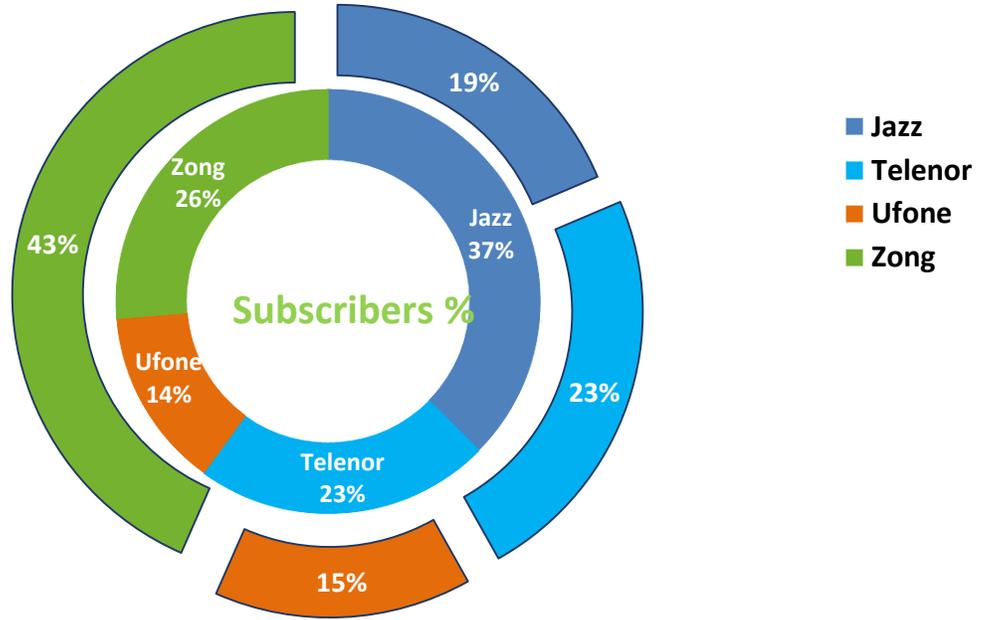
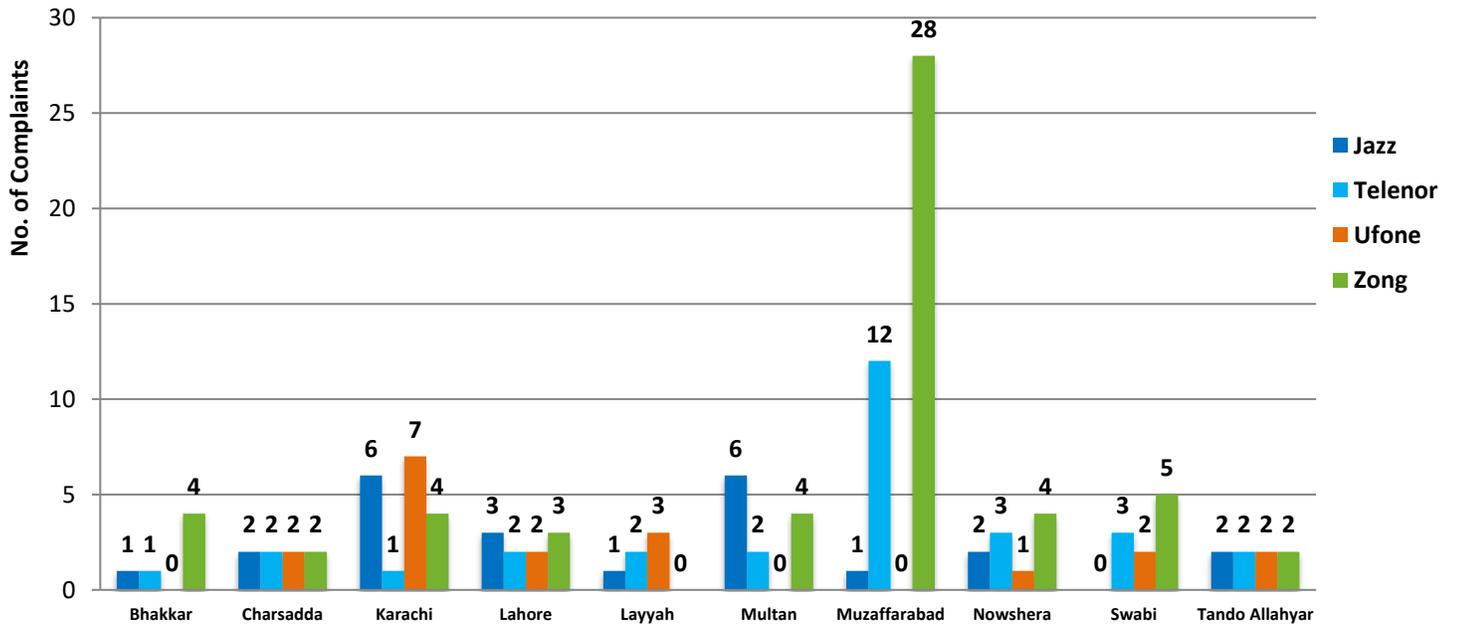


Operator-wise and City-wise Percentage of Quality of Service Issues (Poor Network, Noise, Call Drops) During April 2025

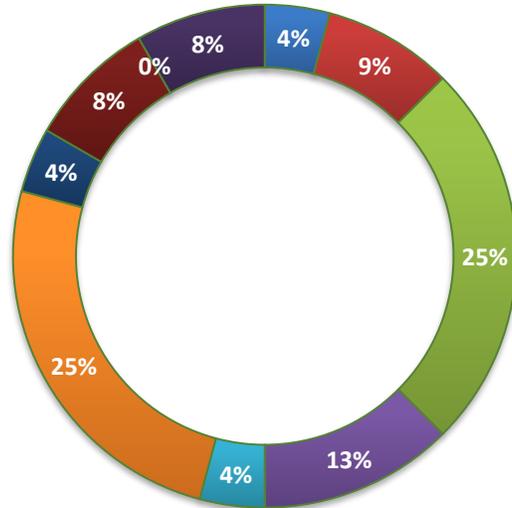
Operator-wise Percentage from Total Subscriber of Quality of Service Complaints During April 2025



City-wise Complaints of Quality of Service Complaints against CMOs During April 2025

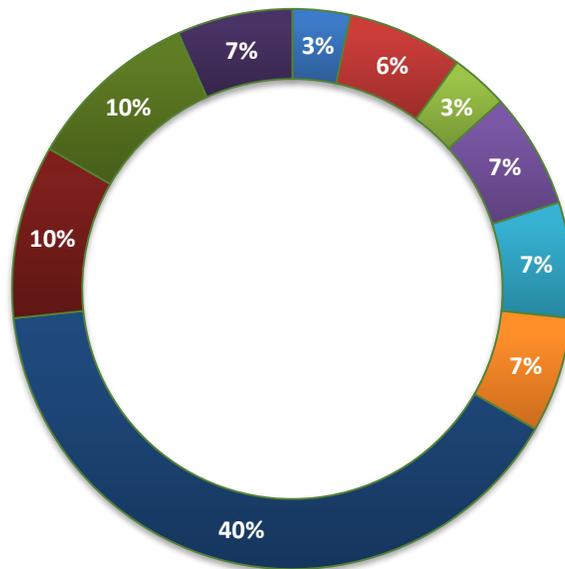


City-wise Percentage of Quality of Service Complaints against Jazz During April 2025



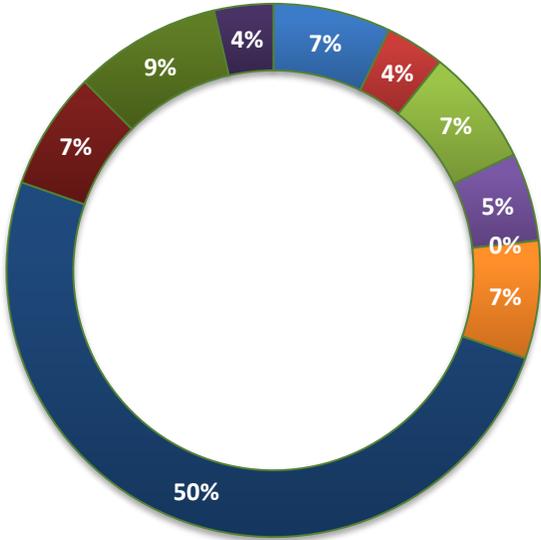
■ Bhakkar ■ Charsadda ■ Karachi ■ Lahore ■ Layyah ■ Multan ■ Muzaffarabad ■ Nowshera ■ Swabi ■ Tando Allahyar

City-wise Percentage of Quality of Service Complaints against Telenor During April 2025



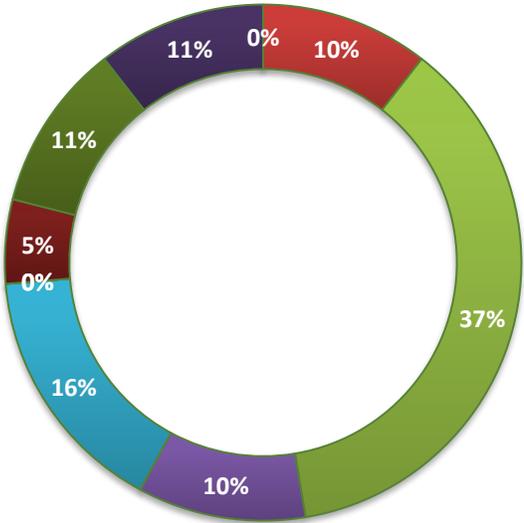
■ Bhakkar ■ Charsadda ■ Karachi ■ Lahore ■ Layyah ■ Multan ■ Muzaffarabad ■ Nowshera ■ Swabi ■ Tando Allahyar

City-wise Percentage of Quality of Service Complaints against Zong During April 2025



■ Bhakkar ■ Charsadda ■ Karachi ■ Lahore ■ Layyah ■ Multan ■ Muzaffarabad ■ Nowshera ■ Swabi ■ Tando Allahyar

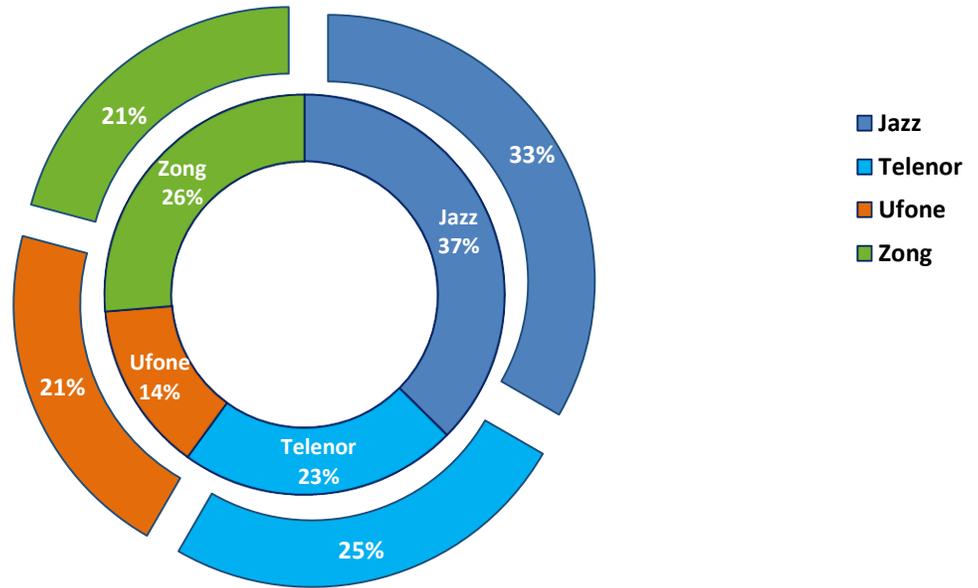
City-wise Percentage of Quality of Service Complaints against Ufone During April 2025



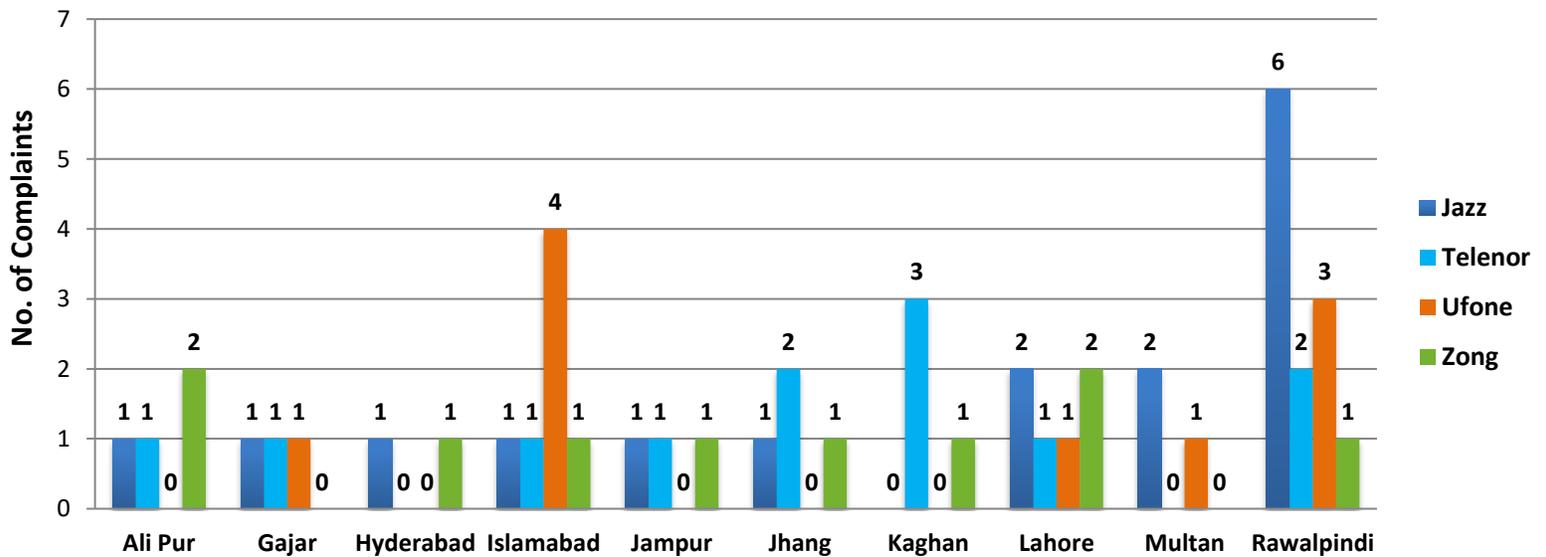
■ Bhakkar ■ Charsadda ■ Karachi ■ Lahore ■ Layyah ■ Multan ■ Muzaffarabad ■ Nowshera ■ Swabi ■ Tando Allahyar

Operator-wise and City-wise Percentage of Service Provision Issues in Specific Areas/Coverage Problems Complaints During April 2025

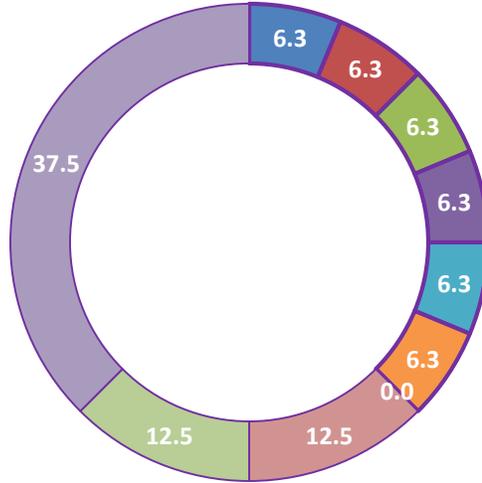
Operator-wise Percentage from Total Received Complaints and Subscribers of Service Provision Issues in Specific Areas/Coverage Problems Complaints during April 2025



City-wise Complaints of Service Provision Issues in Specific Areas/Coverage Problems against CMOs during April 2025

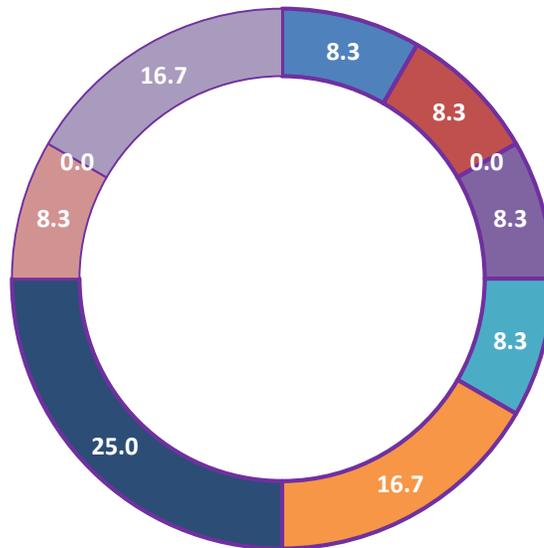


City-wise Percentage of Service Provision Issues in Specific Areas/Coverage Problems against Jazz During April 2025



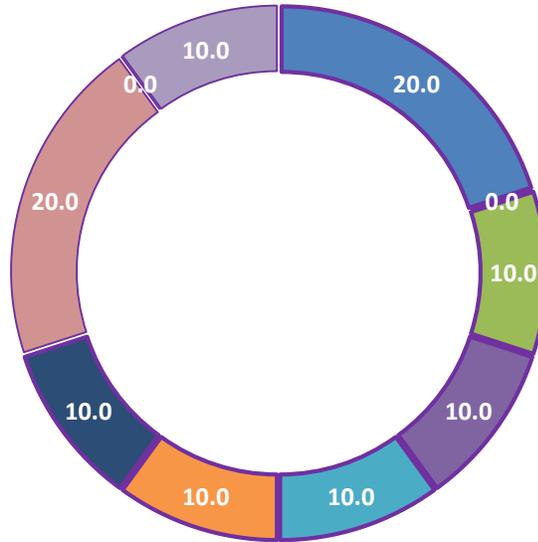
■ Ali Pur
 ■ Gajar
 ■ Hyderabad
 ■ Islamabad
 ■ Jampur
 ■ Jhang
 ■ Kaghan
 ■ Lahore
 ■ Multan
 ■ Rawalpindi

City-wise Percentage of Service Provision Issues in Specific Areas/Coverage Problems against Telenor During April 2025



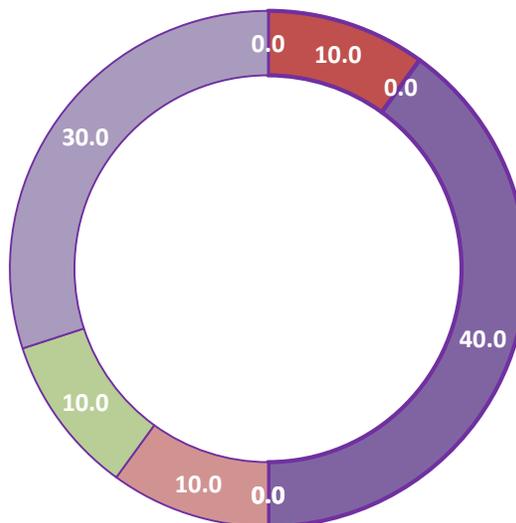
■ Ali Pur
 ■ Gajar
 ■ Hyderabad
 ■ Islamabad
 ■ Jampur
 ■ Jhang
 ■ Kaghan
 ■ Lahore
 ■ Multan
 ■ Rawalpindi

City-wise Percentage of Service Provision Issues in Specific Areas/Coverage Problems against Zong During April 2025



■ Ali Pur ■ Gajar ■ Hyderabad ■ Islamabad ■ Jampur ■ Jhang ■ Kaghan ■ Lahore ■ Multan ■ Rawalpindi

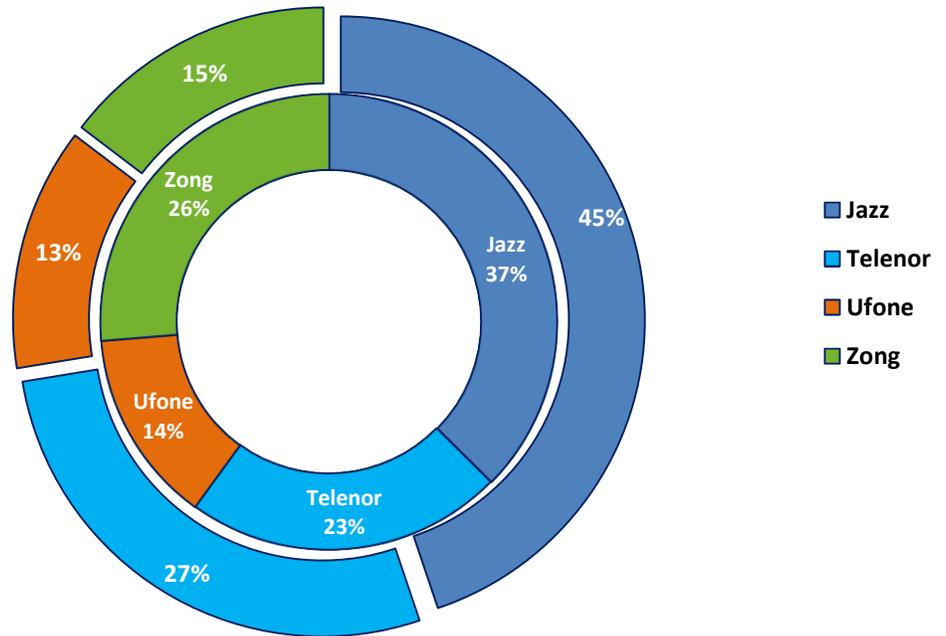
City-wise Percentage of Service Provision Issues in Specific Areas/Coverage Problems against Ufone During April 2025



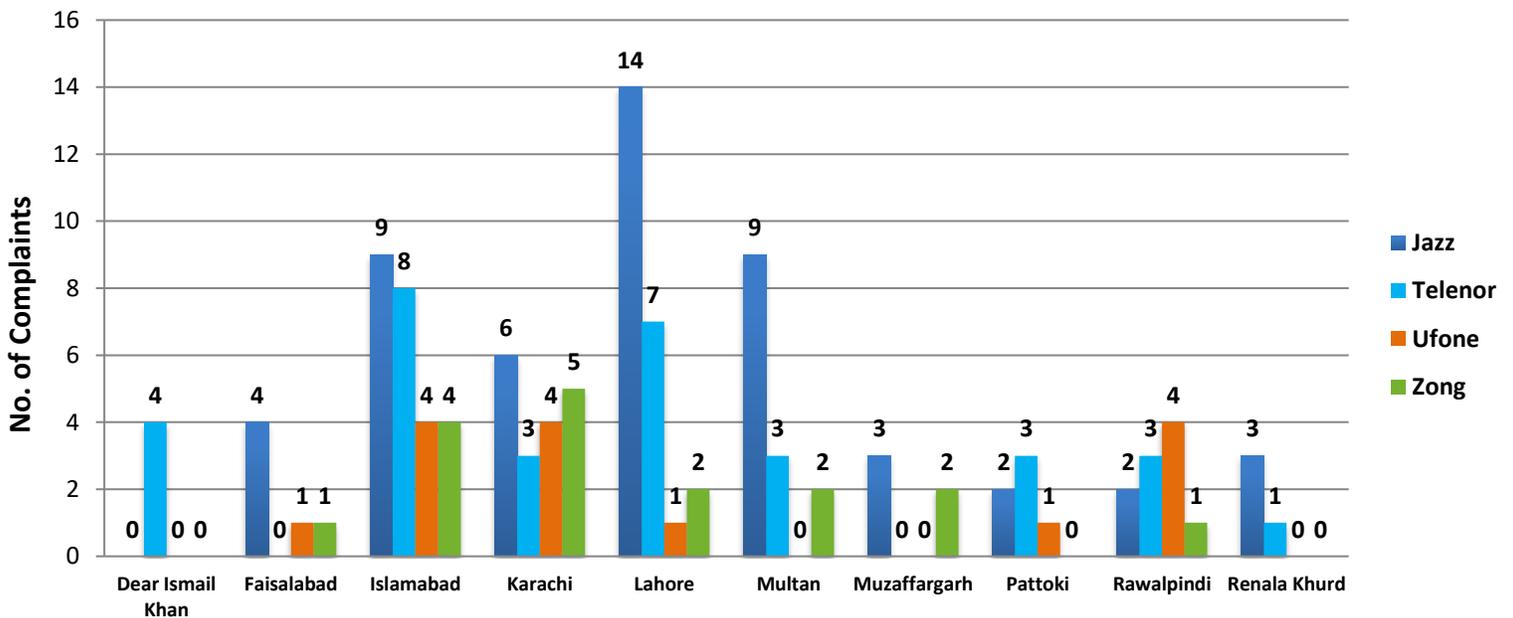
■ Ali Pur ■ Gajar ■ Hyderabad ■ Islamabad ■ Jampur ■ Jhang ■ Kaghan ■ Lahore ■ Multan ■ Rawalpindi

Operator-wise and City-wise Percentage of Billing Issues (Overcharging/Tariff Discrepancies) During April 2025

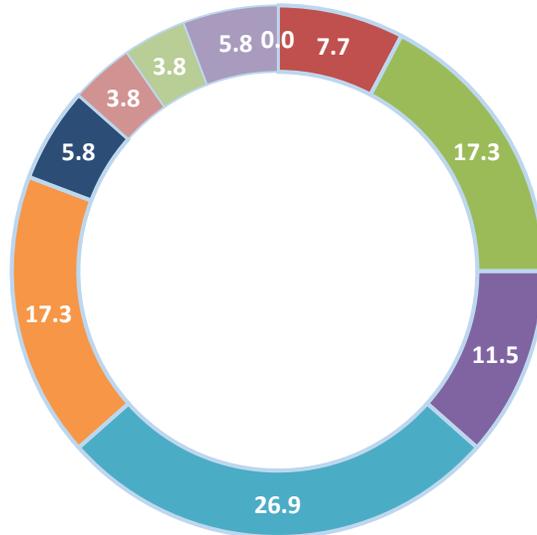
Operator-wise Percentage from Total Subscriber of Billing Related Complaints During April 2025



City-wise Complaints of Billing Issues (Overcharging/Tariff Discrepancies) against CMOs during April 2025

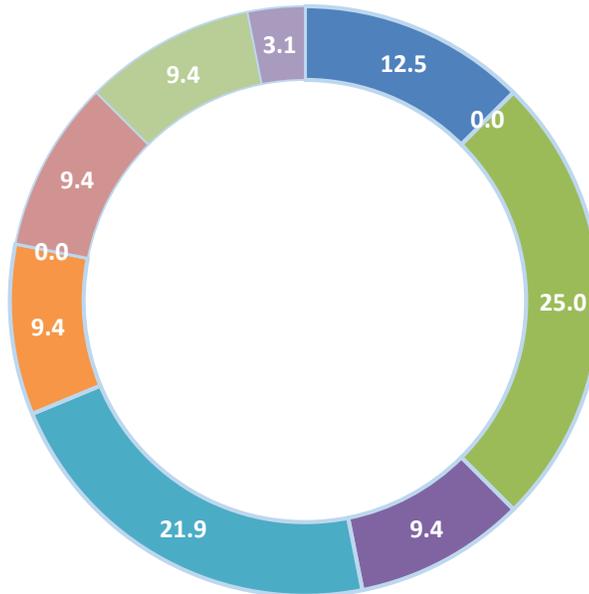


City-wise Percentage of of Billing Related Complaints against Jazz During April 2025



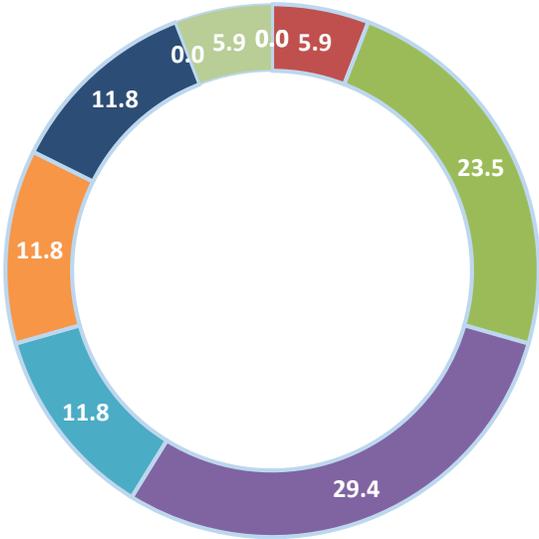
■ Dear Ismail Khan ■ Faisalabad ■ Islamabad ■ Karachi ■ Lahore ■ Multan ■ Muzaffargarh ■ Pattoki ■ Rawalpindi ■ Renala Khurd

City-wise Percentage of of Billing Related Complaints against Telenor During April 2025



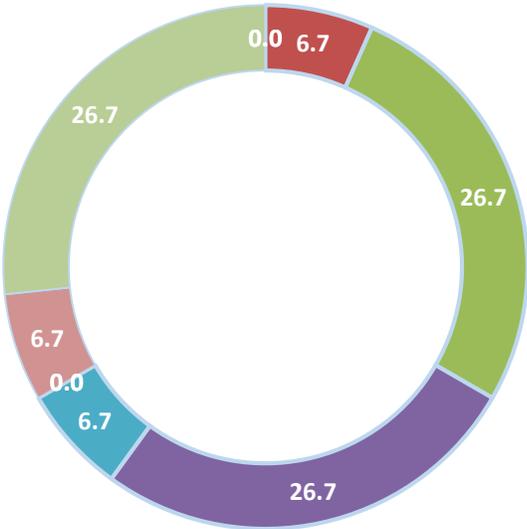
■ Dear Ismail Khan ■ Faisalabad ■ Islamabad ■ Karachi ■ Lahore ■ Multan ■ Muzaffargarh ■ Pattoki ■ Rawalpindi ■ Renala Khurd

City-wise Percentage of of Billing Related Complaints against Zong During April 2025



Dear Ismail Khan Faisalabad Islamabad Karachi Lahore Multan Muzaffargarh Peshawar Rawalpindi Vehari

City-wise Percentage of of Billing Related Complaints against Ufone During April 2025



Dear Ismail Khan Faisalabad Islamabad Karachi Lahore Multan Muzaffargarh Peshawar Rawalpindi Vehari