



Government of Pakistan
PAKISTAN TELECOMMUNICATION AUTHORITY
HEADQUARTERS, F-5/1, ISLAMABAD

**Enforcement Order under section 23 of the Pakistan Telecommunication
(Re-organization) Act, 1996 against Swift Tracking (Private) Limited**

No. PTA/Finance/CVAS-Data/Defaulter/1370/2013/442

Date of Show Cause Notice: 10th November, 2023
Venue of Hearing: PTA HQs, Islamabad
Date of Hearing: 6th May, 2024

Panel of Hearing:

Abdul Batin Khan: Director General (Licensing)
Muhammad Khurram Siddiqui: Director (Law)
Ubaid Tayyab: Director (Finance)
Syeda Samreen Afzaal: Director (Enforcement)

Issue:

“Non- Submission of Annual Audited Accounts (AAAs) and Non-payment of Annual Regulatory Dues (ARD) for the year ended 30th June, 2022”

DECISION OF THE OFFICERS OF THE AUTHORITY

1. Precisely stated the facts of the case are that Swift Tracking (Private) Limited (the “licensee”) was awarded a non-exclusive license No. DIR(L)/CVAS-1109/PTA/2021 dated 27th April, 2021 (the “license”) by Pakistan Telecommunication Authority (the “Authority”), to establish, maintain and operate Data Class Value Added Services in licensed region, subject to the terms and conditions contained in the license.
2. The licensee is required to comply with the prevailing regulatory laws comprising the Pakistan Telecommunication (Re-organization) Act, 1996 (the “Act”), the Pakistan Telecommunication Rules, 2000, (the “Rules”) the Pakistan Telecommunication Authority (Functions & Powers) Regulations, 2006 (the “Regulations”), Class Licensing and Registration Regulations, 2007 (the “CL Regulations”), and the terms and conditions of the license. As per license condition No.3 read with sub-regulation (1) of regulation 11 of the CL Regulations and sub-regulations (6) and (7) of regulation 23 of the Regulations, it is obligatory for the licensee to submit Annual Audited Accounts (“AAAs”) and pay Annual License Fee (“ALF”) within 120 days of the close of financial year.
3. The licensee vide letters dated 7th October, 2022, 10th November, 2022, 7th April, 2023 and emails dated 29th May, 2023 and 13th September, 2023 was required to submit AAAs for the year ended 30th June, 2022 along with the payment of ALF for the aforesaid year including applicable Late Payment Additional fee (“LPAF”) calculated till date of final Payment, however, the licensee did not pay any heed to comply with the same.
4. Due to failure on part of the licensee upon non-submission of AAAs and non-payment of ALF for the aforesaid year including applicable LPAF calculated till date of final payment, a Show Cause Notice (SCN) dated 10th November, 2023 under section 23 of the Act was issued wherein it was required to remedy the aforementioned contraventions by submitting AAAs and making payment of ALF for the year ended 30th June, 2022 including applicable LPAF **within seven (07) days** of the issuance of the SCN

and also to explain in writing, **within thirty (30) days** of the issuance of the SCN as to why an enforcement order should not be passed under section 23 of the Act.

5. Before passing an enforcement order under sub-section (3) of Section 23 of the Act, the matter was fixed for hearing on 6th May, 2024. It is pertinent to mention here that the SCN and Hearing Notice (“HN”) were issued on the address as provided and maintained by the licensee with PTA. Perusal of the delivery record reveals that the SCN and HN were returned undelivered from the specified address maintained with PTA. Subsequently, the licensee vide email dated 30th April, 2024 was again required to comply with requirements outlined in the reminder letters and the SCN. In response, the licensee vide email dated 3rd May 2024, requested for extension of 15 days to provide AAAs and also clarified that except for the latest notice dated 30th April 2024, it has not received any other notice(s). Considering the licensee’s extension request, it was informed vide email dated 6th May, 2024 the extension request was considered by the hearing panel and it has been decided to allow 15 days’ time i.e. 21st May, 2024 to complete all the requirements. However, the licensee failed to complete the requirements. In order to provide final opportunity, the licensee vide letter dated 27th January 2025, followed by email dated 28th January 2025 was required to submit remedy the aforementioned contraventions latest by 31st January 2025. However, no response has been received from the licensee.

6. After the examination of the available record, it is concluded that the licensee did not comply with the aforesaid applicable regulatory provisions.

7. **ORDER:**

7.1 Keeping in view the above-mentioned facts coupled with the available record, the Officers of the Authority hereby decide as under:

- a) The license is hereby suspended for a period of one month or till the licensee submits AAAs for the year ended 30th June, 2022 along with payment of ALF for the aforesaid year including LPAF till the date of final payment, to the Authority, whichever is earlier;
- b) In case of non-compliance of Para 7.1 (a) above, license No. DIR(L)/CVAS-1109/PTA/2021 dated 27th April, 2021 of the licensee shall stand terminated upon expiration of one month after date of issuance of this order without any further notice;
- c) All LDI, LL, TIP and Mobile licensees are directed to suspend immediately all telecommunication facilities extended to the licensee pursuant to the license till further orders of the Authority.

Abdul Batin Khan
Director General (Licensing)

Muhammad Khurram Siddiqui
Director (Law)

Ubaid Tayyab
Director (Finance)

Syeda Samreen Afzaal
Director (Enforcement)

Signed on 25th day of July, 2025 and comprises of (02) pages only.