No: \_\_\_\_\_

**C. EARNEST MONEY:**

1. Earnest money in the shape of pay order / bank draft in favor of Pakistan Telecommunication Authority, Islamabad amounting to 2% of the total consolidated bid should be attached with the Financial Proposal (Cheques will not be accepted).
2. Earnest money of successful bidder will be retained for three years. The earnest money of unsuccessful bidders will be returned on award of contract to the successful bidder.
3. **Any bid not accompanied with earnest money will be rejected without any right of appeal.**
4. In case of cancelation of contract due to default of the supplier, the earnest money shall be forfeited in favor of Pakistan Telecommunication Authority.

**D. PRICES:**

1. The bidder should quote its rates clearly in the Financial Proposal in both figures and words for both the firewall separately.
2. The rates quoted shall remain valid for three months from date of opening of bids.
3. Bid shall be in Pak rupees only and inclusive of all applicable taxes i.e. GST etc.
4. No transportation/carriage charges will be allowed.

**E. PAYMENT PROCEDURE:**

1. No advance payment shall be made against the renewal of license.
2. Payment to successful bidder will be made against invoice after actual renewal of the license for above mentioned firewall, installed at PTA Headquarters and issuance of satisfactory completion certificate by PTA.
3. All applicable taxes will be deducted from the payment.

**F. LICENSE:**

1. The renewal of license and Software updates should be arranged through Sonicwall / DELL (i.e manufacturer of firewall) by providing all duties/taxes (if any) levied by the Government. towards this end.

**G. LICENSE RENEWAL PERIOD:**

1. Vendor will be responsible for renewal of Comprehensive Gateway Protection license of Sonicwall NSA 2400 for three years and on site support at PTA H/Qs, F-5/1, Islamabad.
2. License will be updated, within fifteen working days after issuance of supply order.

**H. ANNEXTURES:**

Annexure-A is integral part of the bidding document and adherence to Annex-A is mandatory.

**I. WARRANTY:**

1. Vendor will be responsible for the renewal of license and onsite support for three years.
2. The effective date will be considered from the date of actual renewal of license.
3. Response time of the support should be within one hour on telephone and within four hours physical onsite.

**J. PENALTY:**

1. 01% (one percent) of the total value of supply order will be charged as penalty (per week) on late renewal of the license upto a maximum of four (4) weeks. After expiry of four (4) weeks supply order may stand canceled and earnest money will be forfeited.
2. PTA reserves the right to forfeit earnest money in case of delayed response time by the bidder, during the support time period of three years.

**K. DISQUALIFICATIONS:**

Bids are liable to be rejected if, there is any deviation from the instructions as laid down in the bid document i.e.

1. Bids are submitted without the required earnest money.
2. Bids are received after specified date and time.
3. Specification and other requirements are not properly adhered to or inferior from those given in the bidding documents.
4. GST and NTN certificates are not attached.
5. Service centre is not in Islamabad/Rawalpindi and on site service response time exceeding 4 hours.
6. Supplier is not an authorized dealer/partner and warranty provider of the principal manufacturer for Pakistan.
7. Any irrelevant bids.

**L. AFFIDAVIT:**

Affidavit on legal paper to the effect that the firm has not been black listed by any government / semi government/autonomous body or company.

**M. RIGHTS RESERVED:**

Pakistan Telecommunication Authority Islamabad reserves the rights to accept or reject any tender as per PPRA rules or accept the whole or part of tender.

**N. AUTHORIZED DEALER/DISTRIBUTOR/PARTNER:**

Bidder shall be authorized dealer/distributor/supplier/partner of the Sonicwall / DELL.

**O. CHECKLIST:**

1. Earnest money in shape of bank draft/pay order. (Yes/No)  
(cheques are not acceptable).
2. Company's Profile (Yes/No)
3. GST and NTN certificates
4. Affidavit on legal paper for not being black listed. (Yes/No)
5. Copies of authorized dealership/partnership etc. of the (Yes/No)
6. Specification and other requirements are met (Yes/No)
7. Service centre is in Islamabad/Rawalpindi (Yes/No)

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S.No.	Description of firewall renewal requirements
1	Comprehensive Gateway Security Suite Upgrade for three years
2	Gateway Anti-Virus, Anti-Spyware, Intrusion Prevention Service, App Control & App Visualization
3	Botnet Filter
4	Premium Content Filtering Service
5	Dynamic Support 24x7 from Sonicwall/DELL and onsite support by the bidder
6	Onsite support with response time 1 hour on phone and within of 4 hours onsite
7	Hardware warranty for further three years
8	Software and Firmware Updates for three years
9	Global VPN for atleast 10 users and SSL VPN for atleast 2 users
10	Unlimited users