



PAKISTAN TELECOMMUNICATION AUTHORITY
HEADQUARTERS, F-5/1, ISLAMABAD

**Enforcement Order under section 23 of the Pakistan Telecommunication
(Re-organization) Act, 1996 against Frontier Broadband (Pvt.) Limited**

No. PTA/Finance/CVAS-Data/Defaulters/1083/2010/549

Date of Show Cause Notice: 7th August, 2024
Venue of Hearing: PTA HQs, Islamabad
Date of Hearing: 6th February, 2025

Panel of Hearing:

Abdul Batin Khan:	Director General (Wireline-Licensing)
Muhammad Khurram Siddiqui:	Director General (L&R)
Ubaid Tayyab:	Director (Finance)
Syeda Samreen Afzaal:	Director (Enforcement)

Issue:

“Non-submission of Annual Audited Accounts (AAAs) and Non-payment of Annual Regulatory Dues (ARDs) for the year ended 30th June, 2023”

DECISION OF THE OFFICERS OF THE AUTHORITY

1. Precisely stated facts of the case are that Frontier Broadband (Pvt.) Limited (the “**licensee**”) was awarded a non-exclusive license No. DIR (L)/CVAS-1004/PTA/2019 dated 14th January, 2019 (the “**license**”) by Pakistan Telecommunication Authority (the “**Authority**”), to establish, maintain and operate Data Class Value Added Services in the licensed region, subject to the terms and conditions contained in the license.
2. The licensee is required to comply with the prevailing regulatory laws comprising the Pakistan Telecommunication (Re-organization) Act, 1996 (the “**Act**”), the Pakistan Telecommunication Rules, 2000, (the “**Rules**”) the Pakistan Telecommunication Authority (Functions & Powers) Regulations, 2006 (the “**Regulations**”), Class Licensing and Registration Regulations, 2007 (the “**CL Regulations**”), and the terms and conditions of the license. As per license condition No.3 read with sub-regulation (1) of regulation 11 of the CL Regulations and sub-regulations (6) and (7) of

regulation 23 of the Regulations, it is obligatory upon the licensee to submit Annual Audited Accounts (“AAAs”) and pay Annual License Fee (“ALF”) within 120 days of the close of financial year.

3. The licensee through letters dated 28th September 2023, 12th December 2023, 11th March 2024 and email dated 14th May 2024 was required to submit AAAs for the year ended 30th June, 2023 along with the payment of ALF for the aforesaid year including applicable Late Payment Additional Fee (“LPAF”) calculated till date of payment, however, the licensee did not pay any heed to comply with the same.

4. Due to failure on the part of the licensee upon non-submission of AAAs for the aforesaid year along with ALF including applicable LPAF till date of payment, a Show Cause Notice (SCN) dated 7th August, 2024 under section 23 of the Act was issued wherein it was required to remedy the aforementioned contraventions by submitting AAAs and making payment of ALF for the year ended 30th June, 2023 including applicable LPAF **within seven (07) days** of the issuance of the SCN and also to explain in writing, **within thirty (30) days** of the issuance of the SCN as to why an enforcement order should not be passed under section 23 of the Act. In response to the SCN, the licensee vide email dated 15th August, 2024 requested for additional time to fulfil the requirements and also communicated that they will try their level best to submit AAAs as soon as possible. However, the licensee failed to adhere by the same.

5. Before passing an enforcement order under sub-section (3) of Section 23 of the Act, the matter was fixed for hearing on 6th February, 2025. However, the licensee did not attend the hearing on the said date. It is pertinent to mention here that the SCN and hearing notice were issued on the address as provided and maintained by the licensee with PTA. It is relevant to mention here that before hearing, the licensee through email dated 4th February, 2025 requested for further time and assured to clear all issues before 28th February, 2025. However, the licensee did not submit that same. Further, in order to provide final opportunity, the licensee vide email dated 25th May 2025 was again required to submit AAAs and deposit ALF along with applicable LPAF calculated till date of payment latest by 28th May 2025. However, the licensee failed to adhere to the same.

6. After the examination of the available record, it is concluded that the licensee did not comply with the aforesaid applicable regulatory provisions.

7. **ORDER:**

7.1 Keeping in view the above-mentioned facts coupled with the available record, the Officers of the Authority hereby decide as under:

- a) The license is hereby suspended for a period of one month or till the licensee submits AAAs along with payment of ALF for the year ended 30th June, 2023 including LPAF calculated till the date of final payment, to the Authority, whichever is earlier;
- b) In case of non-compliance of para 7.1 (a) above, license No. DIR (L)/CVAS-1004/PTA/2019 dated 14th January, 2019 of the licensee shall stand terminated upon expiration of one month after the date of issuance of this order without any further notice;
- c) All LDI, LL, TIP and Mobile licensees are directed to suspend immediately all telecommunication facilities extended to the licensee pursuant to the license till further orders of the Authority.

Abdul Batin Khan
Director General (Wireline-Licensing)

Muhammad Khurram Siddiqui
Director General (L&R)

Syed Samreen Afzaal
Director (Enforcement)

Ubaid Tayyab
Director (Finance)

This enforcement order is signed on 25th September, 2025 and comprises of (03) pages only.