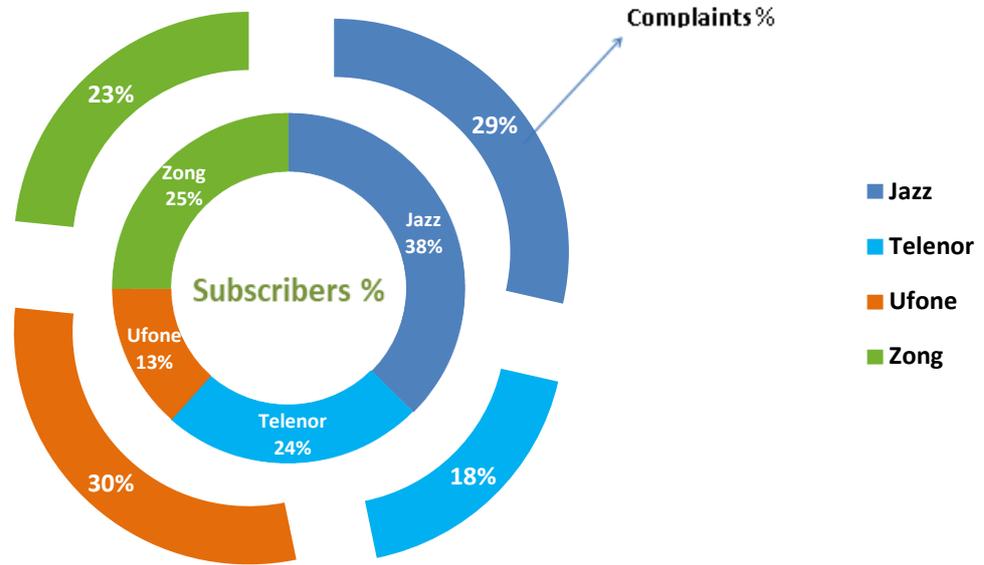
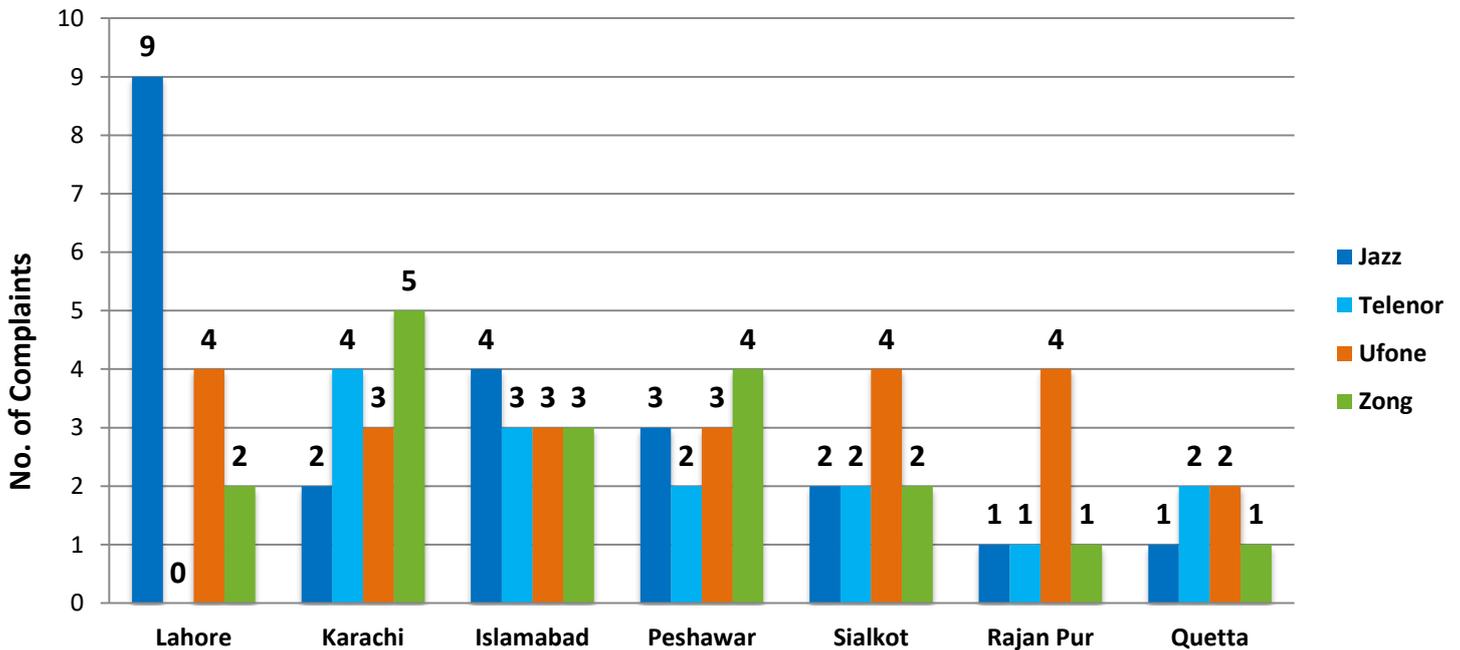


Operator-wise and City-wise Percentage of Quality of Service Complaints during May 2024

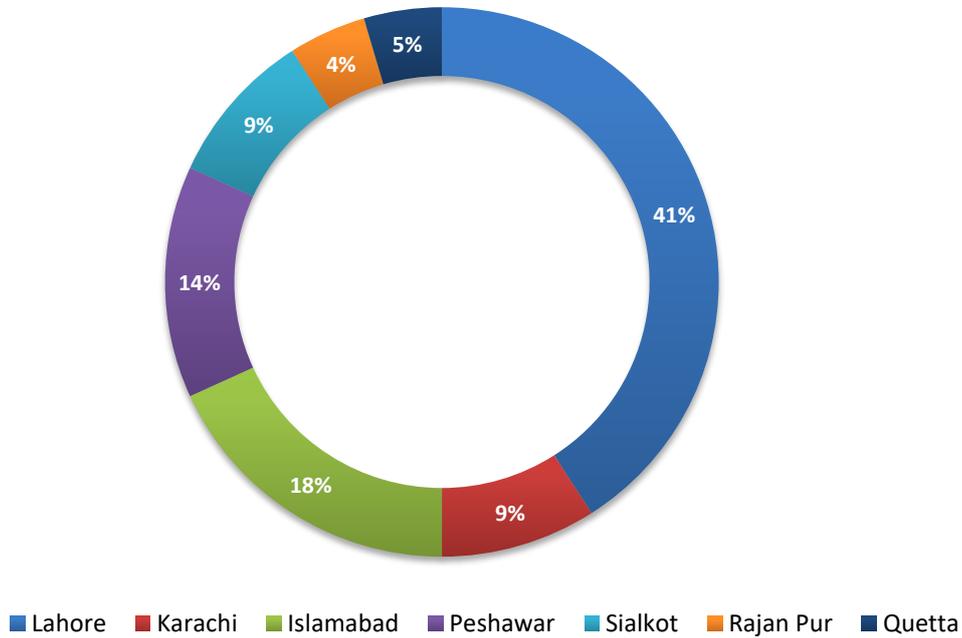
Operator-wise Percentage from Total Subscriber of Quality of Service Complaints During May 2024



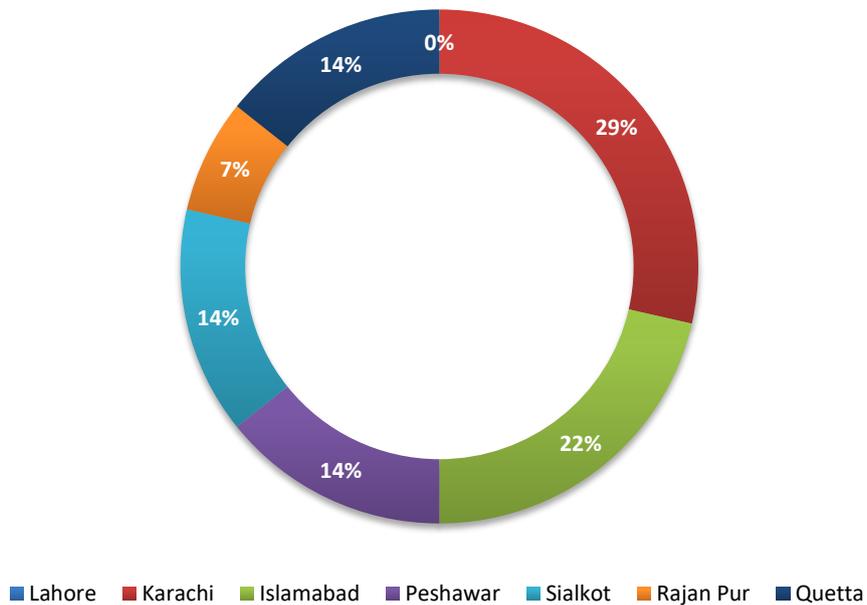
City-wise Complaints of Quality of Service Complaints against CMOs During May 2024



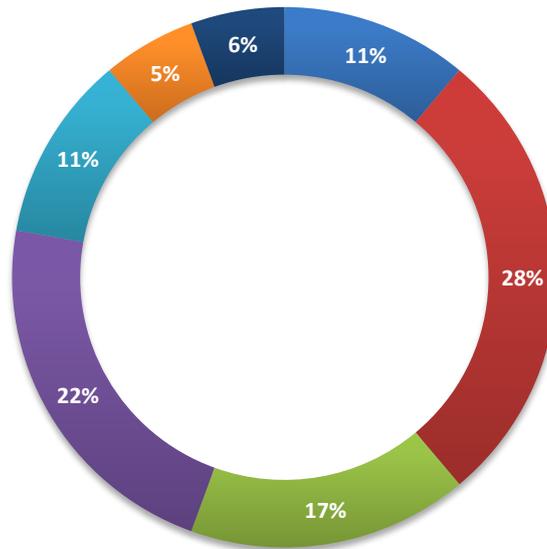
City-wise Percentage of Quality of Service Complaints against Jazz During May 2024



City-wise Percentage of Quality of Service Complaints against Telenor During May 2024

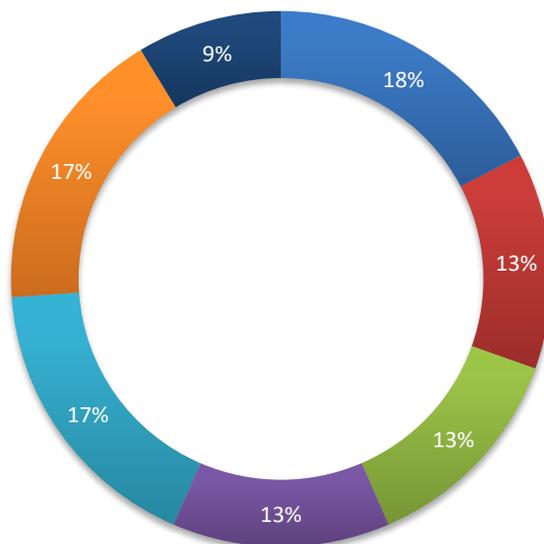


City-wise Percentage of Quality of Service Complaints against Zong During May 2024



■ Lahore ■ Karachi ■ Islamabad ■ Peshawar ■ Sialkot ■ Rajan Pur ■ Quetta

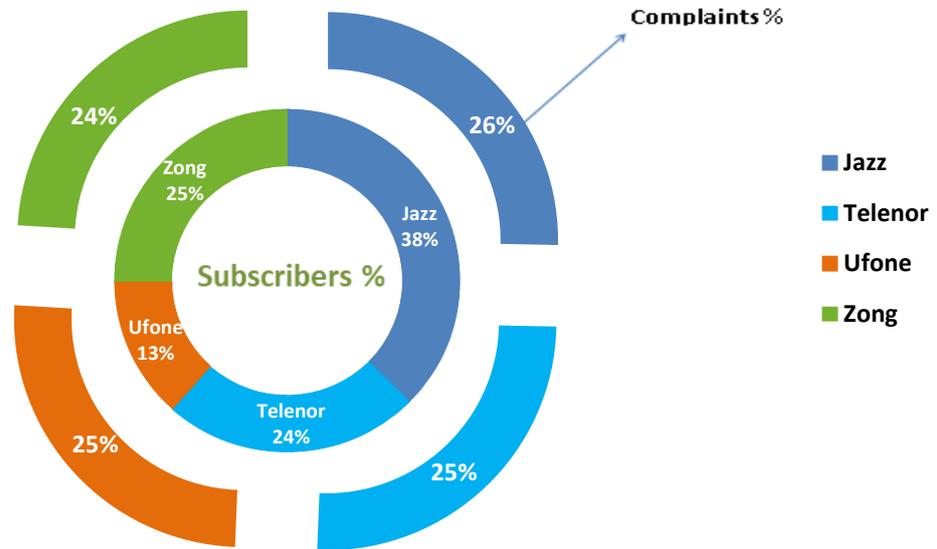
City-wise Percentage of Quality of Service Complaints against Ufone During May 2024



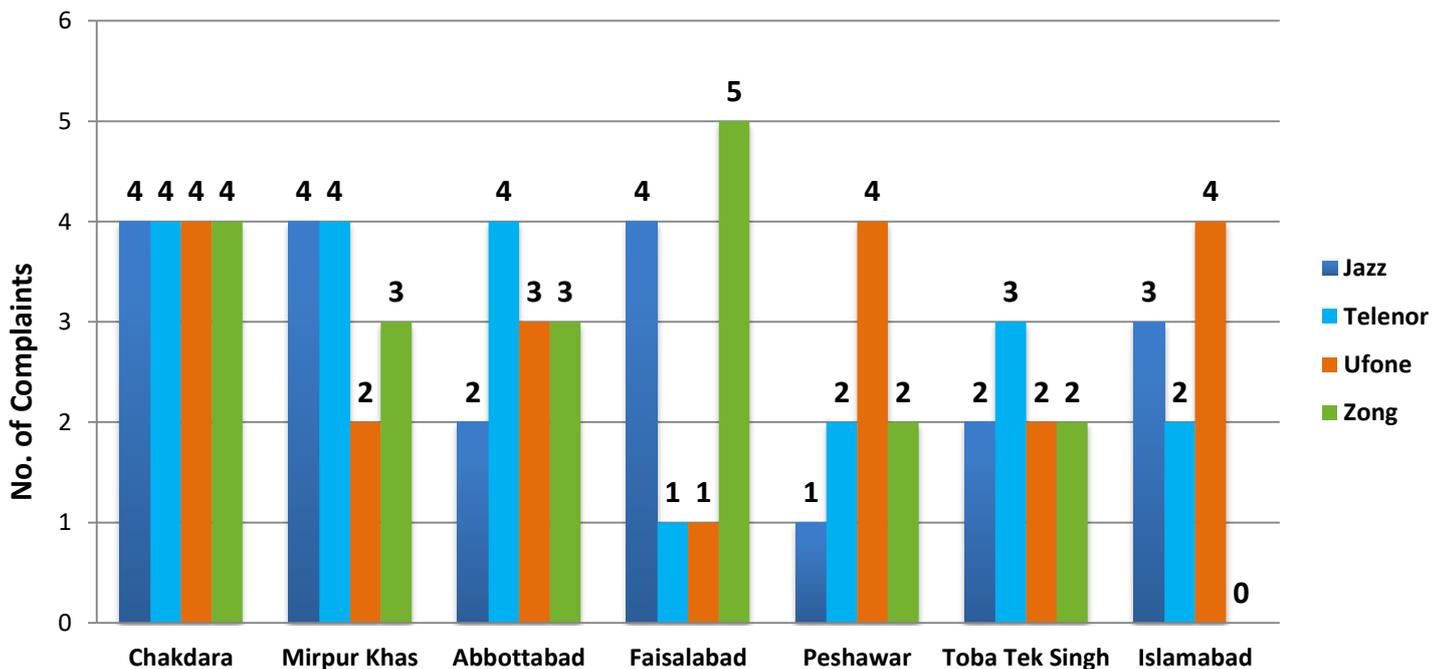
■ Lahore ■ Karachi ■ Islamabad ■ Peshawar ■ Sialkot ■ Rajan Pur ■ Quetta

Operator-wise and City-wise Percentage of Non Provision of Service in an Area / Coverage Issues during May 2024

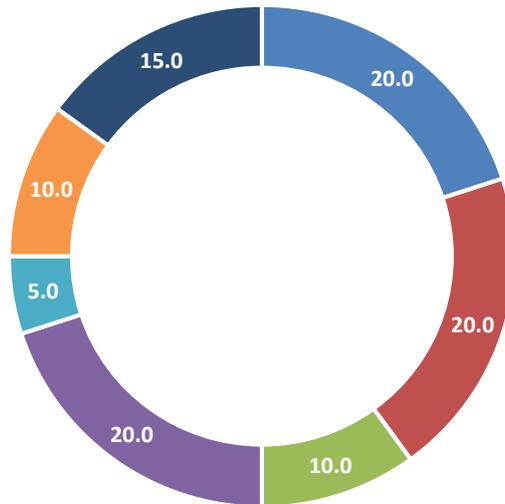
Operator-wise Percentage from Total Received Complaints and Subscribers of Non Provision of Service in an Area / Coverage Issues Complaints during May 2024



City-wise Complaints of Non Provision of Service in an Area / Coverage Issues Complaints against CMOs during May 2024

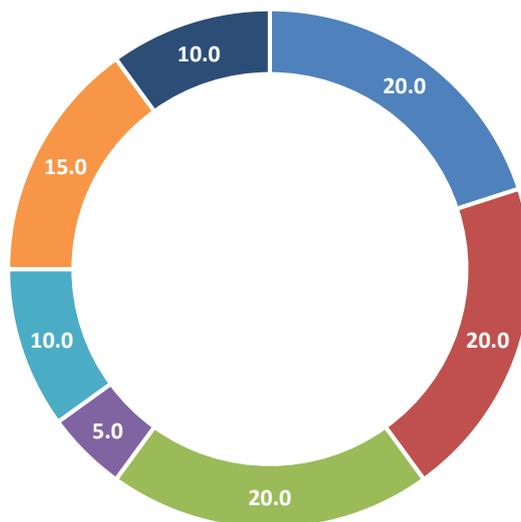


City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Jazz During May 2024



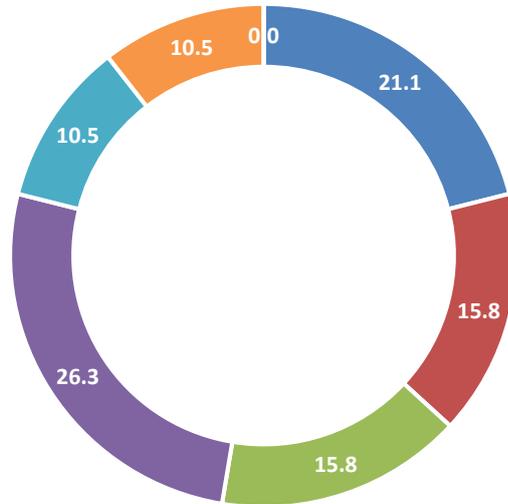
■ Chakdara ■ Mirpur Khas ■ Abbottabad ■ Faisalabad ■ Peshawar ■ Toba Tek Singh ■ Islamabad

City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Telenor During May 2024



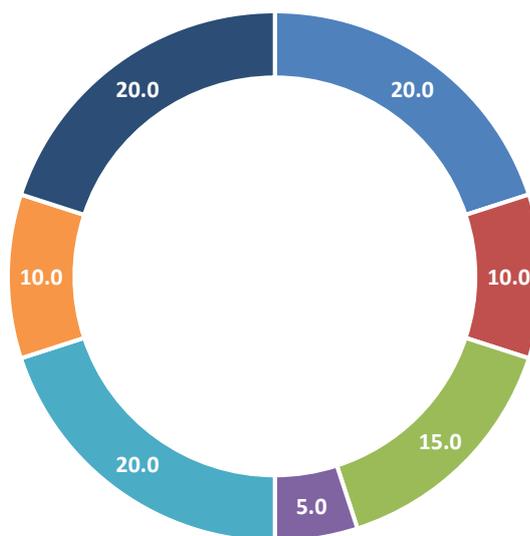
■ Chakdara ■ Mirpur Khas ■ Abbottabad ■ Faisalabad ■ Peshawar ■ Toba Tek Singh ■ Islamabad

City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Zong During May 2024



■ Chakdara ■ Mirpur Khas ■ Abbottabad ■ Faisalabad ■ Peshawar ■ Toba Tek Singh ■ Islamabad

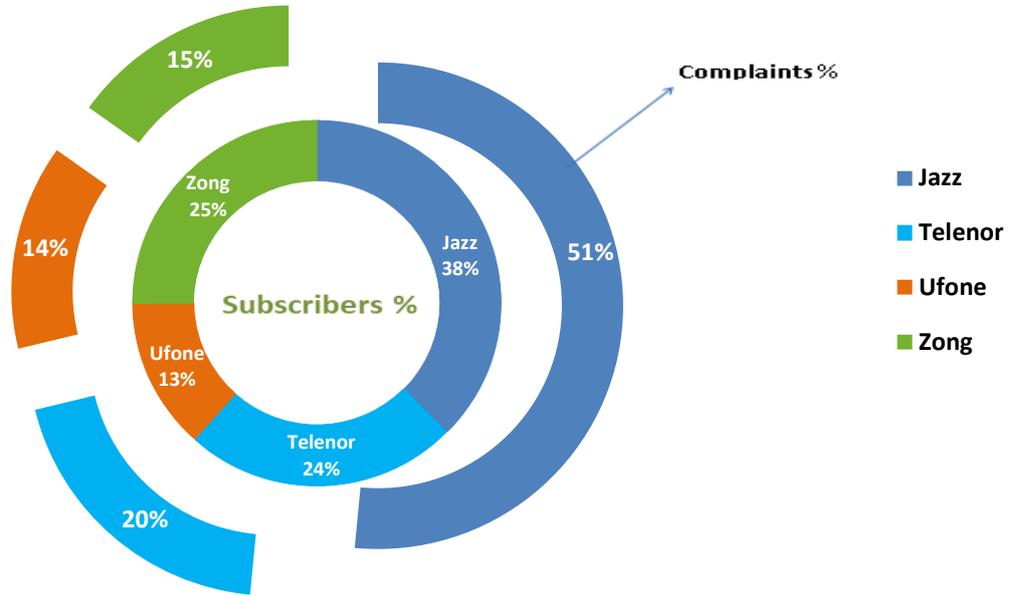
City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Ufone During May 2024



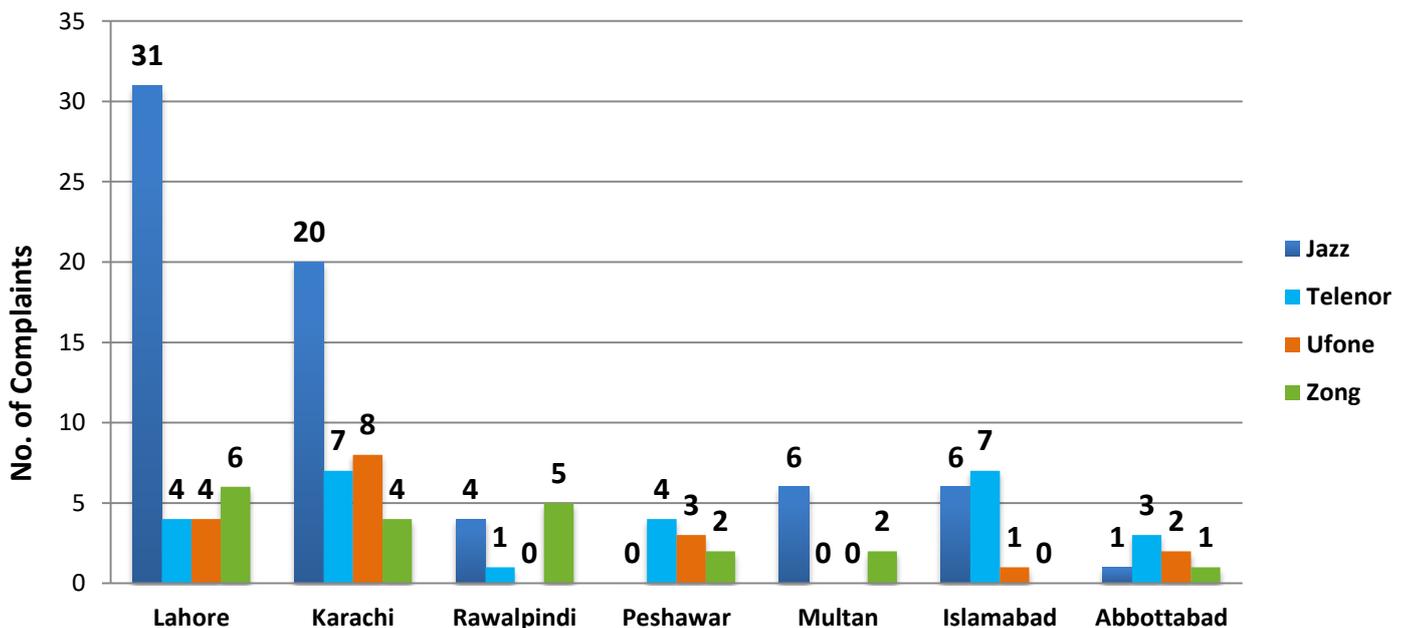
■ Chakdara ■ Mirpur Khas ■ Abbottabad ■ Faisalabad ■ Peshawar ■ Toba Tek Singh ■ Islamabad

Operator-wise and City-wise Percentage of Billing Related (Overcharging/Tariff/etc.) Complaints during May 2024

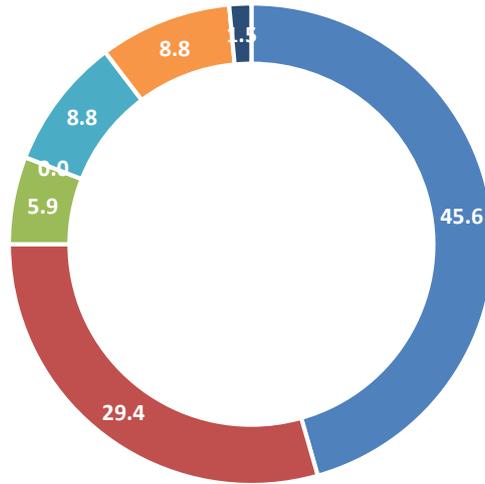
Operator-wise Percentage from Total Subscriber of Billing Related Complaints During May 2024



City-wise Complaints of Billing Related (Overcharging/ Tariff/ etc.) Complaints against CMOs during May 2024

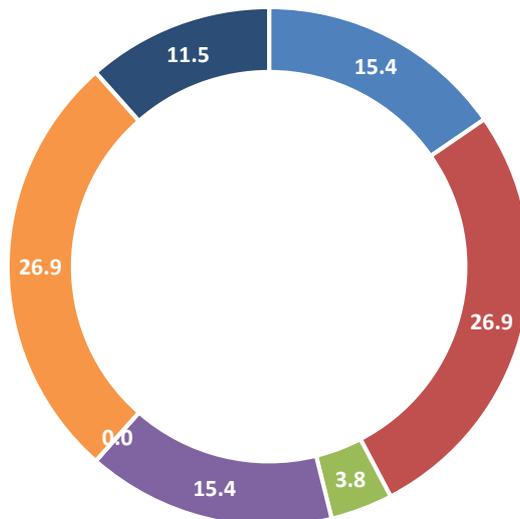


City-wise Percentage of of Billing Related Complaints against Jazz During May 2024



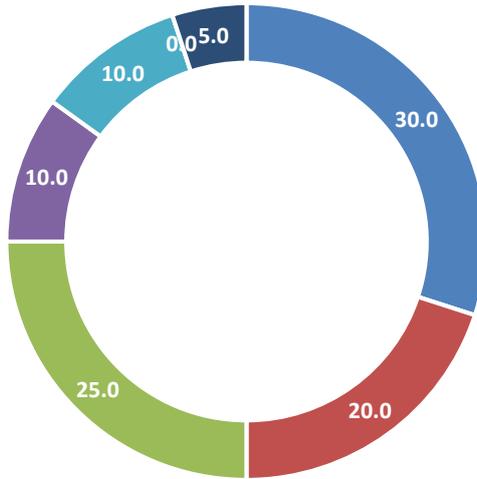
■ Lahore ■ Karachi ■ Rawalpindi ■ Peshawar ■ Multan ■ Islamabad ■ Abbottabad

City-wise Percentage of of Billing Related Complaints against Telenor During May 2024



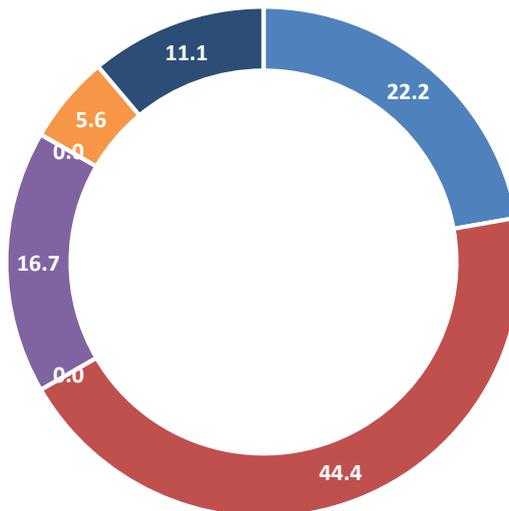
■ Lahore ■ Karachi ■ Rawalpindi ■ Peshawar ■ Multan ■ Islamabad ■ Abbottabad

City-wise Percentage of of Billing Related Complaints against Zong During May 2024



■ Lahore ■ Karachi ■ Rawalpindi ■ Peshawar ■ Multan ■ Islamabad ■ Abbottabad

City-wise Percentage of of Billing Related Complaints against Ufone During May 2024



■ Lahore ■ Karachi ■ Rawalpindi ■ Peshawar ■ Multan ■ Islamabad ■ Abbottabad