



Government of Pakistan
PAKISTAN TELECOMMUNICATION AUTHORITY
HEADQUARTERS, F-5/1, ISLAMABAD

Decision on the Application of Worldcall Telecom Limited for Renewal of Long Distance and International License

No. PTA/Lic-WrL/LDI/492/2006

Venue of Hearing: PTA HQs, Islamabad
Hearing Date: 10th April, 2025

Hearing Pannel:

Maj. Gen. Hafeez Ur Rehman (R): Chairman
Dr. Khawar Siddique Khokhar: Member (Compliance & Enforcement)
Muhammad Naveed: Member (Finance)

THE ISSUE

“RENEWAL OF LDI LICENSE”

1. This order will decide the application dated 02-12-2021 filed by **Worldcall Telecom Limited** for renewal of its Long Distance and International License No.LDI-02(01)-2004 dated 14-07-2004 in pursuance to order dated 27-11-2024 passed in Civil Suit No. 801/2024 by the Hon’ble Sindh High Court, Karachi.
2. The relevant facts of the case are that in year 2003 the Federal Government issued a Policy Directive for fixed line telephony services called as “**De-Regulation Policy-2003**” under section 8 of the Pakistan Telecommunication (Re-organization) Act, 1996 (the “**Act**”) wherein, *among others*, Long Distance and International (“**LDI**”) license was introduced. As per De-Regulation Policy, 2003, LDI license was to be issued for an initial term of twenty (20) years. In the light of De-Regulation Policy-2003, the Pakistan Telecommunication Authority (the “**Authority**”), in exercise of its power conferred under section 5 read with section 21 of the Act, granted LDI License No.LDI-02(01)-2004 dated 14-07-2004 (the “**license**”) for a period of twenty (20) years to Worldcall Telecom Limited (the “**licensee**”) for establishment, maintenance and operation of telecommunication system in Pakistan and to provide licensed services on the terms and conditions contained in the license. Among other terms and conditions, condition Nos. 1.2.2 and 1.2.3 of the license provide a mechanism for renewal of the license.
3. In light of De-Regulation Policy, 2003, the Authority granted number of LDI licenses to different companies including the licensee in year 2004 for a period of twenty (20) years. The license provides that if the licensee wishes to get the license renewed, it will submit a written request at least thirty (30) months prior to the expiry of initial term of its license as

envisaged in condition No.1.2.2 of the license. Considering upcoming expiry of initial term of number of LDI licenses in mid of year 2024, the Authority deemed it appropriate to issue a letter enlisting the requirements to be fulfilled by all the concerned LDI licensees across the board for renewal of their respective LDI licenses. In this regard, the Authority vide its letter dated 13-09-2021 informed the licensee about the requirements for renewal of its LDI license in the following manner:

“It is informed that renewal of LDI license shall be subject to following:

- a. Acceptance of Terms and Conditions of new LDI License Template, which shall be shared before 31st December, 2021.*
- b. Clearance of all outstanding dues. In case of any dispute the amount shall be paid/ deposited in escrow accounts.*
- c. Licensee's compliance with the Terms and Conditions of the subject License, the Pakistan Telecommunication (Re-organization) Act, 1996, Rules or Regulations made thereunder, during the initial term of the subject License.*
- d. Policy directive, if any, of the Federal Government at the relevant time.”*

Needless to mention here that all the above-mentioned requirements were intimated to all LDI licensees across the board whose licenses were about to expire in year 2024 and 2025/2026.

4. The licensee vide its letter dated 02-12-2021 showed its intention for renewal of its existing LDI license. In response to the aforesaid renewal application, the Authority vide its letter dated 13-12-2021 shared its earlier letter dated 13-09-2021 with the licensee for further necessary action. In continuation of the aforesaid letter, the Authority, after consultation with the industry, shared a template of LDI license with the licensee through email dated 03-01-2022 for information and necessary action. In response to the Authority's letter dated 13-09-2021 followed by an email dated 03-01-2022, the licensee vide its letter dated 12-01-2022 responded in the following manner;

“.....

A point wise reply to letter dated 13 September 21 is as follows:

- a. As regards to the new license template, placed on the Authority's website on 03-01-2022, please let us know if same is open for discussion. If so, we would like that a joint session be arranged to discuss and negotiate the terms and conditions of it as, amongst others, some provisions pertaining to enhancement and optimization of emerging technologies and market trends presumably have not addressed as directed in Policy of 2015.*
- b. As of date, there is no outstanding dues against us in view of our pending statutory appeals which are continuation of the proceedings. You are aware that there exist valid injunctive orders and we confirm that Worldcall shall clear any and all outstanding dues which becomes payable once decided by the Court.*

- c. *We confirm that we are in compliance with our license and shall also comply with new license terms and conditions as may be agreed between us. We further confirm compliance with Pakistan Telecommunication (Re-organization) Act 1996 and legal instruments framed thereunder.*
- d. *We confirm to comply with policy directives of the Federal Government as and when issues.”*

5. The Authority vide its letter dated 12-04-2022 required the licensee “*to clear/resolve all pending issues with PTA in order to process the request for renewal of LDI license...*”. However, the licensee vide its letter dated 04-07-2022 stated that there are no outstanding dues in view of the pending statutory appeal wherein valid injunctive orders are in field. In response to the aforesaid letter, the Authority vide its letter dated 02-01-2023 informed the licensee about all outstanding dues in tabulated form while referring to all previous correspondence on this subject and also required the licensee to identify the orders whereby the Authority “*has been restrained from demanding/recovering outstanding dues while processing the request of renewal of license*”.

6. It would not be out of context to mention here that in response to the licensee’s concerns raised in its letter dated 12-01-2022 as well as similar concerns of other LDI licensees with respect to the license template, more specifically regarding the roll out obligation, the Authority through email dated 27-11-2023 initiated the consultation process on network roll out obligation by uploading the license template on its website and invited the comments from the industry including the licensee. After the industry’s consultation, a final revised ‘LDI License Template for Pakistan’ was placed on the Authority’s websites for information and all the licensees were intimated separately in this regard.

7. It may not be out of place to mention here that eleven (11) LDI licenses were issued in year 2004 to different companies and their renewals were due in year 2024. Some of the LDI licensees defaulted in payment of their regulatory dues with major chunk of amount on account of APC for USF. Therefore, the renewal process in the case of defaulting LDI licensees was halted on account of outstanding dues mainly relating to APC for USF. Most of these outstanding dues were sub-judice in different courts of law wherein restraining orders were in field.

8. Realizing that renewal of license is being halted/delayed due to non-payment of outstanding dues, the licensee vide its email dated 02-01-2024 followed by a letter dated 12-01-2024, while admitting the liability, proposed a way forward to make payment in installments as the licensee is “*experiencing financial crises and is unable to settle entire liability in one go*”.

9. Considering that the outstanding amount of APC for USF is payable in the designated account and being administered by the Ministry of Information Technology & Telecom (“**MoIT&T**”), the Authority sought a way forward from MoIT&T in the form of issuance of policy directive on renewal of LDI licenses with specific reference to treatment/settlement of outstanding dues. Accordingly, the Authority vide its letter dated

22-04-2024 consulted MoIT&T by apprising it that currently principal amount of Rs.31.4 billion along with a Late Payment Additional Fee (“LPAF”) amounting to Rs.71 billion is outstanding.

10. That for resolving the renewal of defaulting LDI licensees, multiple correspondences were made and various meetings and consultative sessions were held with the MoIT&T and the industry including the licensee. However, no conclusive way forward could be reached out. In the meanwhile, the licensee filed a Civil Suit No.801/2024 before the Hon’ble Sindh High Court, Karachi, wherein initially an interim relief in favor of the licensee was granted vide order dated 01-08-2024 to the effect that “...until then, the Defendants and each of them are directed that until a decision is made by them on the renewal application maintained by the Plaintiff they shall not directly or indirectly interfere in the Plaintiff’s operations pursuant to that license and which will continue to submit in the interim”. Finally, the Hon’ble Court through its consolidated order dated 27-11-2024 passed in civil suits filed by the LDI licensees referred the matter back to the Authority in the following manner:

“These suits essentially predicated on grievances related to non-renewal of LDI licenses. The respective learned counsel jointly submit that these suits may be disposed of upon the terms that the request for renewal shall be determined by the authority and pending such determination no coercive action/interference will be taken against the plaintiff/s.

These suits, along with pending applications, are disposed of as aforesought.”

11. After the receipt of the aforesaid consolidated order dated 27-11-2024, the Authority fixed the licensee’s application of renewal for hearing on 10-04-2025. It is worthy to mention here that the Authority vide its letter dated 17-03-2025 shared the following agenda for hearing with the licensee in advance in relation to its renewal application:

“.....

- a. *Compliance of Network Roll-out obligation of the subject license;*
- b. *Licensee’s plan to meet Network Roll-out Obligations as per new LDI License Template and continuity of the same with appropriate functionality and adequate capacity for renewed term;*
- c. *Status of outstanding dues (Fees and Contribution)*
- d. *Licensee’s initiatives that were taken with regard to public interest and benefits to users of Telecommunication Services during the course of subject License and plan for future.*
- e. *Any Change(s) in Control and / or Substantial Ownership Interests, that has not been brought in the notice of the Authority.”*

12. Brig. Syed Saeb Imam Zaidi (COO), Mr. Muhammad Ashfaq, Head of Finance, Mr. Muhammad Shafique Director and Mr. Ahad Nadeem, Advocate High Court (online) appeared on behalf of the licensee and attended the hearing. Considering the nature of case,

representatives of MoIT&T i.e., Dr. Mobeen Shah, Director General (Legal), Dr. Sajjad A. Mansha, Legal Executive, Mr. Hassan Aziz, Director Telecom also attended the hearing.

13. During the hearing, the licensee made a presentation on the above agenda items stated in para 11 above before the Authority and consented to renewal of its license as per new license template. However, on the issue of outstanding dues, the licensee stated that an amount of Rs.487,456,703/- is outstanding other than APC for USF and Rs.7,099,454,128/- is outstanding on account of APC for USF. While referring to dispute pending in courts and various resolution mechanism, it stated that *“outstanding dues may be settled if PTA/MoITT give a favorable bailout”*. Furthermore, additional documents/information related to clause (b) of the agenda item reproduced at para 11 above are required from the licensee.”

14. After careful perusal of the record and submissions made by the licensee, the Authority proceeds to decide the licensee’s application for renewal of its LDI license. The Authority is empowered under section 5(2)(a) read with section 22(3) of the Act to renew a license upon expiry of its term. While exercising power to renew a license upon its expiry, section 22(3) of the Act casts an obligation upon the Authority that terms and conditions of such renewal shall be *“consistent with the policy directive, if any, of the Federal Government at the relevant time”*. It is matter of record that no policy directive of the Federal Government has been issued for the purposes of renewal of LDI licenses. Hence, the Authority has to proceed as per its regulatory mandate for deciding the licensee’s renewal application. In this regard, the Authority has already issued a letter dated 13-09-2021 for the purposes of renewal of LDI licenses.

15. It is a matter of record that the request for renewal of license was made by the licensee vide its letter dated 02-12-2021 within the timelines stipulated in the license condition No.1.2.2. As per condition No.1.2.3 of the license, the Authority is required to renew license within 03 months of receipt of application or give notice providing reasons if the license is not to be renewed. It is pertinent to mention here that the Authority has not given any notice whatsoever to the effect of not renewing the license. On the contrary, the record indicates that the Authority had been continuously working on for a viable solution relating to renewal of the concerned LDIs’ licenses and the licensee remained associated and was aware of the Authority’s steps taken for the purpose of renewal. As a matter of fact, the licensee attended various meetings with the Authority and MoIT&T and was involved in the consultation sessions on renewal at different occasions.

16. It is relevant to mention here that in the absence of the policy directive for renewal of LDI license, the Authority has to proceed on the basis of letter dated 13-09-2021 issued to the licensee and clause “b” of the said letter vividly provides that *“Clearance of all outstanding dues. In case of any dispute the amount shall be paid/deposited in escrow accounts”* is one of the pre-requisite conditions for renewal of existing LDI license. While taking decision on renewal of license, the Authority has taken into consideration the conduct of the licensee with respect to compliance of the terms and conditions of existing license as well as applicable regulatory regime/laws on the part of the licensee. Despite clear determination of amount of APC for USF demanded repeatedly through various demand

notices/letters, the licensee has neither paid the said amount into the designated account nor deposited the same in the escrow account. The record reveals that after the disposal of Civil Suit No. 2602/2016 by the Hon'ble Sindh High Court, Karachi on this subject, an amount of Rs.5,693,679,045/- is outstanding on account of APC for USF against the licensee in terms of enforcement order dated 18-07-2025 passed by the Authority.

17. Apart from the aforesaid amount of Rs. 5,693,679,045/- of APC for USF, another amount on account of Annual Regulatory Dues (*i.e. Annual License Fees, R&D Contribution and USF Contribution*) in the sum of **Rs. 504,918,933/-** (Principal: Rs. 148,735,809/- + LPAF: Rs. 356,183,123/- as of 21-07-2025) for the multiple financial years *i.e.* 2006-08 to 2009, 2011 to 2014 and 2018 to 2022-2024 is also outstanding. However, the dues for the years 2008 to 2009, 2011 to 2014 and 2018 to 2022 decided by the Authority through different enforcement orders dated 04-12-2020, 27-12-2022 and 19-08-2024 are *sub-judice* in MA Nos. 62, 63 and 64 of 2020, MA No. 29/2023 and MA Nos. 161, 162, 163, 164 & 165 of 2024 before the Hon'ble Sindh High Court, Karachi. Though interim relief has been granted by the Hon'ble Court in the form of not taking coercive action against the licensee, yet, the interim relief appears to remain effective till the tenure of the license. Thus, the Authority feels it appropriate to consider the amount pending adjudication in the aforesaid cases as well as other outstanding amount due from the licensee till to-date while deciding the renewal application. Since as per the Authority's determinations/calculations, substantial amount is due from the licensee, therefore, the Authority is well justified to ensure the payment of all outstanding amount on the part of the licensee at the time of renewal and the said amount will be adjusted in light of the final decision thereon.

18. Though the licensee has given its consent for renewal of license and accepted terms and conditions as contained in the license Template, therefore, only point of contention in the instant matter pertains to clearance of outstanding dues on account of APC for USF which is payable to MoIT&T/ USF. Since dues on account of APC for USF and ARDs are outstanding against the licensee, therefore, Authority is of the considered view that the existing license can only be renewed subject to clearance of the outstanding dues determined by the Authority.

19. In view of the foregoing, the License No.LDI-02(01)-2004 dated 14-07-2004 issued to Worldcall Telecom Limited, is hereby renewed with effect from 14-07-2024 for a further period of twenty (20) years subject to fulfilment of the following requirements:

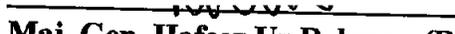
- i. Clearance of outstanding dues of Rs.5,693,679,045/- on account of APC for USF as decided through enforcement order dated 18-07-2025 by depositing in the designated account of MoIT&T under intimation to the Authority. Alternately, in case of dispute, to deposit the same in its escrow account as provided in the regulation 10(4) of the Access Promotion Regulations, 2005;

- ii. Amount of Rs. 504,918,933/- on account of Annual Regulatory Dues for the period i.e. 2006 to 2009, 2011 to 2014 and 2018 to 2024 be deposited with the Authority/MoIT&T or in the respective escrow account;
- iii. To ensure compliance of condition 3.2.6 of the LDI License Template in true letter and spirit, prior to signing of the license, either of the following:
 - a. Submission of detailed technical and financial plan alongwith all codal formalities, in case of establishment and deployment of its own respective Telecommunication System; or
 - b. Submission of binding agreement in case of lease of respective Telecommunication System.
- iv. Payment of Renewal License Fee of US\$ 500,000 (along with LPAF calculated from the effective date of renewal of license till date of payment) or equivalent amount in Pak Rupees to the Authority. The rate of exchange for determining the equivalent amount in Pak Rupees shall be the TT selling rate of National Bank of Pakistan prevailing at the business day proceeding the date of payment.

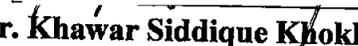
20. It may be noted that in case of non-compliance of any of the requirements, *as enlisted herein above*, within thirty (30) days of this order, the license shall not remain valid thereafter, and the licensed services under the License No.LDI-02(01)-2004 dated 14-07-2004, operational pursuant to the Court order, shall accordingly stand discontinued w.e.f. 20-08-2025.

21. In addition to above, in case of non-renewal of the license, the licensee shall be liable to pay all regulatory dues and contributions alongwith LPAF as provided in the license read with applicable regulations till 20-08-2025.

22. The renewal application dated 02-12-2021, is disposed of in the above terms.


Maj. Gen. Hafeez Ur Rehman (R)
Chairman


Muhammad Naveed
Member (Finance)


Dr. Khawar Siddique Khokhar
Member (Compliance & Enforcement)

Signed on 21st July, 2025 and comprised of (07) pages only.