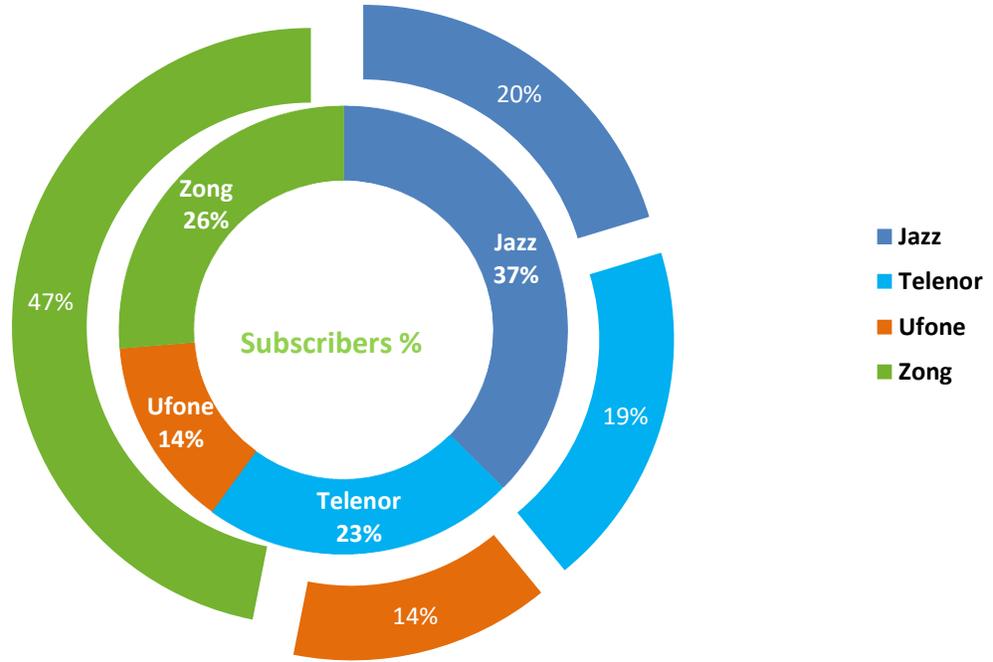
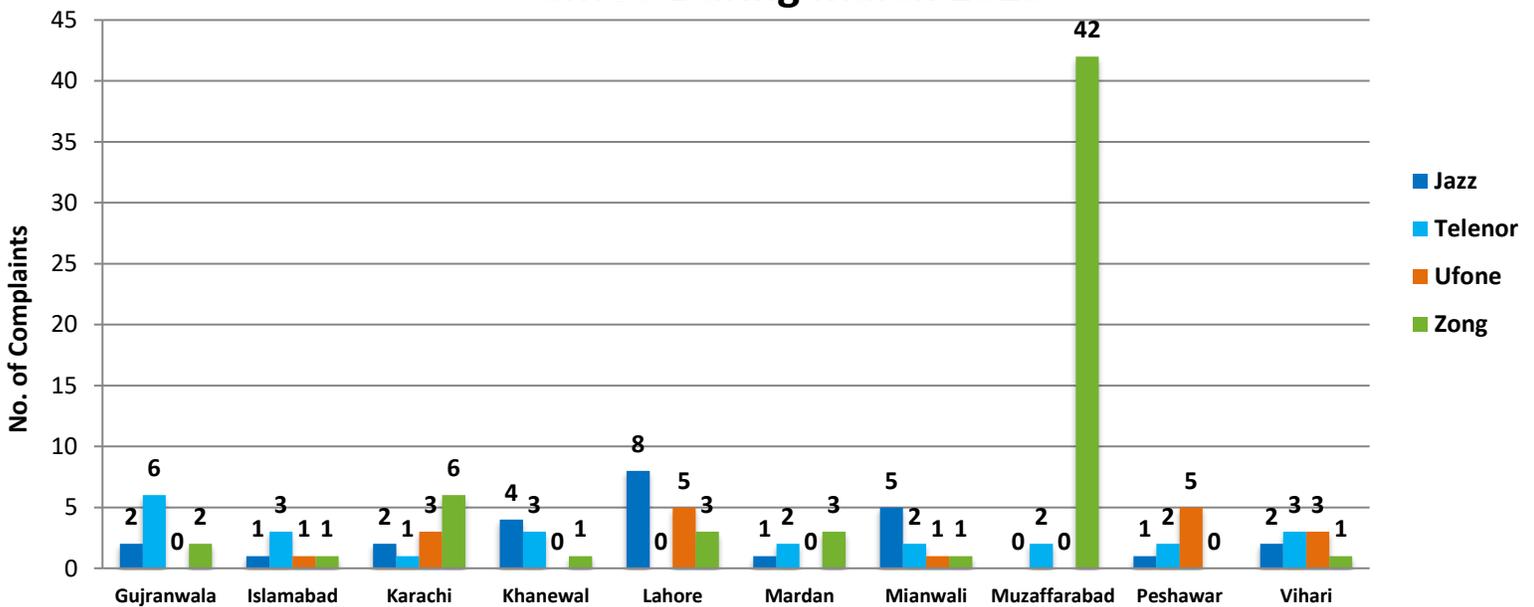


Operator-wise and City-wise Percentage of Quality of Service Issues (Poor Network, Noise, Call Drops) During March 2025

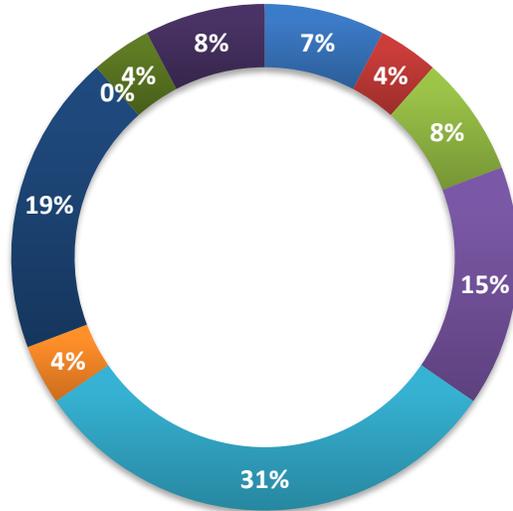
Operator-wise Percentage from Total Subscriber of Quality of Service Complaints During March 2025



City-wise Complaints of Quality of Service Complaints against CMOs During March 2025

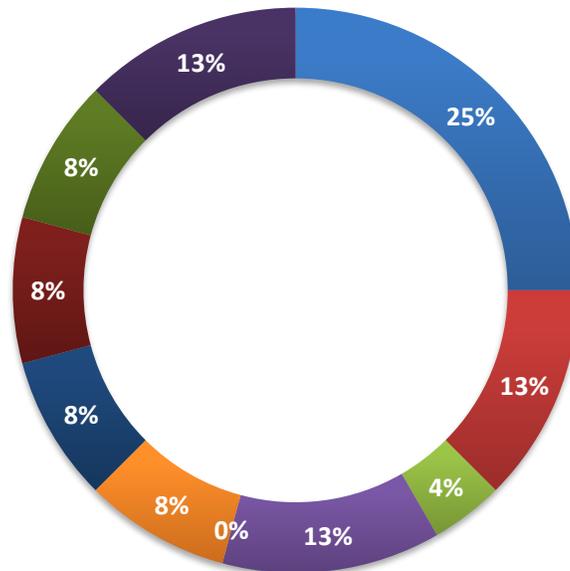


City-wise Percentage of Quality of Service Complaints against Jazz During March 2025



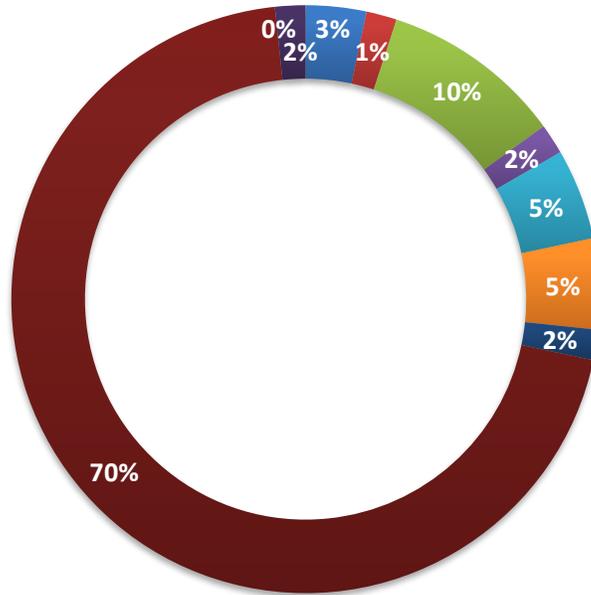
■ Gujranwala ■ Islamabad ■ Karachi ■ Khanewal ■ Lahore ■ Mardan ■ Mianwali ■ Muzaffarabad ■ Peshawar ■ Vihari

City-wise Percentage of Quality of Service Complaints against Telenor During March 2025



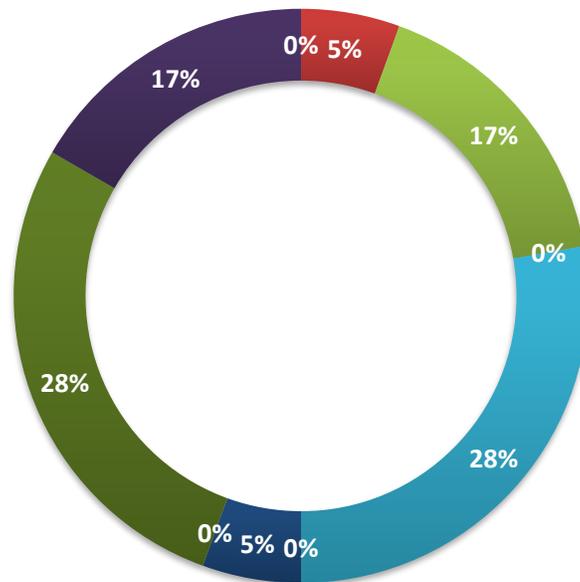
■ Gujranwala ■ Islamabad ■ Karachi ■ Khanewal ■ Lahore ■ Mardan ■ Mianwali ■ Muzaffarabad ■ Peshawar ■ Vihari

City-wise Percentage of Quality of Service Complaints against Zong During March 2025



■ Gujranwala ■ Islamabad ■ Karachi ■ Khanewal ■ Lahore ■ Mardan ■ Mianwali ■ Muzaffarabad ■ Peshawar ■ Vihari

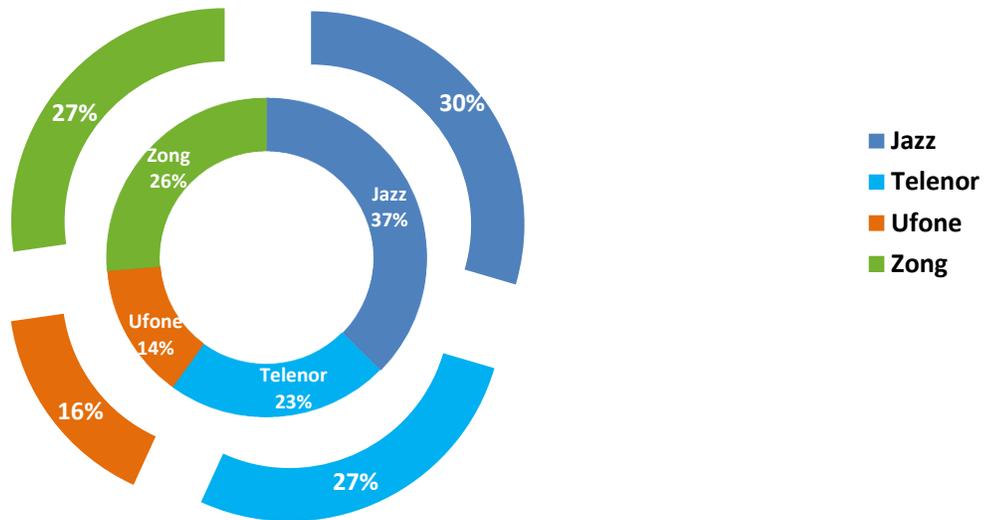
City-wise Percentage of Quality of Service Complaints against Ufone During March 2025



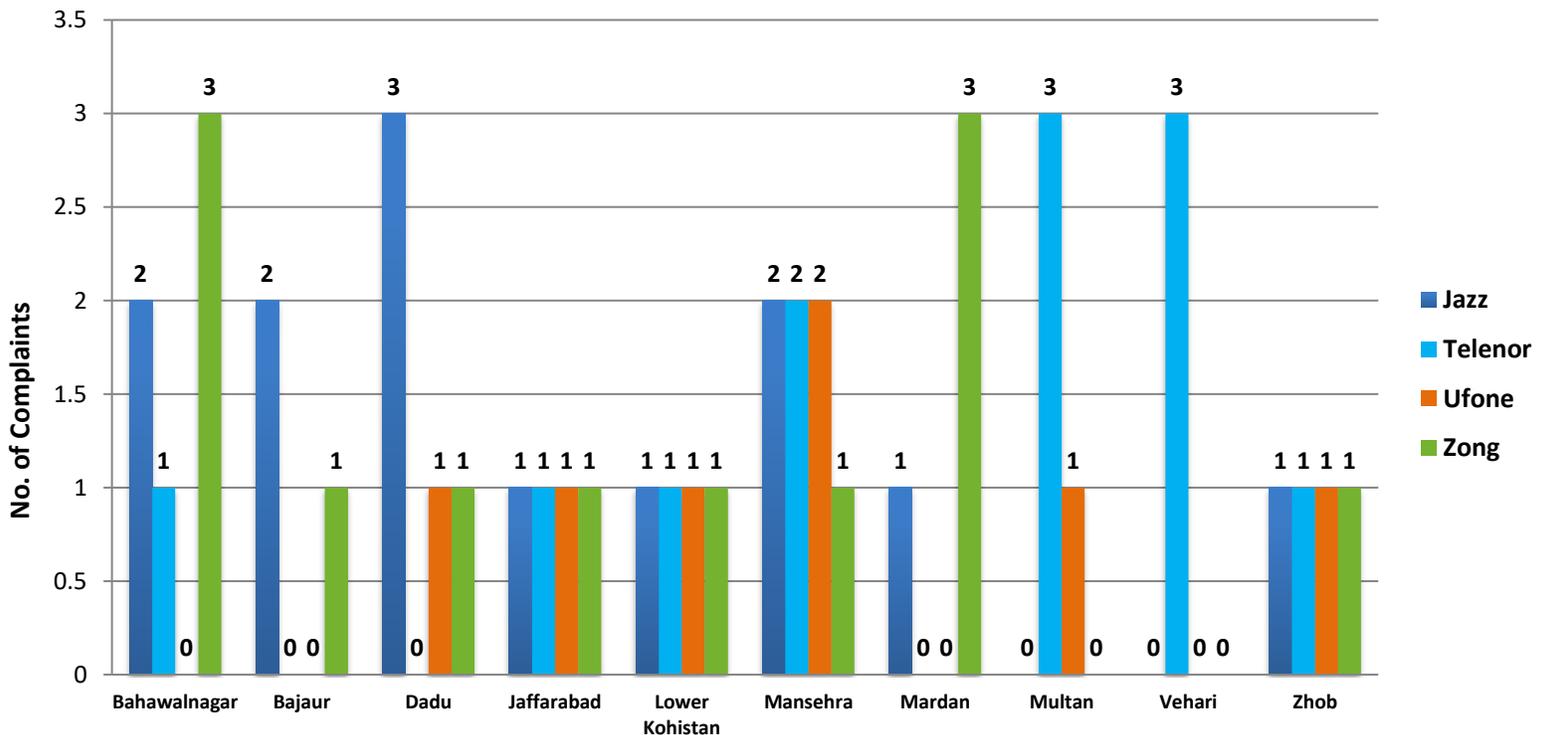
■ Gujranwala ■ Islamabad ■ Karachi ■ Khanewal ■ Lahore ■ Mardan ■ Mianwali ■ Muzaffarabad ■ Peshawar ■ Vihari

Operator-wise and City-wise Percentage of Service Provision Issues in Specific Areas/Coverage Problems Complaints During March 2025

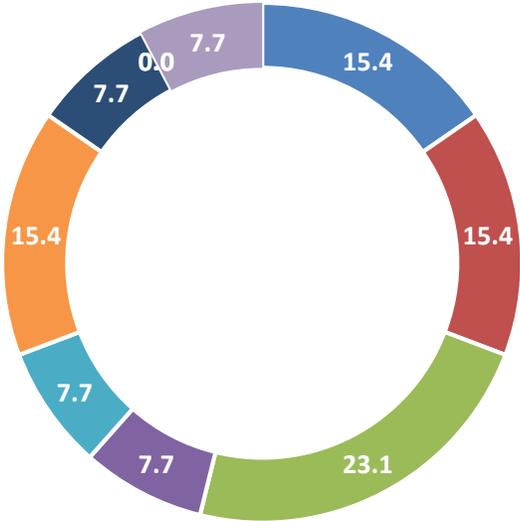
Operator-wise Percentage from Total Received Complaints and Subscribers of Service Provision Issues in Specific Areas/Coverage Problems Complaints during March 2025



City-wise Complaints of Service Provision Issues in Specific Areas/Coverage Problems against CMOs during March 2025

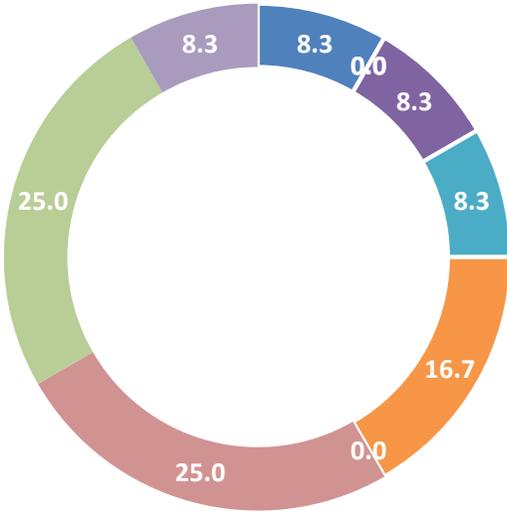


City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Jazz During March 2025



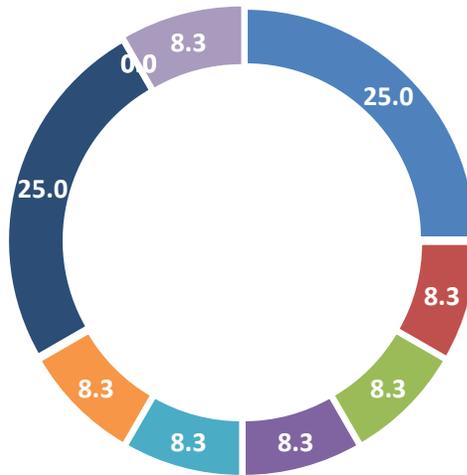
■ Bahawalnagar ■ Bajaur ■ Dadu ■ Jaffarabad ■ Lower Kohistan ■ Mansehra ■ Mardan ■ Multan ■ Vehari ■ Zhob

City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Telenor During March 2025



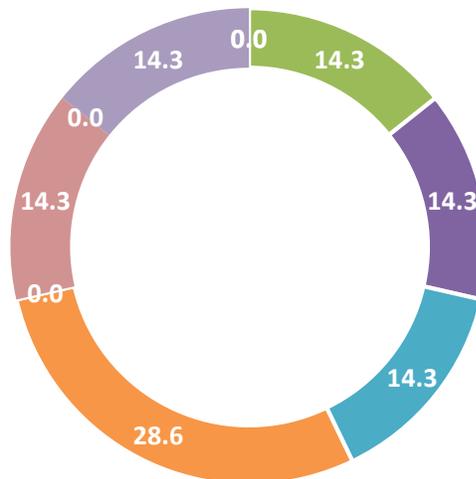
■ Bahawalnagar ■ Bajaur ■ Dadu ■ Jaffarabad ■ Lower Kohistan ■ Mansehra ■ Mardan ■ Multan ■ Vehari ■ Zhob

City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Zong During March 2025



■ Bahawalnagar ■ Bajaur ■ Dadu ■ Jaffarabad ■ Lower Kohistan ■ Mansehra ■ Mardan ■ Multan ■ Vehari ■ Zhob

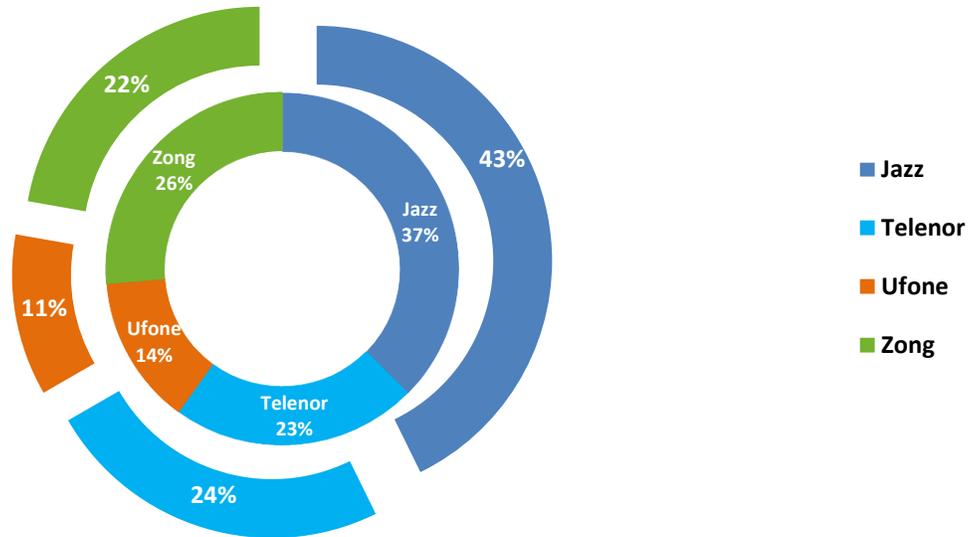
City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Ufone During March 2025



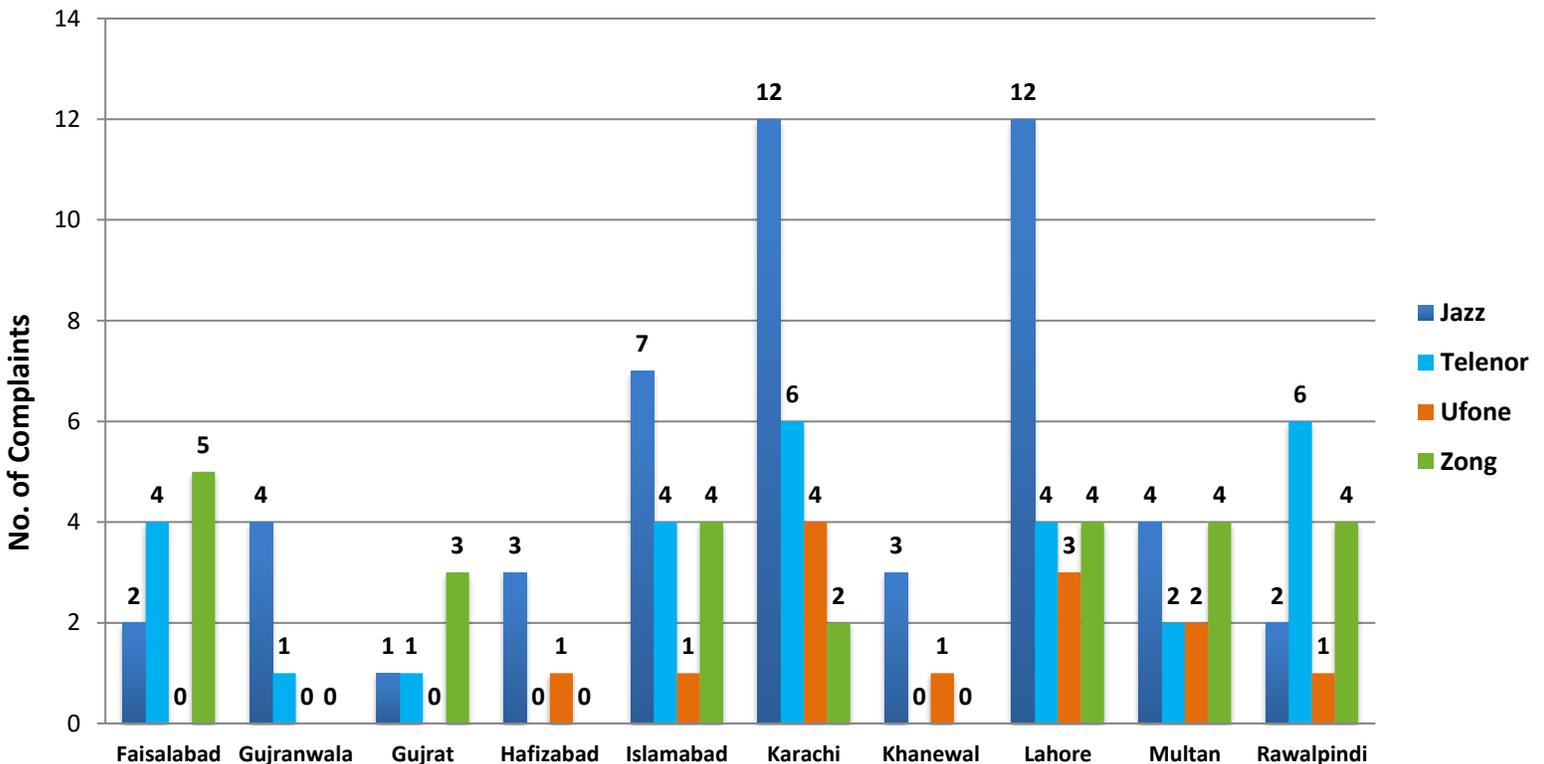
■ Bahawalnagar ■ Bajaur ■ Dadu ■ Jaffarabad ■ Lower Kohistan ■ Mansehra ■ Mardan ■ Multan ■ Vehari ■ Zhob

Operator-wise and City-wise Percentage of Billing Issues (Overcharging/Tariff Discrepancies) During March 2025

Operator-wise Percentage from Total Subscriber of Billing Related Complaints During March 2025



City-wise Complaints of Billing Issues (Overcharging/Tariff Discrepancies) against CMOs during March 2025

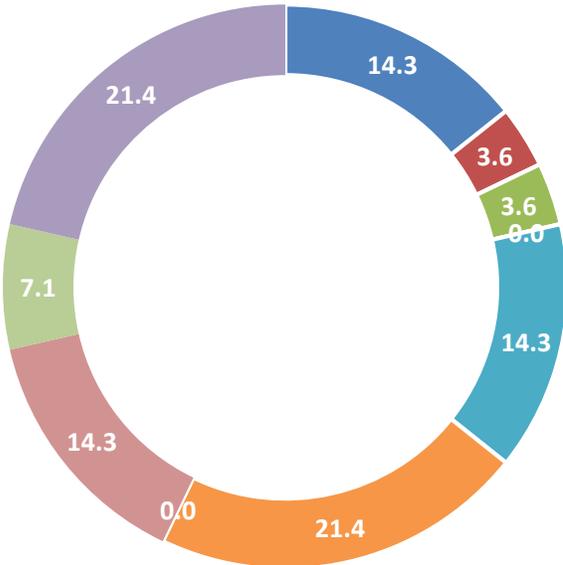


City-wise Percentage of of Billing Related Complaints against Jazz During March 2025



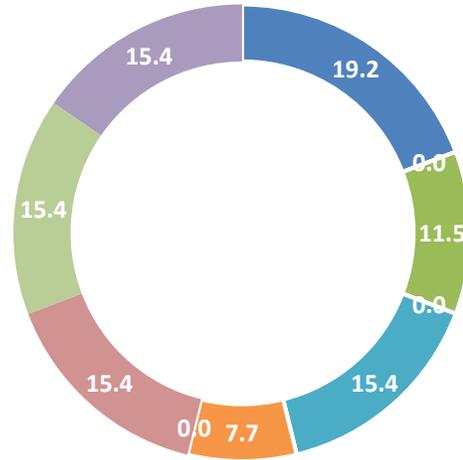
■ Faisalabad ■ Gujranwala ■ Gujrat ■ Hafizabad ■ Islamabad ■ Karachi ■ Khanewal ■ Lahore ■ Multan ■ Rawalpindi

City-wise Percentage of of Billing Related Complaints against Telenor During March 2025



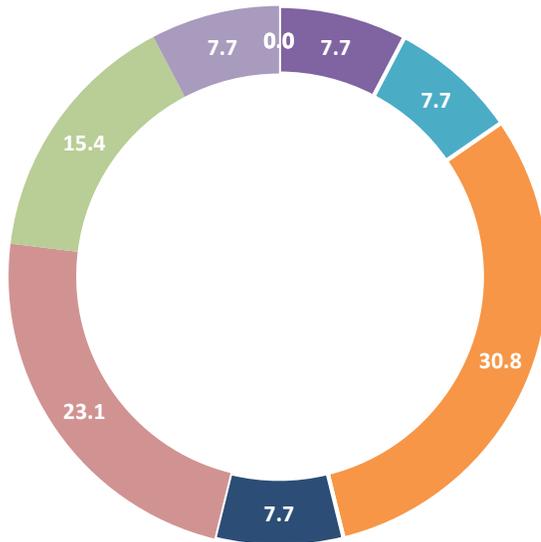
■ Faisalabad ■ Gujranwala ■ Gujrat ■ Hafizabad ■ Islamabad ■ Karachi ■ Khanewal ■ Lahore ■ Multan ■ Rawalpindi

City-wise Percentage of of Billing Related Complaints against Zong During March 2025



■ Faisalabad ■ Gujranwala ■ Gujrat ■ Hafizabad ■ Islamabad ■ Karachi ■ Khanewal ■ Peshawar ■ Rawalpindi ■ Vehari

City-wise Percentage of of Billing Related Complaints against Ufone During March 2025



■ Faisalabad ■ Gujranwala ■ Gujrat ■ Hafizabad ■ Islamabad ■ Karachi ■ Khanewal ■ Peshawar ■ Rawalpindi ■ Vehari