

SOP on Allocation of Numbering Resource to CMOS/LL/LDI Operators

1. All the organizations possessing a valid license issued by the Authority to establish, maintain & operate telecommunication system and services are eligible to apply for allocations of numbering capacity.
2. Any person or entity who wants to avail UAN, Toll free and UIN numbers will only have to apply to the relevant local loop licensee. PTA shall assign individual UANs, Toll free numbers and UINs to the Local Loop operators upon receipt of request in the prescribed format under Numbering allocation and administration Regulation.
3. All Local loop licensees shall apply for allocation of UAN, Toll Free Number and UIN through online system of PTA. Local loop operators will provide the email addresses of different regions which will be authorized to apply for customers and regulatory email as well so that allocation of required UAN, TFN and UIN can be emailed to them by online system.
4. Applications for numbering allocations shall not be made more than six months prior to the planned in-service date.
5. The licensee will apply for numbering resource as per prescribed application form provided in the NAAR.
6. The numbering resource will be allocated if no PTA dues stand outstanding against the licensee.
7. The Authority will assign number resources after the applicant has fulfilled all the requirements within a reasonable time period but not beyond thirty (30) days.
8. The Authority will intimate about the allocation of numbering resource to all concerned operators for its proper activation/routing/switching.
9. The allocation will be brought into service within a year from the date of allocation.
10. All cellular mobile licensees shall only sell SIM(s) in the specific geographical areas for which the number series is allocated.
11. The allocation shall be used for the specified purpose in the manner as approved by the Authority.
12. The allocation must be used in accordance with any specific conditions made by the Authority including any classification by type or tariff.
13. Each party shall program the number series in their switches in accordance with number series allocated by the Authority and National Numbering Plan issued by the Authority and shall comply with the numbering provisions.
14. Numbering resource holders will intimate the Authority about the date on which the resources allocated to them are being deactivated.
15. In case an allocation or part of an allocation is withdrawn by the Authority the applicant shall have to apply afresh for the allocation or part thereof.