

Grading Table

Service Availability (%)				
Grade A	Grade B	Grade C	Grade D	Grade E
95% or above	> 95% and < 80%	> 80% and < 70%	> 70% and < 50%	< 50%
Retain-ability				
Grade A	Grade B	Grade C	Grade D	Grade E
60 min (<i>No DC</i>)	45+ min	45-30min	30-15min	15-5min
Download Speed				
Grade A	Grade B	Grade C	Grade D	Grade E
> Speed 75 %	> Speed 60% and < Speed 75%	> Speed 45% and < Speed 60%	> Speed 30% and < Speed 45%	< Speed 30%
Upload Speed				
Grade A	Grade B	Grade C	Grade D	Grade E
> Speed 75 %	> Speed 60% & < Speed 75%	> Speed 45% & < Speed 60%	> Speed 30% & < Speed 45%	< Speed 30%
RTT(For Local Latency in ms)				
Grade A	Grade B	Grade C	Grade D	
< 70ms	Between 70ms & 80ms	Between 80ms & 90ms	Between 90 & 100ms or 100ms+	
Jitter				
Grade A	Grade B	Grade C	Grade D	
< 15 ms	Between 15ms & 20ms	Between 20ms & 25ms	Between 25ms & 30ms	
Packet Loss				
Grade A	Grade B	Grade C	Grade D	
< 2%	Between 2% and 3%	Between 3% and 4%	Between 4% and 5%	