

Frequently Asked Questions (FAQs) regarding SOP for Temporary Registration of Mobile Device for Overseas Pakistanis & Foreigners Visiting on Short Term Basis in Pakistan

Q.No. 1: How can I register my account for temporary registration of mobile device for overseas Pakistanis and foreigners?

Ans. No. 1: Overseas Pakistanis/ foreigners visiting Pakistan can sign up for DIRBS account by visiting <https://dirbs.pta.gov.pk/drs> having entered required credentials as reflected within the online sign up form for account creation.

Q.No. 2: Who is eligible for temporary registration of mobile device?

Ans. No.2: The said facility shall be available for any Overseas Pakistani / Foreign National visiting on short term basis in Pakistan, whereby this facility shall be allowed for a period of 120 days from date of arrival in Pakistan. Validation against the applicant's passport from FIA is however mandatory.

Q.No. 3: What information and documents are required to avail such temporary registration of mobile device as overseas Pakistanis and foreigners?

Ans.No. 3: The applicant shall provide following information for temporary registration of mobile device.

- a) Passport number
- b) CNIC/ NICOP number (Not applicable for foreigners)
- c) Mobile number issued on his CNIC/ Passport by the mobile operators
- d) IMEI number programmed on the mobile device
- e) Email address
- f) Date of arrival
- g) Intended date of departure

Q.No. 4: Will I be able to complete registration if the SIM card/mobile number is not issued in my name or I don't have a SIM card/mobile number issued in my name?

Ans. No. 4: No, the Sim card/mobile number must be issued in your name against NICOP/CNIC/ Passport by a Pakistani mobile operator.

Q.No. 5: Can I use my foreign country issued SIM card/ Mobile number for registration?

Ans. No. 5: No, the SIM card/mobile number must be issued in your name against NICOP/CNIC/ Passport by a Pakistani mobile operator. However, as per DIRBS Regulations, in case a person is holding an international SIM and wants to use the same on Pakistani mobile network then he/she is allowed to avail the service as a roamer in Pakistan without registration.

Q.No. 6: How many mobile devices can be temporarily registered using this facility?

Ans. No. 6: This temporary registration facility is allowed for only one (1) mobile device of the person applying under this facilitation.

Q.No. 7: Will I be able to use any SIM / mobile number in my temporarily registered mobile?

Ans. No. 7: No, the applied IMEI(s) will be paired with the SIM card/mobile number(s) provided at the time of registration. In case of insertion of any other SIM, the device shall not allow mobile service.

Q.No. 8: Can IMEI registered under this facility be temporarily registered again using another person's passport?

Ans. No. 8: No, an IMEI once applied under said facilitation cannot be applied again against another person's passport to avail such temporary facility. The said device can however, be registered as per prevailing procedure after payment of applicable FBR duty and taxes.

Q.No. 9: Can I avail this facility of temporary registration on every visit to Pakistan?

Ans. No. 9: Yes, in case, same applicant visits Pakistan again, he/she will be required to submit fresh application for this facilitation, whereby he/she will re-apply with the same credentials which were used at the time of previous registration under this facilitation.

Q.No. 10: If I availed temporary registration facility for 120 days and I have gifted or sold the mobile to another user in Pakistan, how will they apply for registration?

Ans. No. 10: They will be required to register the device as per prevailing procedure by paying applicable FBR duty and taxes. There are three ways a user can register mobile device:

- a) By dialing USSD code *8484# from mobile.
- b) By visiting <http://dirbs.pta.gov.pk/drs>
- c) By visiting franchise/customer service center (CSC) of any mobile operator across Pakistan.

Q.No. 11: If I apply for temporary registration after 30 days of my arrival in Pakistan then for how many days will my registration be valid?

Ans. No. 11: The said facility shall be available for 120 days from the date of arrival in Pakistan. The arrival date is confirmed through FIA at the time of

submission of application. If a person applies for registration after 30 days of arrival in Pakistan then the mobile device will get temporarily registered for next 90 days.

Q.No. 12: In case I have dual SIM/ IMEI mobile device and I have registered only one SIM card/mobile number, shall I be allowed to use another Sim card/mobile number within 120 days?

Ans. No. 12: Yes, if you initially requested registration of only one Sim card/mobile number then it will be paired with both IMEIs of your mobile phone. However, if you later want to use another Sim card/mobile number registered in your name then details of the same shall also be provided to PTA for addition of another SIM card/mobile number using the previously created account in DRS. By doing so, you will be able to use any of the provided Sim cards/Mobile numbers against any IMEI of the same mobile device.

Q.No. 13: What if I do not have a mobile number/SIM issued on my name?

Ans. No. 13: Please contact the concerned service provider for information or visit franchise of the relevant service provider for issuance of SIM in your name after arrival in Pakistan before registering the device with PTA.