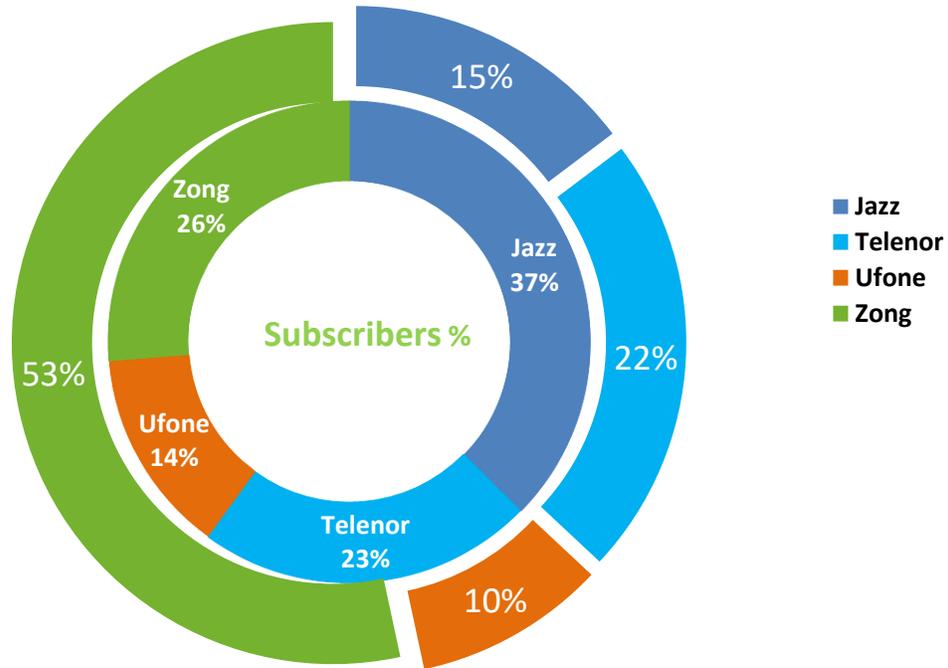
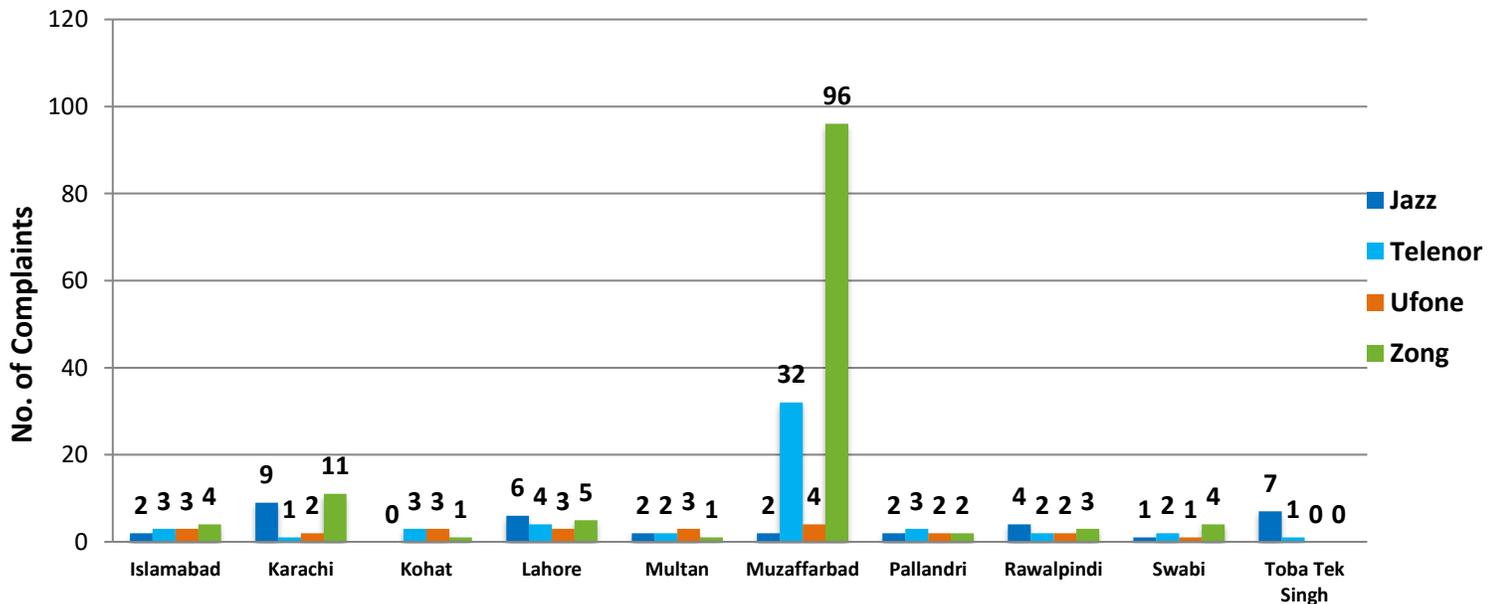


# Operator-wise and City-wise Percentage of Quality of Service Issues (Poor Network, Noise, Call Drops) During May 2025

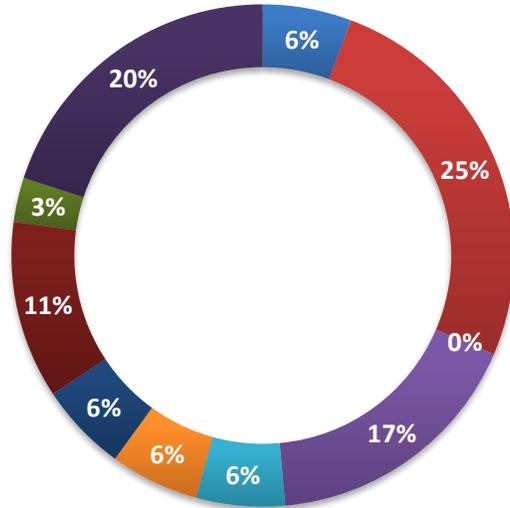
## Operator-wise Percentage from Total Subscriber of Quality of Service Complaints During May 2025



## City-wise Complaints of Quality of Service Complaints against CMOs During May 2025

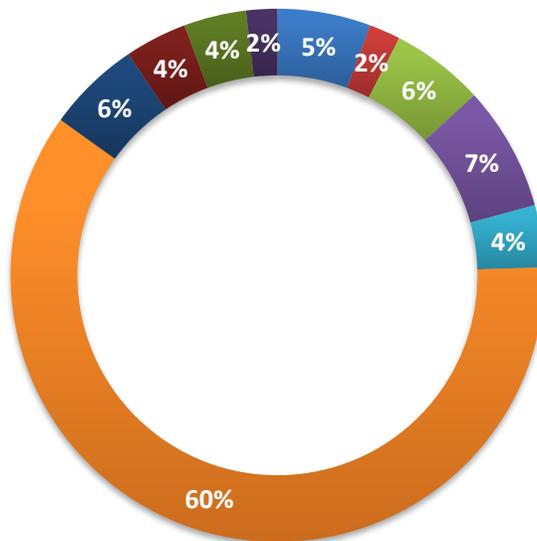


### City-wise Percentage of Quality of Service Complaints against Jazz During May 2025



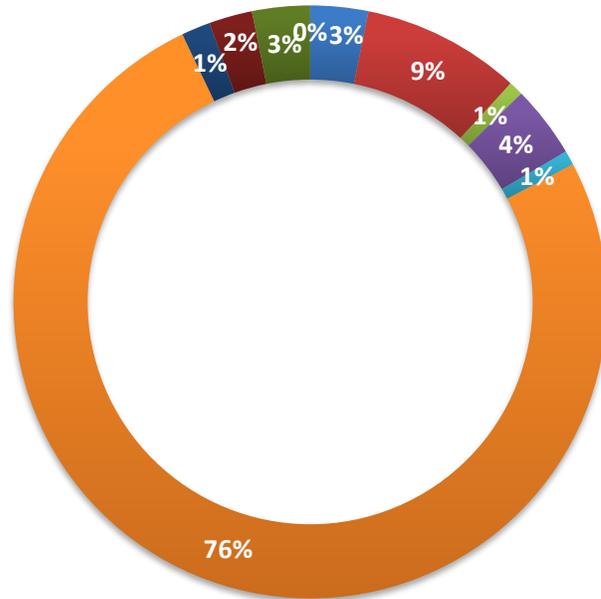
■ Islamabad ■ Karachi ■ Kohat ■ Lahore ■ Multan ■ Muzaffarbad ■ Pallandri ■ Rawalpindi ■ Swabi ■ Toba Tek Singh

### City-wise Percentage of Quality of Service Complaints against Telenor During May 2025



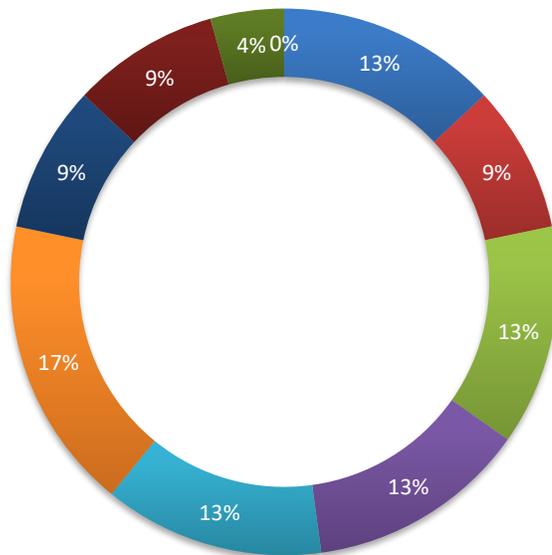
■ Islamabad ■ Karachi ■ Kohat ■ Lahore ■ Multan ■ Muzaffarbad ■ Pallandri ■ Rawalpindi ■ Swabi ■ Toba Tek Singh

## City-wise Percentage of Quality of Service Complaints against Zong During May 2025



■ Islamabad ■ Karachi ■ Kohat ■ Lahore ■ Multan ■ Muzaffarbad ■ Pallandri ■ Rawalpindi ■ Swabi ■ Toba Tek Singh

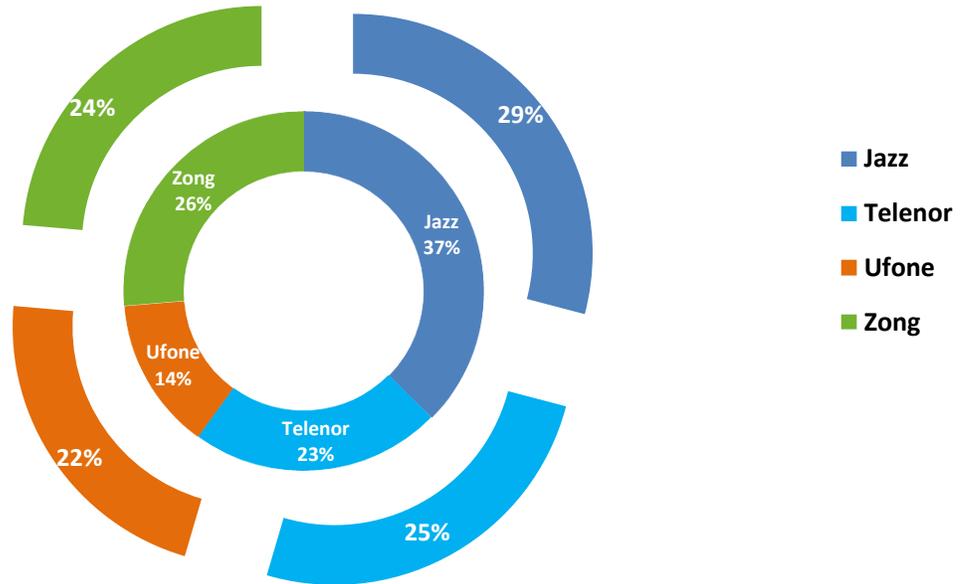
## City-wise Percentage of Quality of Service Complaints against Ufone During May 2025



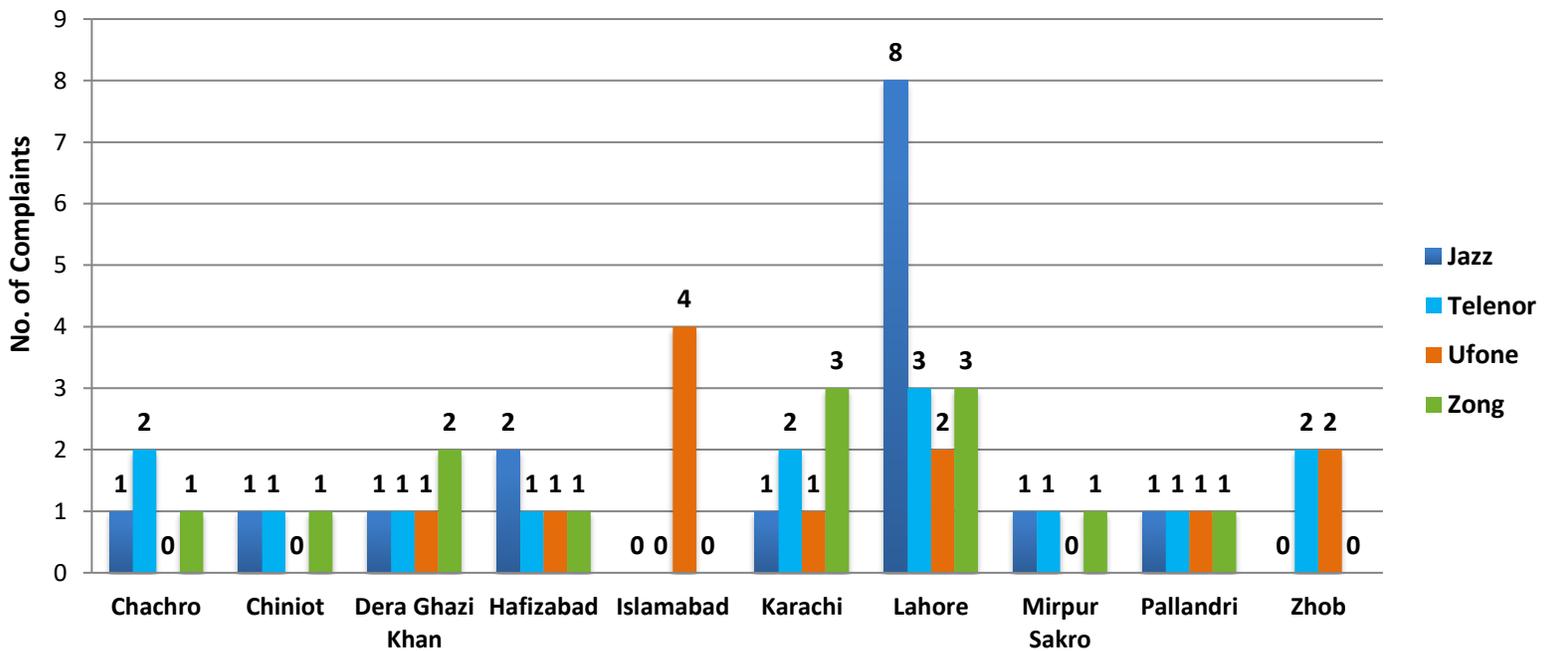
■ Islamabad ■ Karachi ■ Kohat ■ Lahore ■ Multan ■ Muzaffarbad ■ Pallandri ■ Rawalpindi ■ Swabi ■ Toba Tek Singh

# Operator-wise and City-wise Percentage of Service Provision Issues in Specific Areas/Coverage Problems Complaints During May 2025

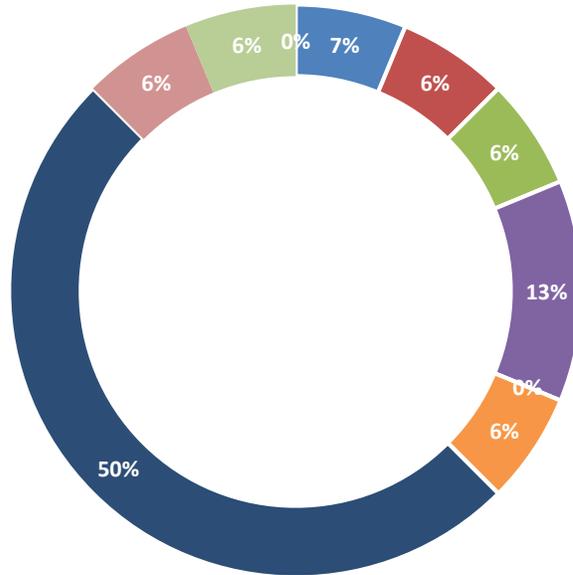
## Operator-wise Percentage from Total Received Complaints and Subscribers of Service Provision Issues in Specific Areas/Coverage Problems Complaints during May 2025



## City-wise Complaints of Service Provision Issues in Specific Areas/Coverage Problems against CMOs during May 2025

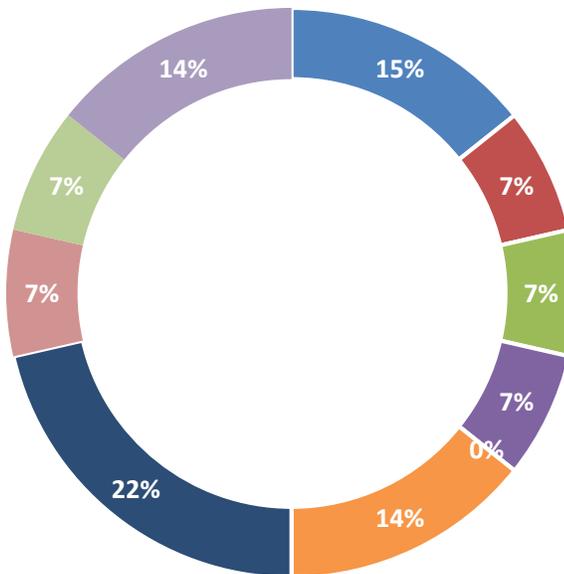


### City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Jazz During May 2025



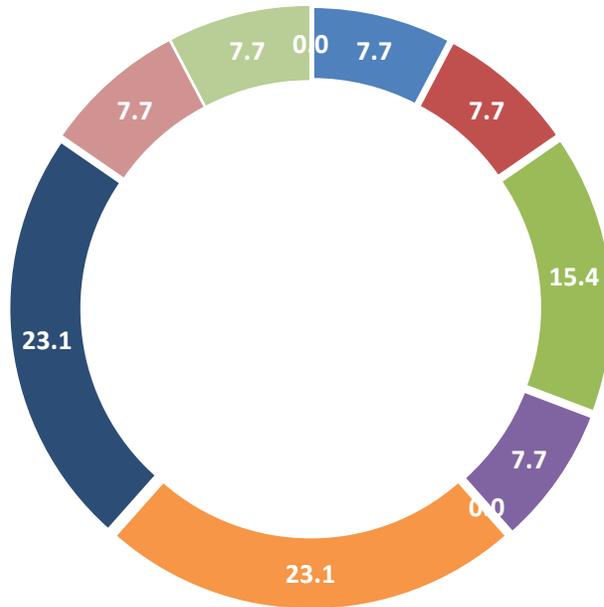
■ Chachro ■ Chiniot ■ Dera Ghazi Khan ■ Hafizabad ■ Islamabad ■ Karachi ■ Lahore ■ Mirpur Sakro ■ Pallandri ■ Zhob

### City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Telenor During May 2025



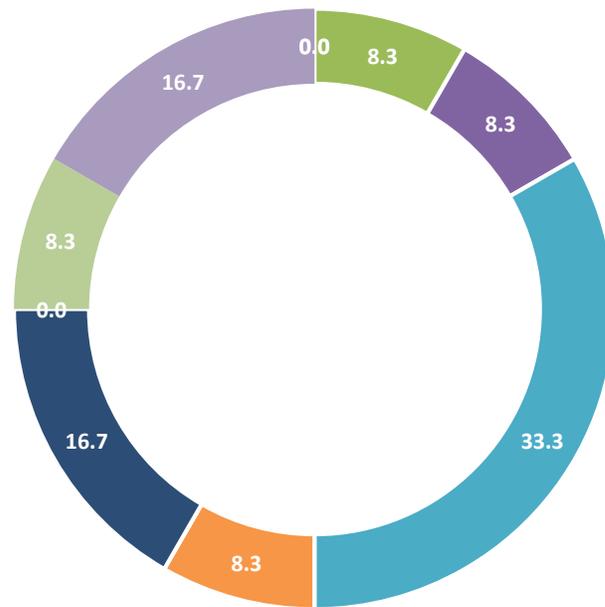
■ Chachro ■ Chiniot ■ Dera Ghazi Khan ■ Hafizabad ■ Islamabad ■ Karachi ■ Lahore ■ Mirpur Sakro ■ Pallandri ■ Zhob

### City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Zong During May 2025



■ Chachro ■ Chiniot ■ Dera Ghazi Khan ■ Hafizabad ■ Islamabad ■ Karachi ■ Lahore ■ Mirpur Sakro ■ Pallandri ■ Zhob

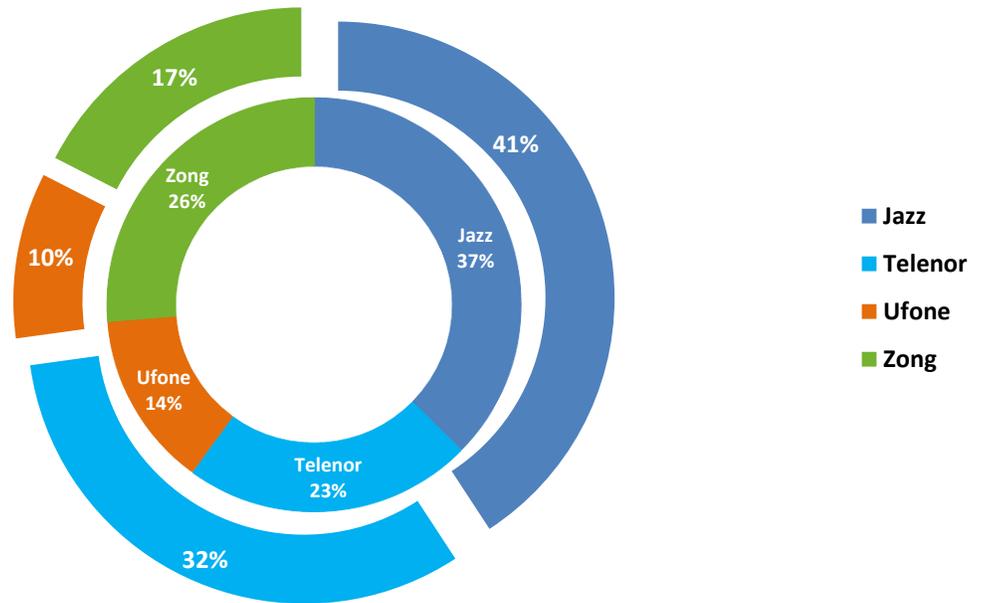
### City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Ufone During May 2025



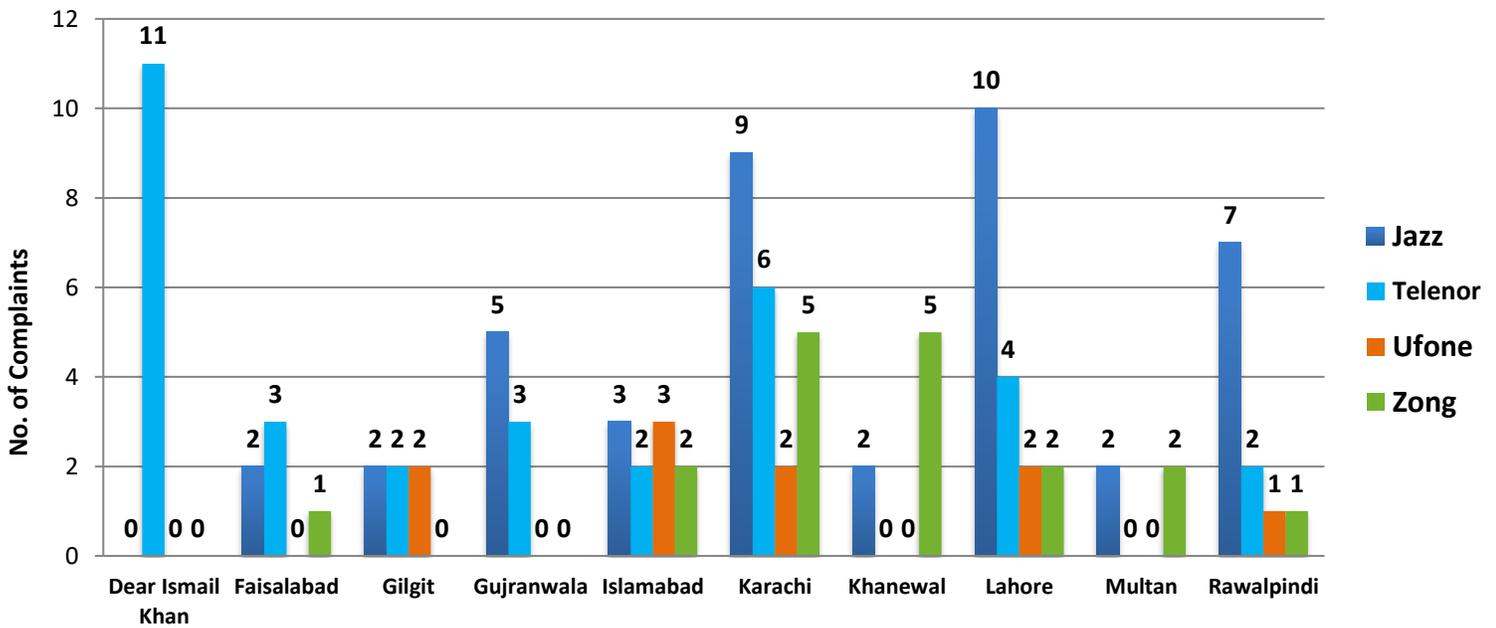
■ Chachro ■ Chiniot ■ Dera Ghazi Khan ■ Hafizabad ■ Islamabad ■ Karachi ■ Lahore ■ Mirpur Sakro ■ Pallandri ■ Zhob

# Operator-wise and City-wise Percentage of Billing Issues (Overcharging/Tariff Discrepancies) During May 2025

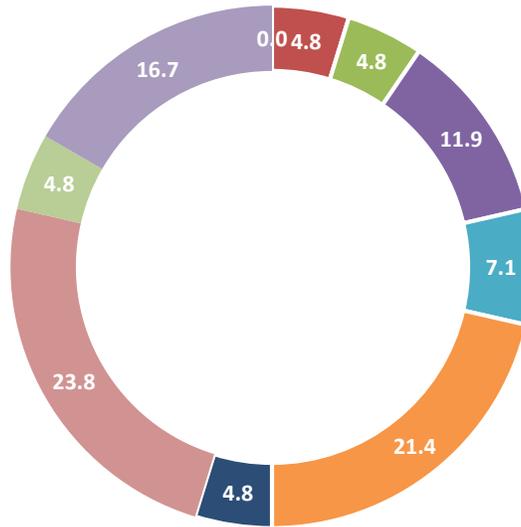
## Operator-wise Percentage from Total Subscriber of Billing Related Complaints During May 2025



## City-wise Complaints of Billing Issues (Overcharging/Tariff Discrepancies) against CMOs during May 2025

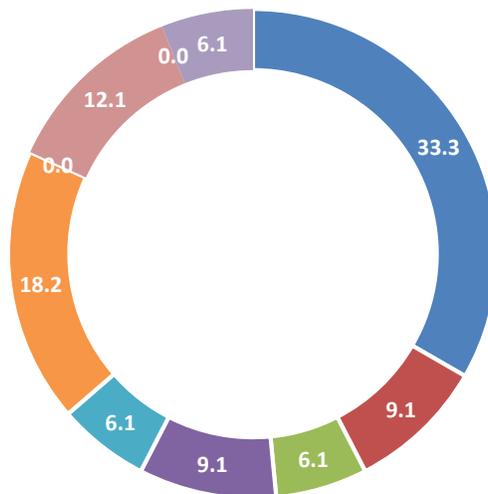


## City-wise Percentage of of Billing Related Complaints against Jazz During May 2025



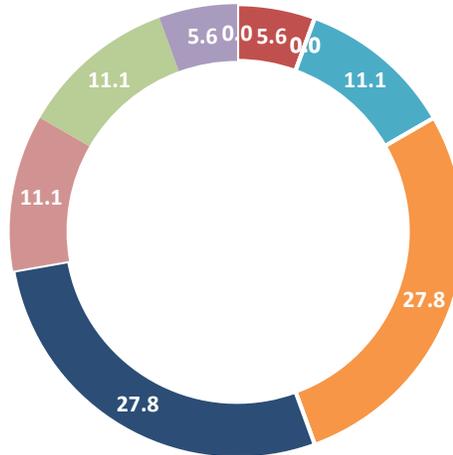
■ Dear Ismail Khan ■ Faisalabad ■ Gilgit ■ Gujranwala ■ Islamabad ■ Karachi ■ Khanewal ■ Lahore ■ Multan ■ Rawalpindi

## City-wise Percentage of of Billing Related Complaints against Telenor During May 2025



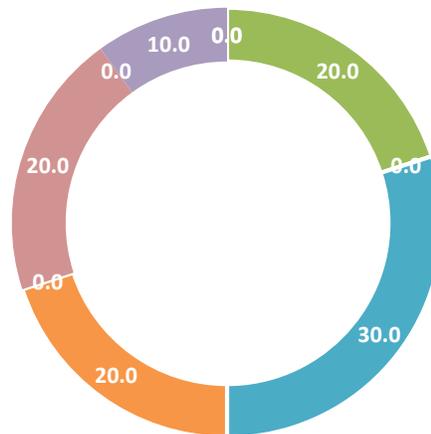
■ Dear Ismail Khan ■ Faisalabad ■ Gilgit ■ Gujranwala ■ Islamabad ■ Karachi ■ Khanewal ■ Lahore ■ Multan ■ Rawalpindi

## City-wise Percentage of of Billing Related Complaints against Zong During May 2025



■ Dear Ismail Khan ■ Faisalabad ■ Gilgit ■ Gujranwala ■ Islamabad ■ Karachi ■ Khanewal ■ Peshawar ■ Rawalpindi ■ Vehari

## City-wise Percentage of of Billing Related Complaints against Ufone During May 2025



■ Dear Ismail Khan ■ Faisalabad ■ Gilgit ■ Gujranwala ■ Islamabad ■ Karachi ■ Khanewal ■ Peshawar ■ Rawalpindi ■ Vehari