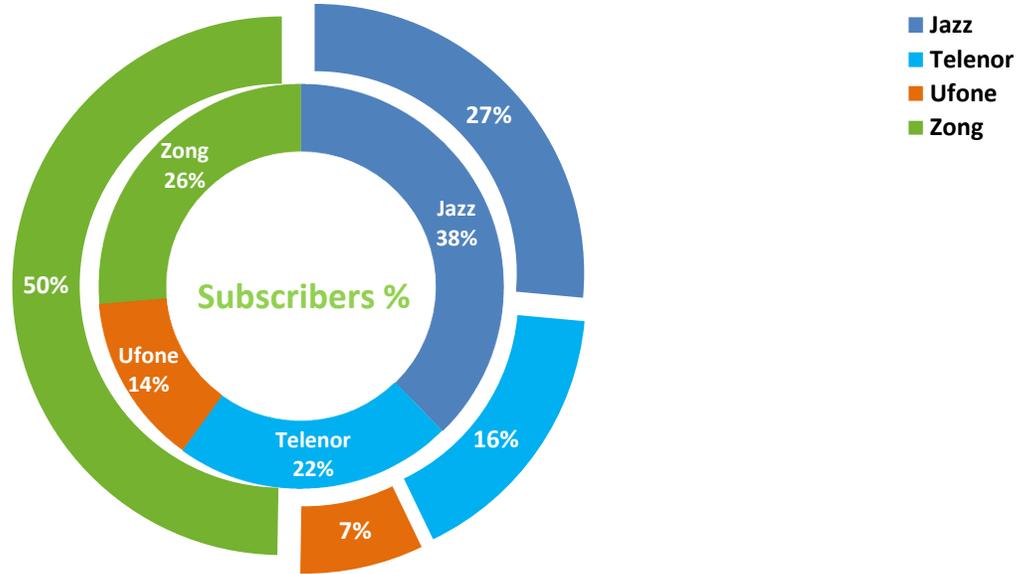
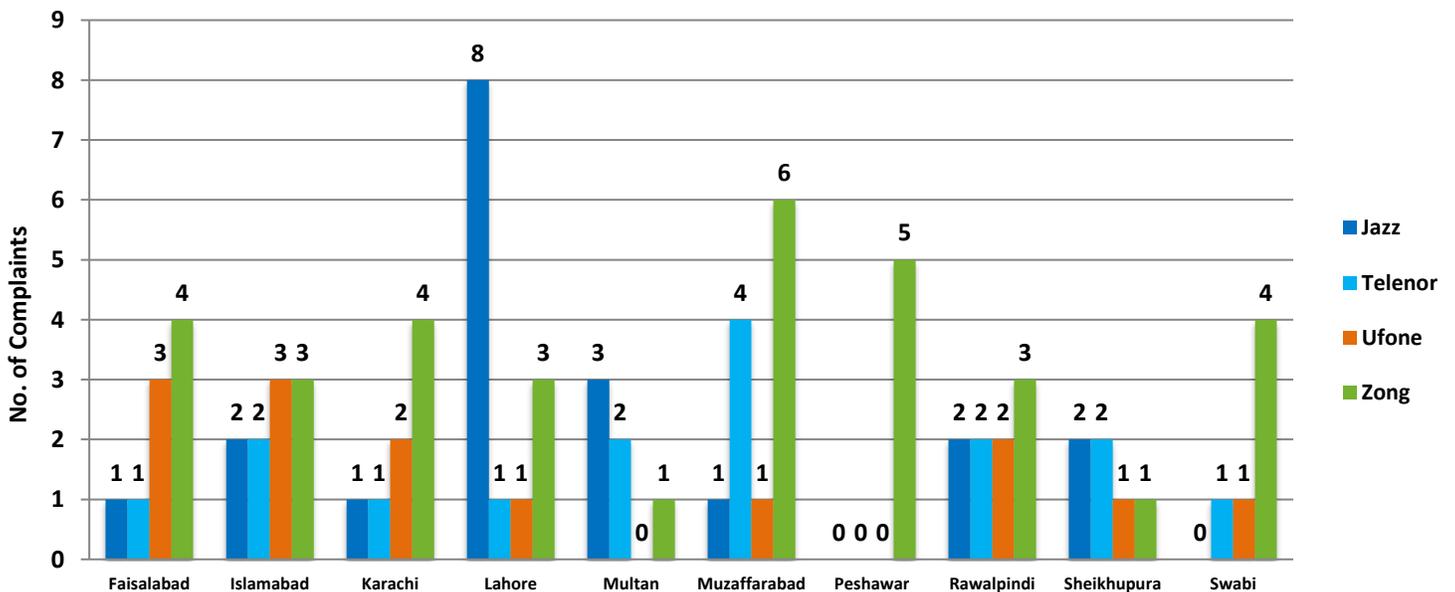


# Operator-wise and City-wise Percentage of Quality of Service Issues (Poor Network, Noise, Call Drops) During July 2025

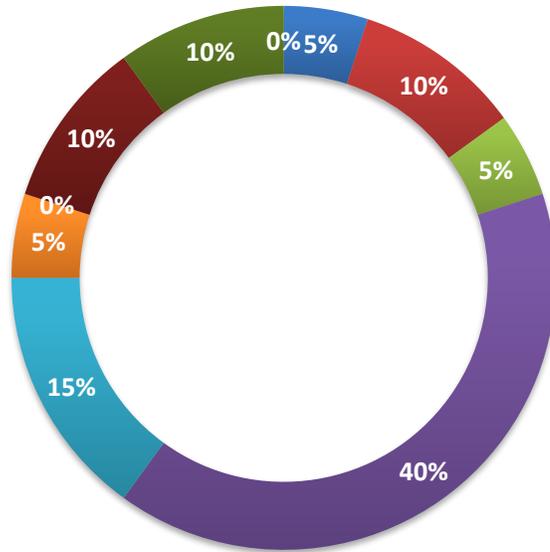
## Operator-wise Percentage from Total Subscriber of Quality of Service Complaints During July 2025



## City-wise Complaints of Quality of Service Complaints against CMOs During July 2025

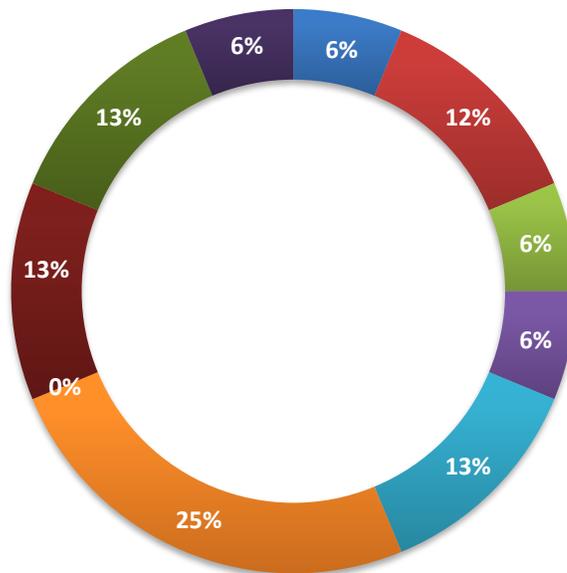


## City-wise Percentage of Quality of Service Complaints against Jazz During July 2025



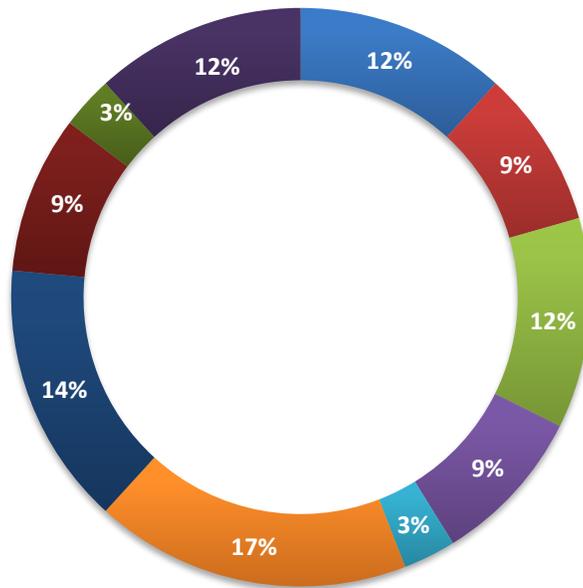
■ Faisalabad ■ Islamabad ■ Karachi ■ Lahore ■ Multan ■ Muzaffarabad ■ Peshawar ■ Rawalpindi ■ Sheikhupura ■ Swabi

## City-wise Percentage of Quality of Service Complaints against Telenor During July 2025



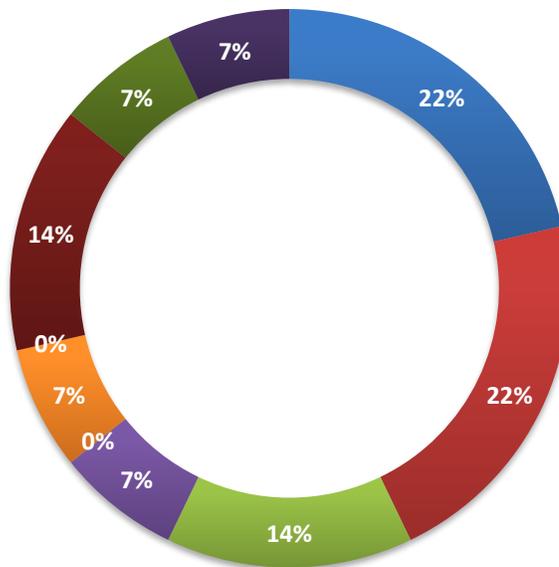
■ Faisalabad ■ Islamabad ■ Karachi ■ Lahore ■ Multan ■ Muzaffarabad ■ Peshawar ■ Rawalpindi ■ Sheikhupura ■ Swabi

### City-wise Percentage of Quality of Service Complaints against Zong During July 2025



Faisalabad Islamabad Karachi Lahore Multan Muzaffarabad Peshawar Rawalpindi Sheikhupura Swabi

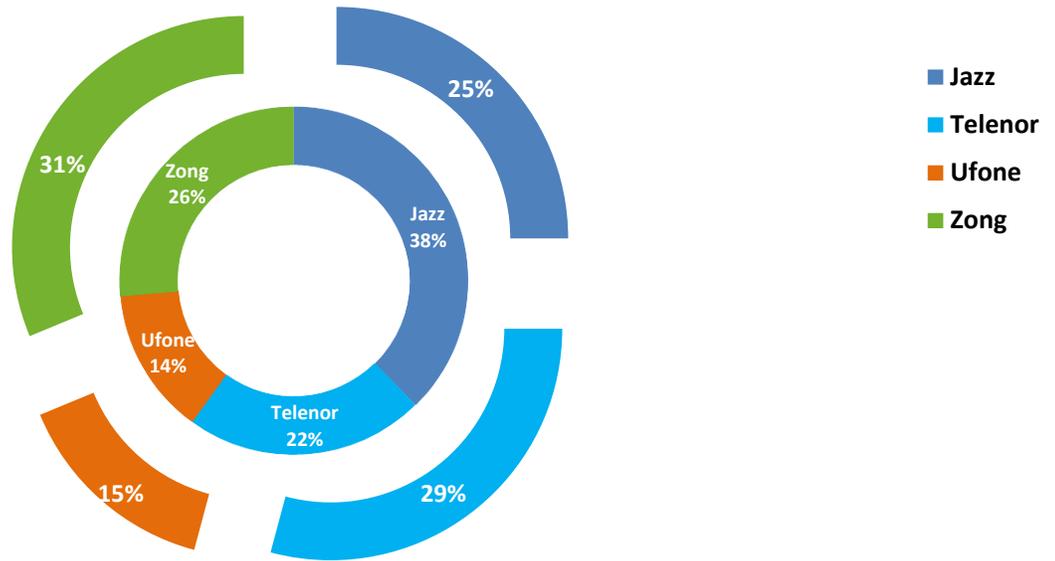
### City-wise Percentage of Quality of Service Complaints against Ufone During July 2025



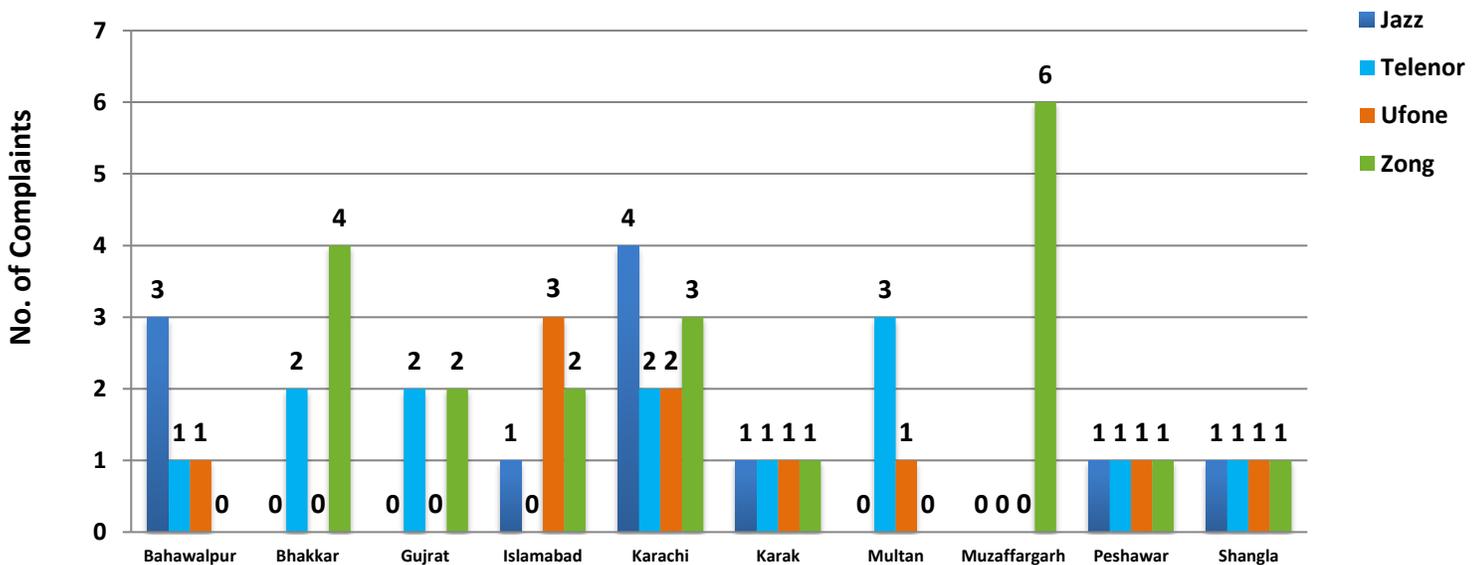
Faisalabad Islamabad Karachi Lahore Multan Muzaffarabad Peshawar Rawalpindi Sheikhupura Swabi

# Operator-wise and City-wise Percentage of Service Provision Issues in Specific Areas/Coverage Problems Complaints During July 2025

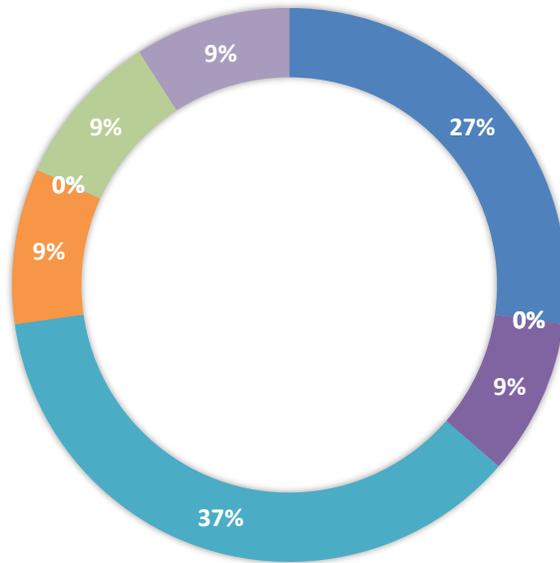
## Operator-wise Percentage from Total Received Complaints and Subscribers of Service Provision Issues in Specific Areas/Coverage Problems Complaints during July 2025



## City-wise Complaints of Service Provision Issues in Specific Areas/Coverage Problems against CMOs during July 2025

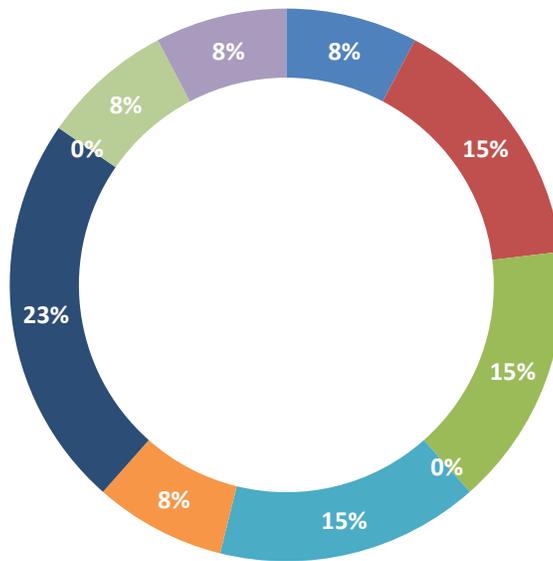


### City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Jazz During July 2025



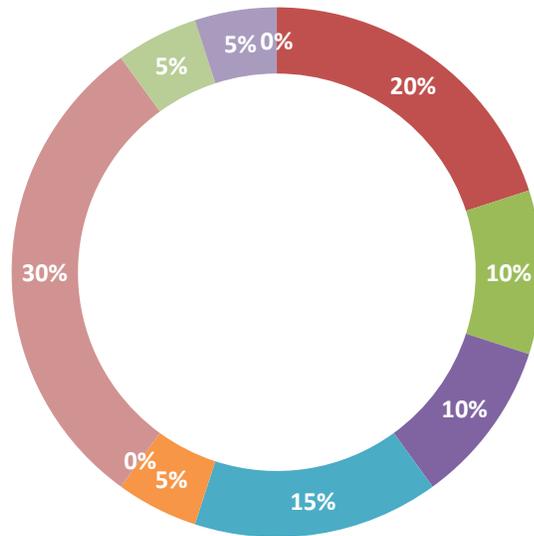
■ Bahawalpur ■ Bhakkar ■ Gujrat ■ Islamabad ■ Karachi ■ Karak ■ Multan ■ Muzaffargarh ■ Peshawar ■ Shangla

### City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Telenor During July 2025



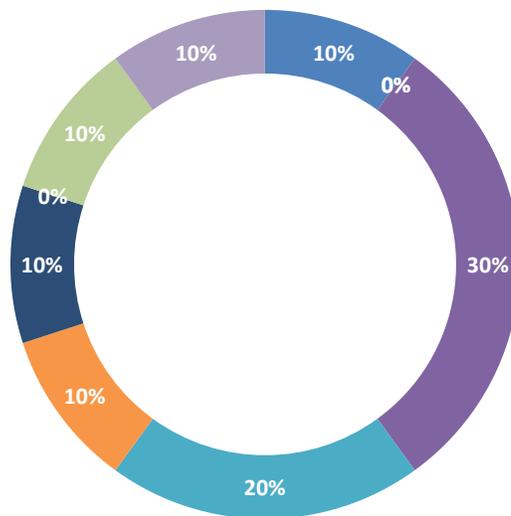
■ Bahawalpur ■ Bhakkar ■ Gujrat ■ Islamabad ■ Karachi ■ Karak ■ Multan ■ Muzaffargarh ■ Peshawar ■ Shangla

### City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Zong During July 2025



■ Bahawalpur ■ Bhakkar ■ Gujrat ■ Islamabad ■ Karachi ■ Karak ■ Multan ■ Muzaffargarh ■ Peshawar ■ Shangla

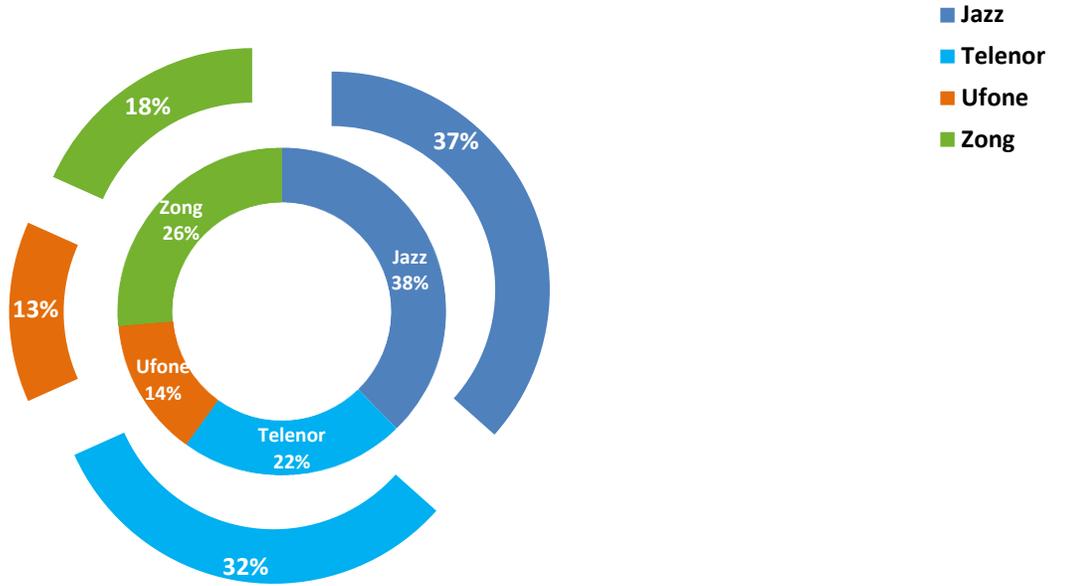
### City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Ufone During July 2025



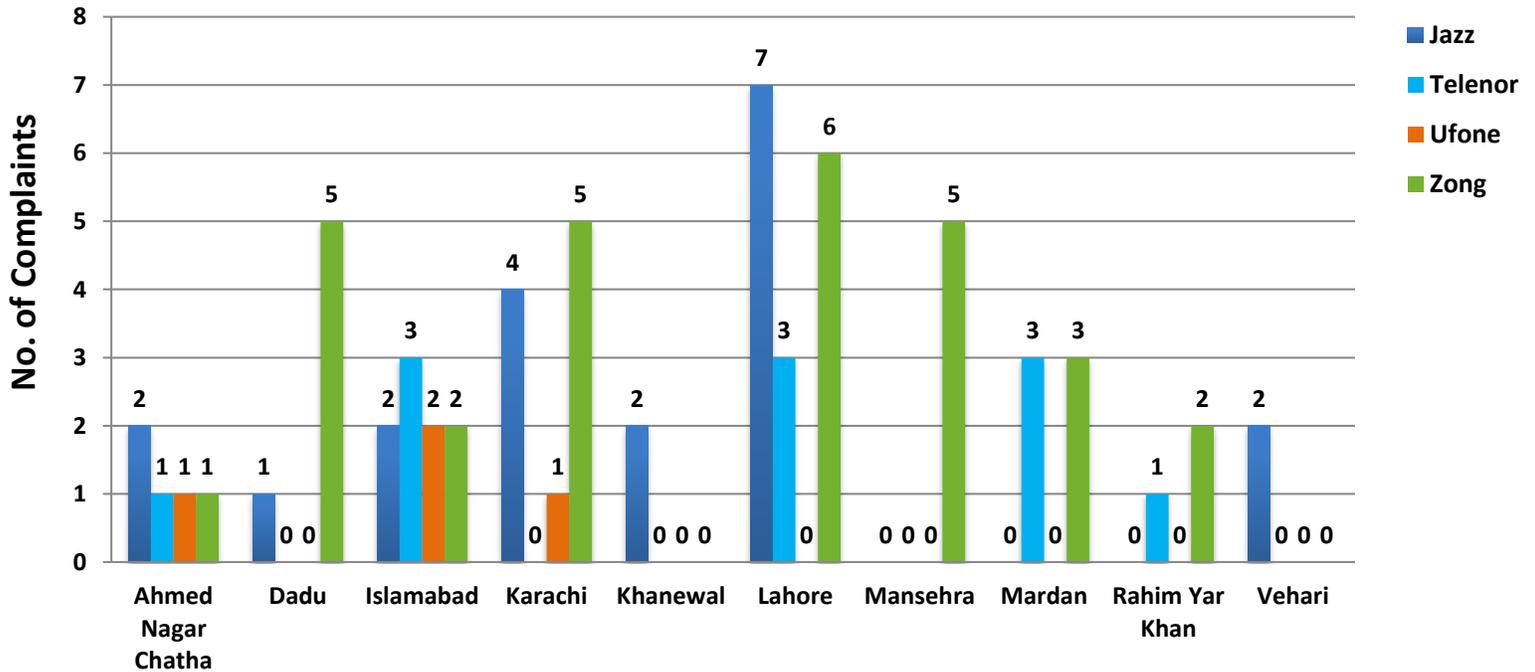
■ Bahawalpur ■ Bhakkar ■ Gujrat ■ Islamabad ■ Karachi ■ Karak ■ Multan ■ Muzaffargarh ■ Peshawar ■ Shangla

# Operator-wise and City-wise Percentage of Billing Issues (Overcharging/Tariff Discrepancies) During July 2025

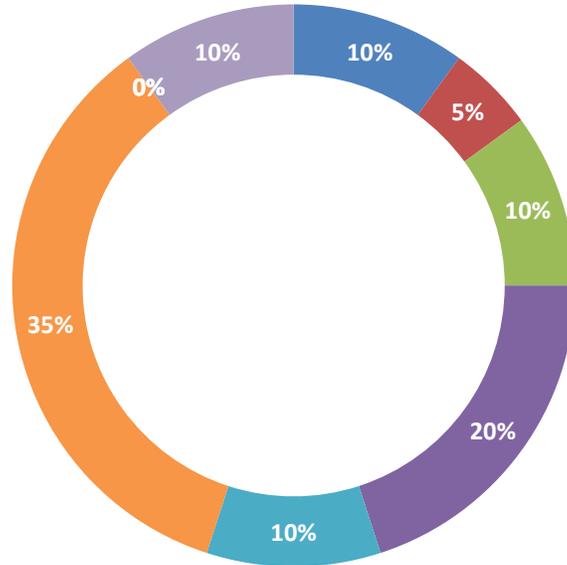
## Operator-wise Percentage from Total Subscriber of Billing Related Complaints During July 2025



## City-wise Complaints of Billing Issues (Overcharging/Tariff Discrepancies) against CMOs during July 2025

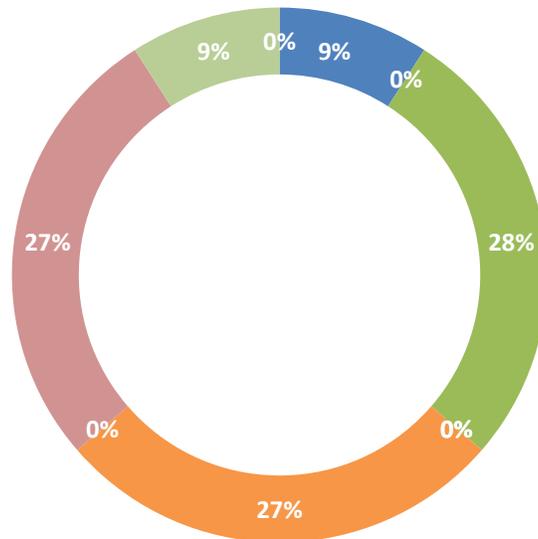


## City-wise Percentage of of Billing Related Complaints against Jazz During July 2025



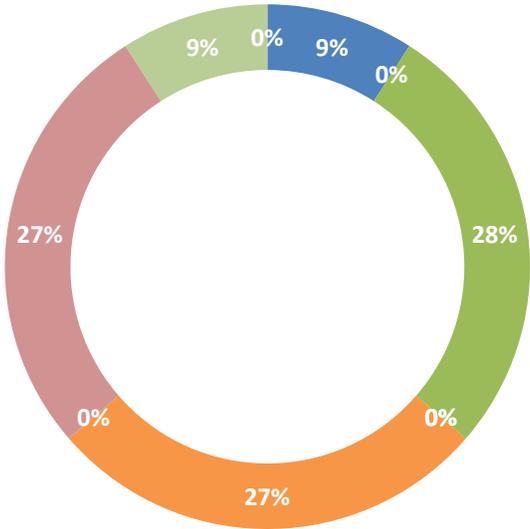
■ Ahmed Nagar Chatha ■ Dadu ■ Islamabad ■ Karachi ■ Khanewal ■ Lahore ■ Mansehra ■ Mardan ■ Rahim Yar Khan ■ Vehari

## City-wise Percentage of of Billing Related Complaints against Telenor During July 2025



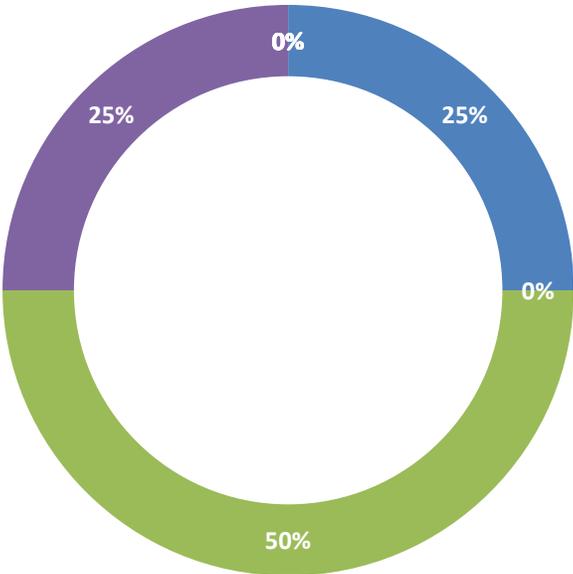
■ Ahmed Nagar Chatha ■ Dadu ■ Islamabad ■ Karachi ■ Khanewal ■ Lahore ■ Mansehra ■ Mardan ■ Rahim Yar Khan ■ Vehari

### City-wise Percentage of of Billing Related Complaints against Zong During July 2025



■ Ahmed Nagar Chatha ■ Dadu ■ Islamabad ■ Karachi ■ Khanewal ■ Lahore ■ Mansehra ■ Mardan ■ Rahim Yar Khan ■ Vehari

### City-wise Percentage of of Billing Related Complaints against Ufone During July 2025



■ Ahmed Nagar Chatha ■ Dadu ■ Islamabad ■ Karachi ■ Khanewal ■ Lahore ■ Mansehra ■ Mardan ■ Rahim Yar Khan ■ Vehari