



**Enforcement Order under section 23 of the Pakistan Telecommunication
(Re-organization) Act, 1996 against Hamza Internet Services (Private) Limited**

No. PTA/Finance/CVAS-Data/Defaulter/1370/2013/44/

Date of Show Cause Notice: 8th November, 2023
Venue of Hearing: PTA HQs, Islamabad
Date of Hearing: 1st April, 2024

Panel of Hearing:

Abdul Batin Khan: Director General (Licensing)
Muhammad Khurram Siddiqui: Director (Law)
Ubaid Tayyab: Director (Finance)
Syeda Samreen Afzaal: Director (Enforcement)

Issue:

“Non- Submission of Annual Audited Accounts (AAAs) and Non-payment of Annual Regulatory Dues (ARD) for the year ended 30th June, 2022”

DECISION OF THE OFFICERS OF THE AUTHORITY

1. Precisely stated the facts of the case are that Hamza Internet Services (Private) Limited (the “licensee”) was awarded a non-exclusive license No. DIR (L)/CVAS-454/PTA/2012 dated 28th March, 2012 (the “license”) by Pakistan Telecommunication Authority (the “Authority”), to establish, maintain and operate Data Class Value Added Services in licensed region, subject to the terms and conditions contained in the license.

2. The licensee is required to comply with the prevailing regulatory laws comprising the Pakistan Telecommunication (Re-organization) Act, 1996 (the “Act”), the Pakistan Telecommunication Rules, 2000, (the “Rules”), the Pakistan Telecommunication Authority (Functions & Powers) Regulations, 2006 (the “Regulations”), Class Licensing and Registration Regulations, 2007 (the “CL Regulations”), and the terms and conditions of the license. As per license condition No.3 read with sub-regulation (1) of regulation 11 of the CL Regulations and sub-regulations (6) and (7) of regulation 23 of the Regulations, it is obligatory for the licensee to submit Annual Audited Accounts (“AAAs”) and pay Annual License Fee (“ALF”) within 120 days of the close of its financial year.

3. The licensee vide letters dated 7th October, 2022, 10th November, 2022, 7th April, 2023 and emails dated 25th May, 2023 and 13th September, 2023, was required to submit AAAs for the year ended 30th June, 2022 along with payment of ALF for the aforesaid year including applicable Late Payment Additional Fee (“LPAF”) calculated till date of final Payment, however, the licensee did not pay any heed to comply with the same.

4. Due to failure on part of the licensee upon non-submission of AAAs for the aforesaid year including applicable LPAF till date of final payments, a Show Cause Notice (“SCN”) dated 8th November, 2023 under section 23 of the Act was issued wherein it was required to remedy the aforementioned

contraventions by submitting AAAs and making payment of ALF for the year ended 30th June, 2022 including LPAF for the year ended 30th June, 2022 **within seven (07) days** of the issuance of the SCN and also to explain in writing, **within thirty (30) days** of the issuance of the SCN as to why an enforcement order should not be passed under section 23 of the Act. It is pertinent to mention here that the licensee did not respond to SCN.

5. Before passing an enforcement order under sub-section (3) of Section 23 of the Act, the matter was fixed for hearing on 1st April, 2024. Mr. Bilal, CEO attended the hearing on the said date on behalf of the licensee. During the hearing, the representative appearing on the behalf of licensee requested for extension of time for submission of the required documents. Considering the licensee's request, it was required vide email dated 2nd April, 2024 to submit AAAs along with relevant information and deposit ALF with applicable LPAF latest by 26th April, 2024. However, the licensee did not pay any heed. In order to provide another opportunity, the licensee was required vide email dated 25th July 2024, letter dated 23rd January 2025 and followed by reminder email dated 27th January 2025 to remedy the aforementioned contraventions by submitting the required financial statements and applicable fee latest by 31st January 2025. However, the licensee failed to adhere by the same.

6. After the examination of the available record, it is concluded that the licensee did not comply with the aforesaid applicable regulatory provisions.

7. **ORDER:**

7.1 Keeping in view the above-mentioned facts coupled with the available record, the Officers of the Authority hereby decide as under:

- a) The licensee is hereby suspended for a period of one month or till the licensee submits AAAs along with ALF for the year ended 30th June 2022 including LPAF calculated till the date of final payment, to the Authority, whichever is earlier;
- b) In case of non-compliance of Para 7.1 (a) above, license No. DIR (L)/CVAS-454/PTA/2012 dated 28th March, 2012 of the licensee shall stand terminated upon expiration of one month period from date of issuance of this order without any further notice.
- c) All LDI, LL, TIP and Mobile licensees are directed to suspend immediately all telecommunication facilities extended to the licensee pursuant to the license till further orders.

Abdul Batin Khan
Director General (Licensing)

Muhammad Khurram Siddiqui
Director (Law)

Ubaid Tayyab
Director (Finance)

Syeda Samreen Afzaal
Director (Enforcement)

Signed on 25th day of July, 2025 and comprises of (02) pages only.