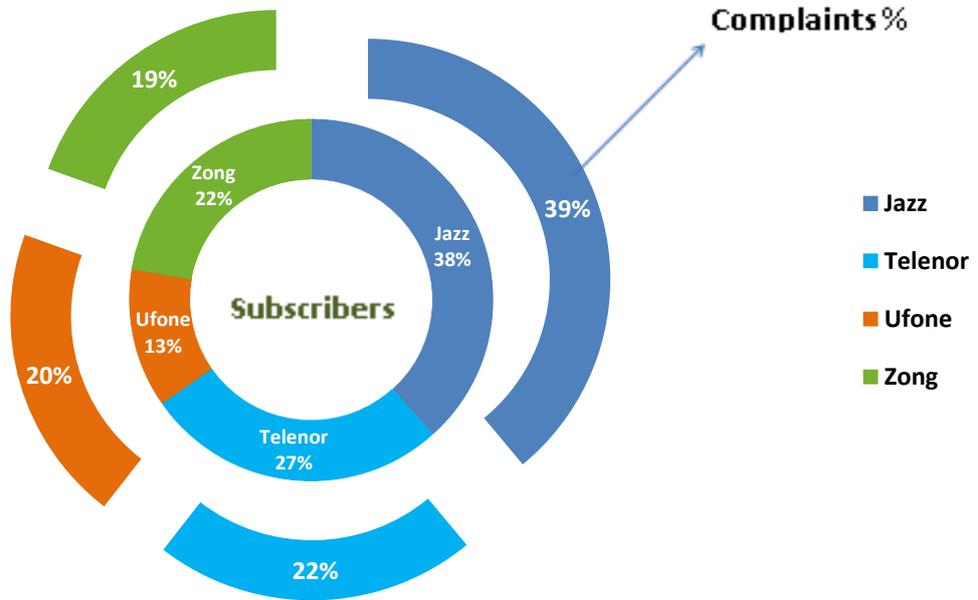
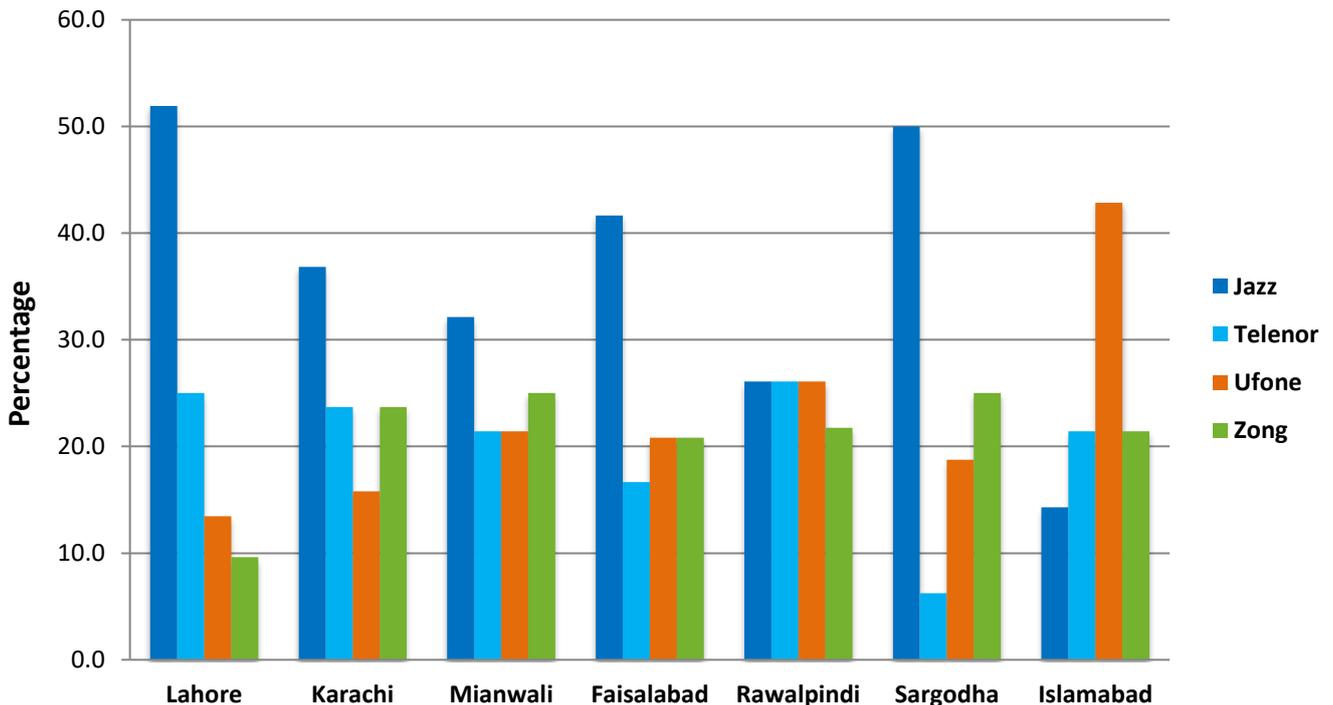


# Operator-wise and City-wise Percentage of Quality of Service Complaints during August 2021

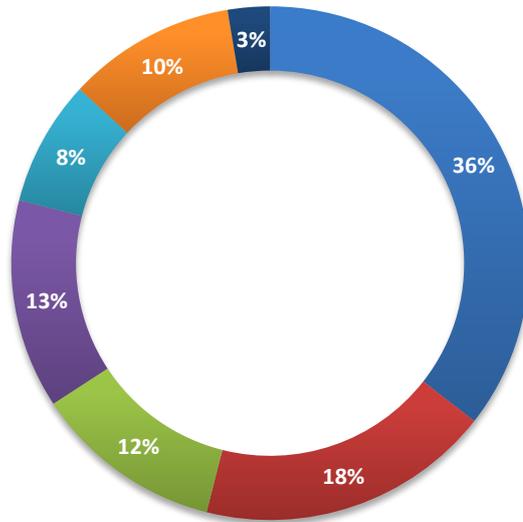
## Operator-wise Percentage from Total Subscriber of Quality of Service Complaints During August 2021



## City-wise Percentage of Quality of Service Complaints against CMOs During August 2021

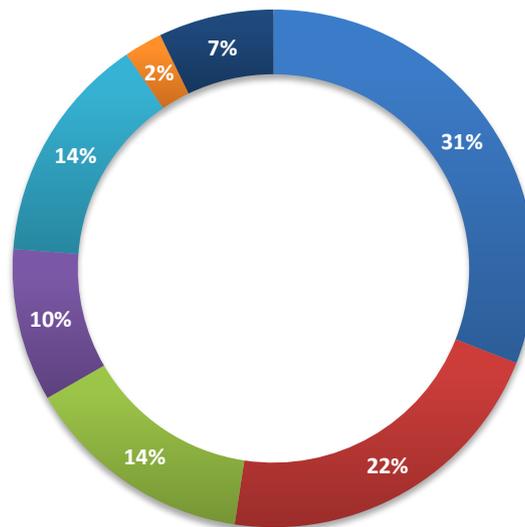


### City-wise Percentage of Quality of Service Complaints against Jazz During August 2021



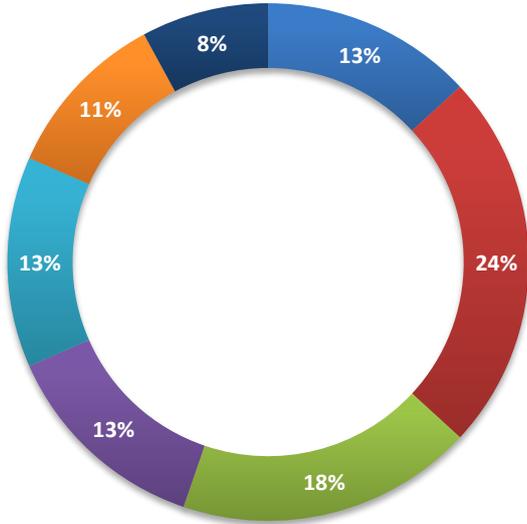
■ Lahore ■ Karachi ■ Mianwali ■ Faisalabad ■ Rawalpindi ■ Sargodha ■ Islamabad

### City-wise Percentage of Quality of Service Complaints against Telenor During August 2021



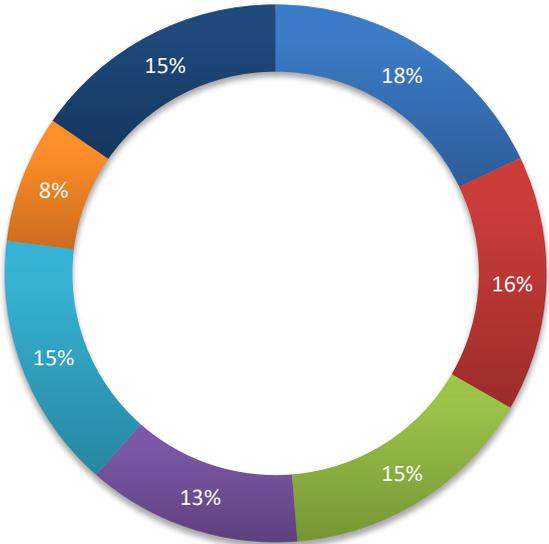
■ Lahore ■ Karachi ■ Mianwali ■ Faisalabad ■ Rawalpindi ■ Sargodha ■ Islamabad

### City-wise Percentage of Quality of Service Complaints against Zong During August 2021



■ Lahore ■ Karachi ■ Mianwali ■ Faisalabad ■ Rawalpindi ■ Sargodha ■ Islamabad

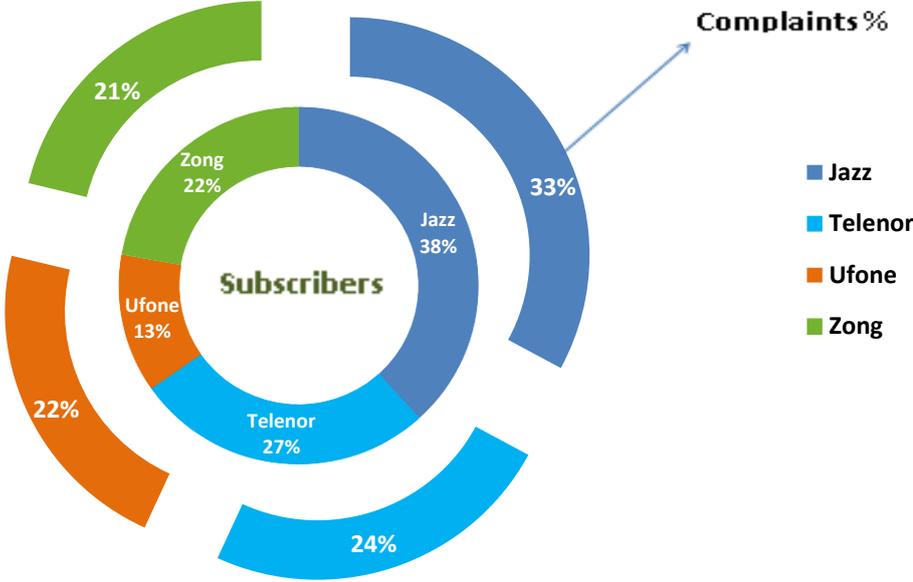
### City-wise Percentage of Quality of Service Complaints against Ufone During August 2021



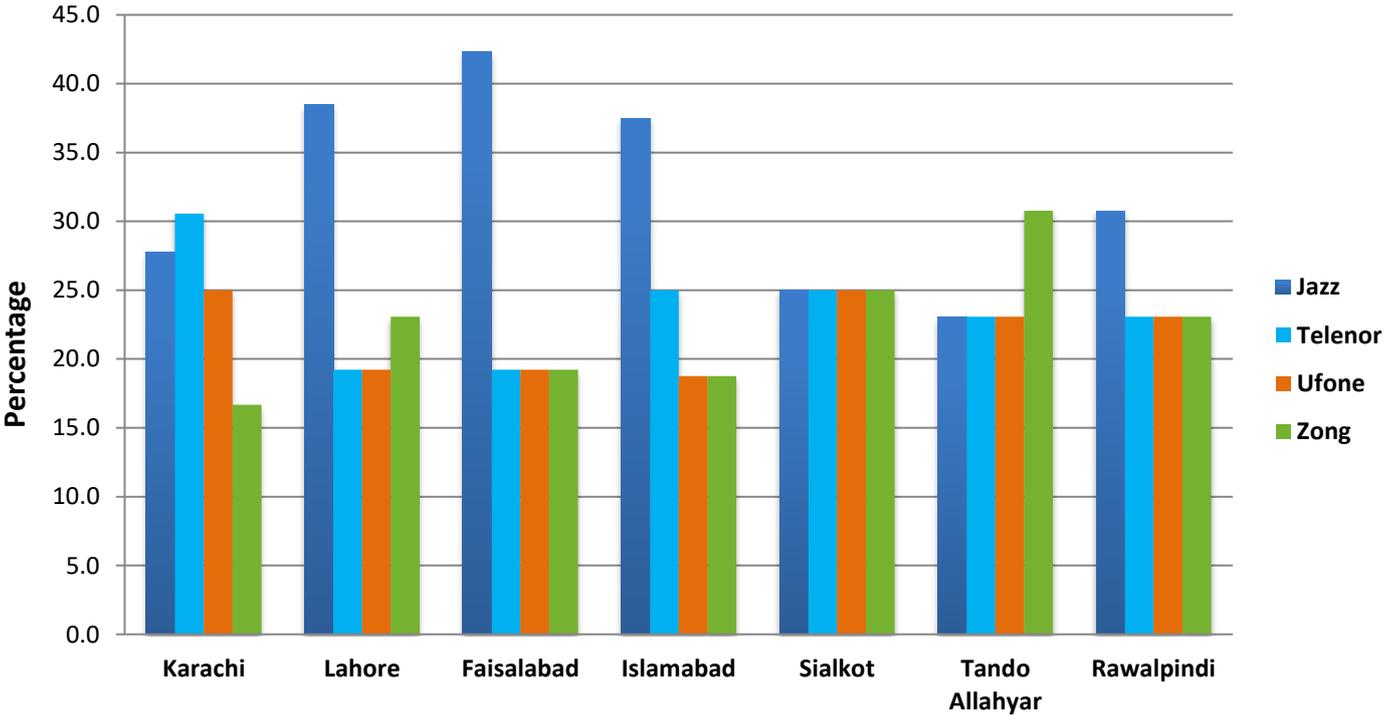
■ Lahore ■ Karachi ■ Mianwali ■ Faisalabad ■ Rawalpindi ■ Sargodha ■ Islamabad

# Operator-wise and City-wise Percentage of Non Provision of Service in an Area / Coverage Issues during August 2021

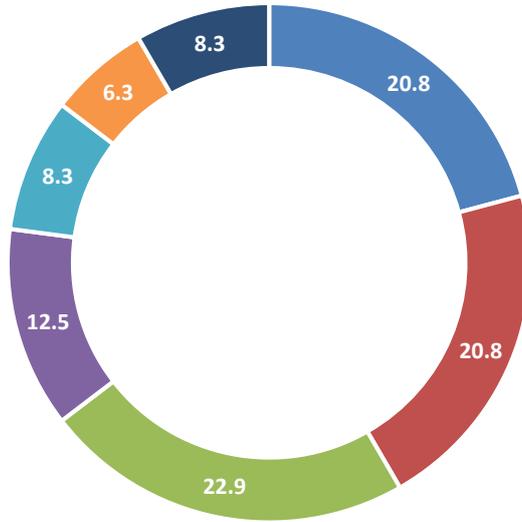
## Operator-wise Percentage from Total Received Complaints and Subscribers of Non Provision of Service in an Area / Coverage Issues Complaints during August 2021



## City-wise Percentage of Non Provision of Service in an Area / Coverage Issues Complaints against CMOs during August 2021

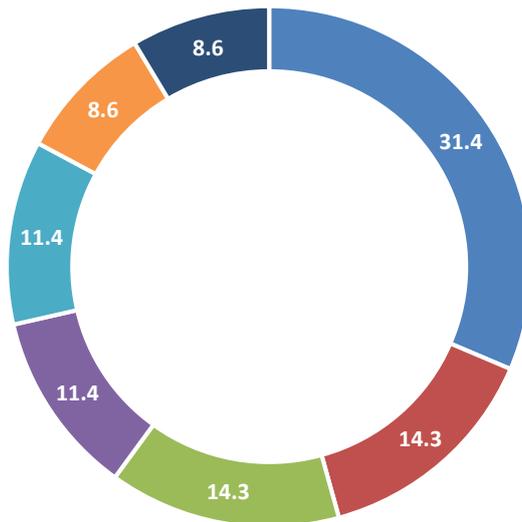


### City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Jazz During August 2021



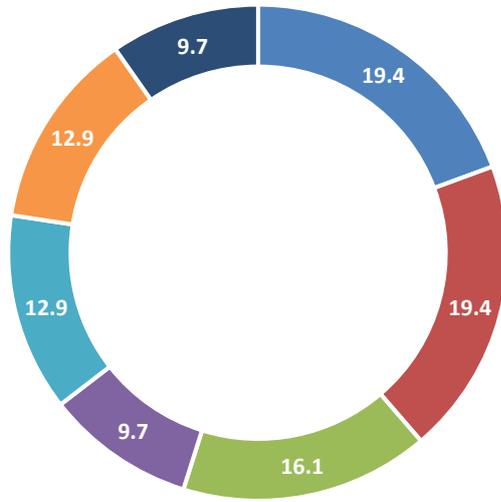
■ Karachi ■ Lahore ■ Faisalabad ■ Islamabad ■ Sialkot ■ Tando Allahyar ■ Rawalpindi

### City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Telenor During August 2021



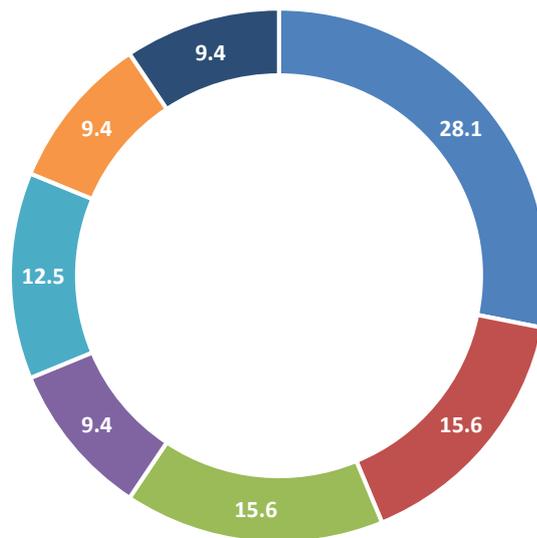
■ Karachi ■ Lahore ■ Faisalabad ■ Islamabad ■ Sialkot ■ Tando Allahyar ■ Rawalpindi

**City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Zong During August 2021**



■ Karachi ■ Lahore ■ Faisalabad ■ Islamabad ■ Sialkot ■ Tando Allahyar ■ Rawalpindi

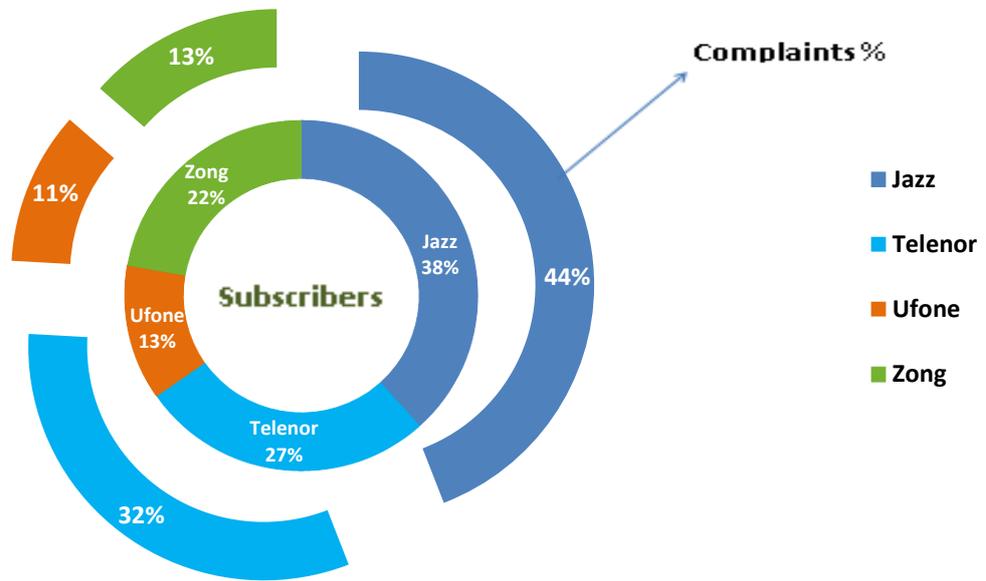
**City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Ufone During August 2021**



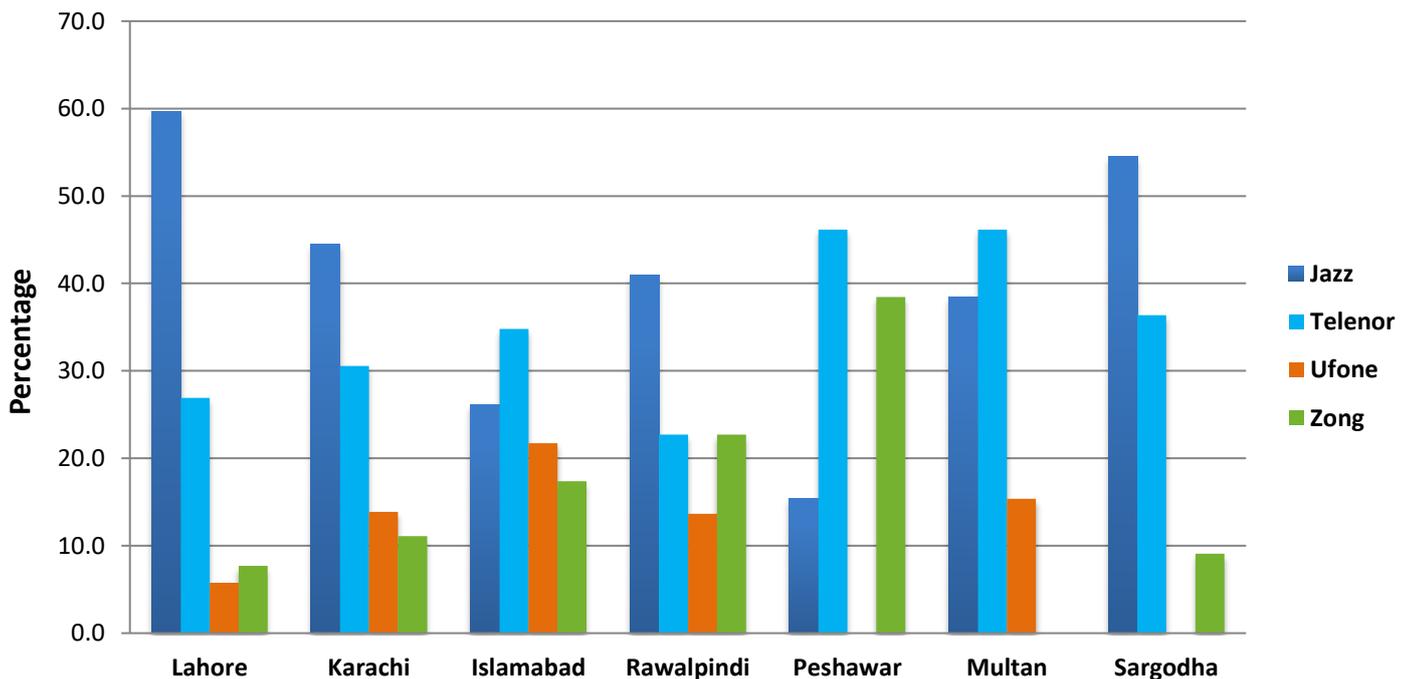
■ Karachi ■ Lahore ■ Faisalabad ■ Islamabad ■ Sialkot ■ Tando Allahyar ■ Rawalpindi

## Operator-wise and City-wise Percentage of Billing Related (Overcharging/Tariff/etc.) Complaints during August 2021

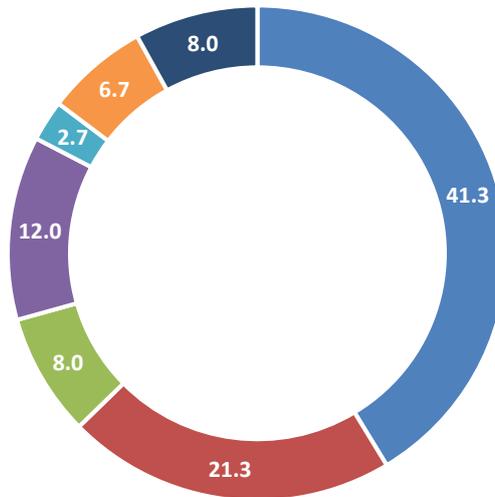
### Operator-wise Percentage from Total Subscriber of Billing Related Complaints During August 2021



### City-wise Percentage of Billing Related (Overcharging/ Tariff/ etc.) Complaints against CMOs during August 2021

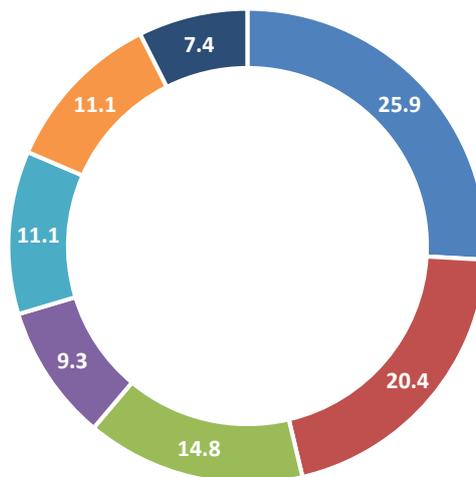


## City-wise Percentage of of Billing Related Complaints against Jazz During August 2021



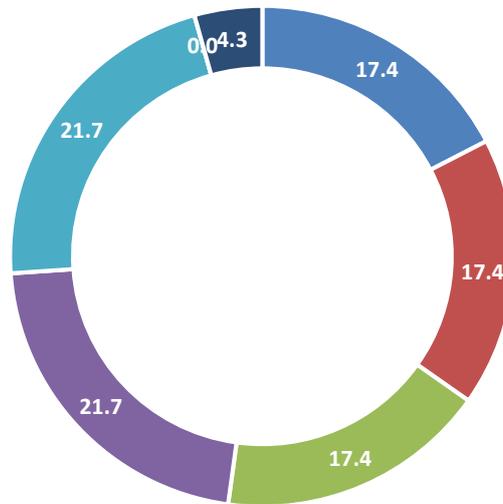
■ Lahore ■ Karachi ■ Islamabad ■ Rawalpindi ■ Peshawar ■ Multan ■ Sargodha

## City-wise Percentage of of Billing Related Complaints against Telenor During August 2021



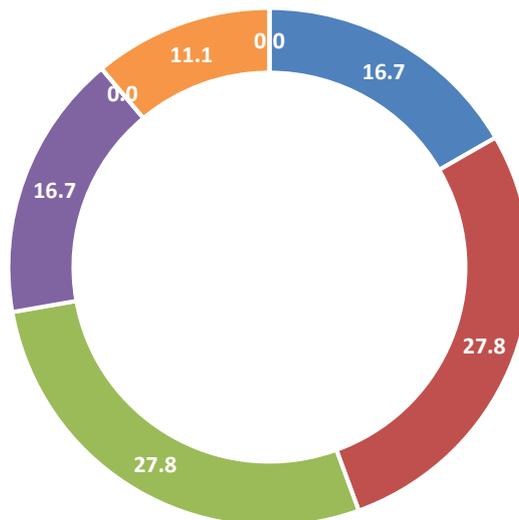
■ Lahore ■ Karachi ■ Islamabad ■ Rawalpindi ■ Peshawar ■ Multan ■ Sargodha

## City-wise Percentage of of Billing Related Complaints against Zong During August 2021



■ Lahore ■ Karachi ■ Islamabad ■ Rawalpindi ■ Peshawar ■ Multan ■ Sargodha

## City-wise Percentage of of Billing Related Complaints against Ufone During August 2021



■ Lahore ■ Karachi ■ Islamabad ■ Rawalpindi ■ Peshawar ■ Multan ■ Sargodha