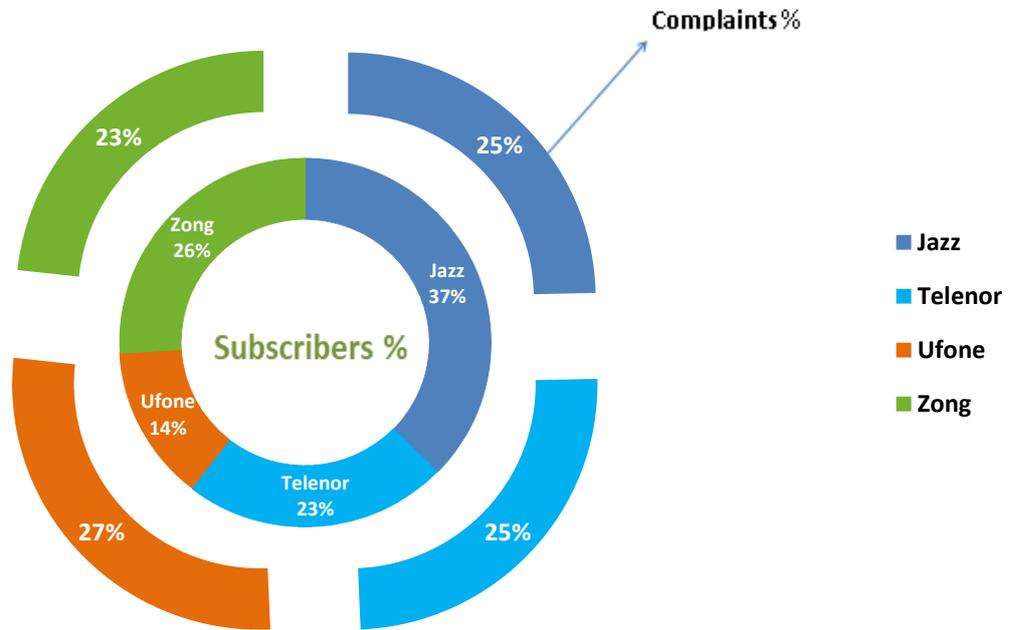
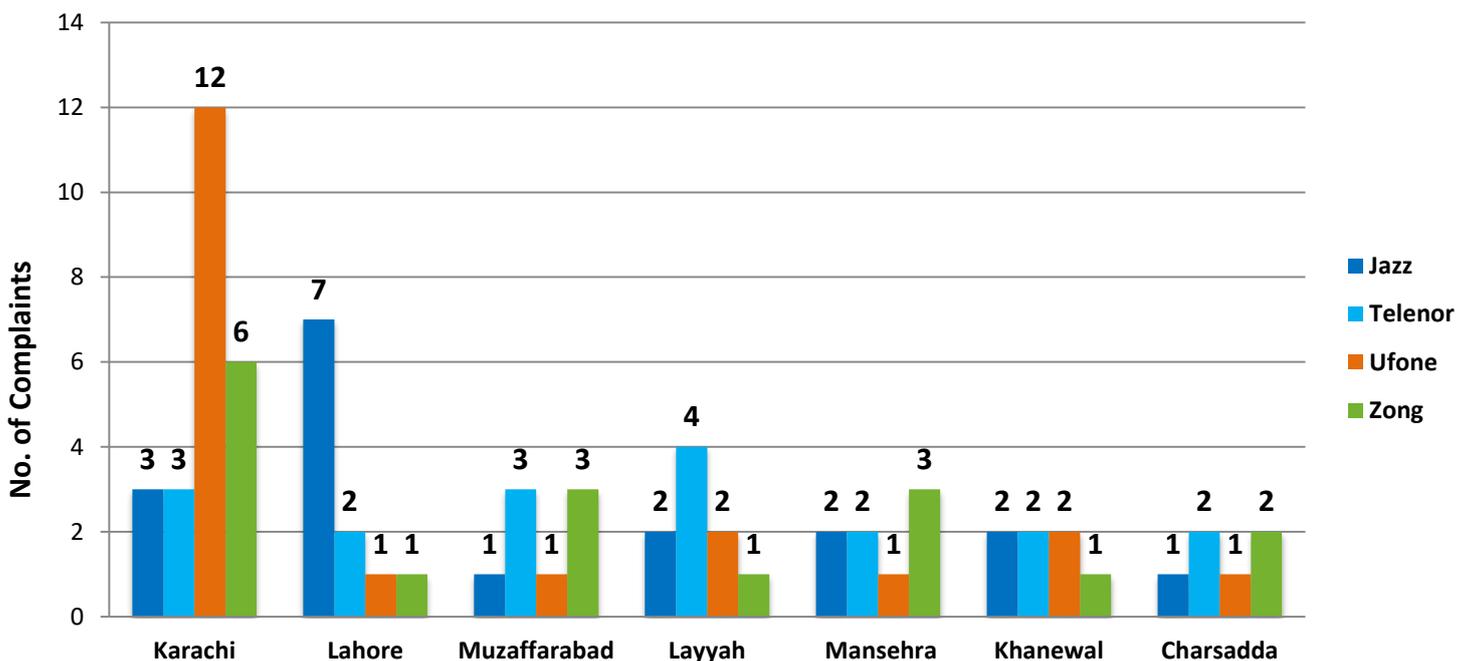


# Operator-wise and City-wise Percentage of Quality of Service Issues (Poor Network, Noise, Call Drops) during November 2024

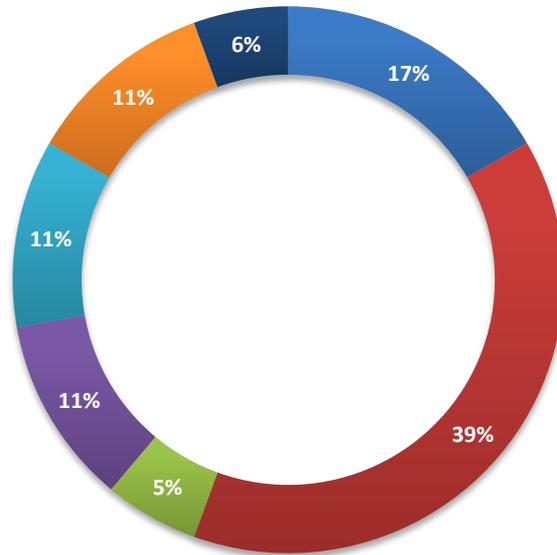
## Operator-wise Percentage from Total Subscriber of Quality of Service Complaints During November 2024



## City-wise Complaints of Quality of Service Complaints against CMOs During November 2024

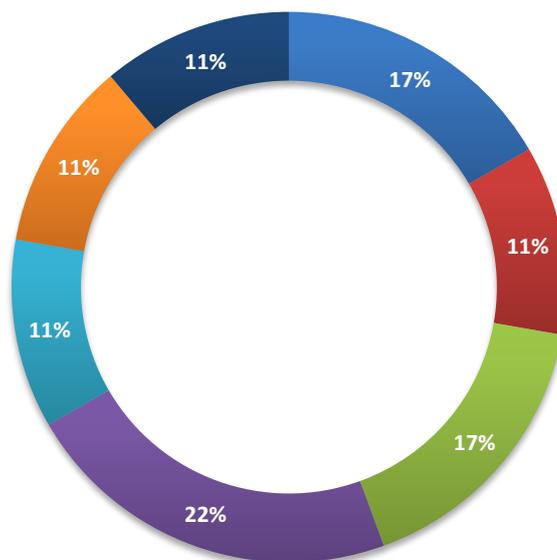


## City-wise Percentage of Quality of Service Complaints against Jazz During November 2024



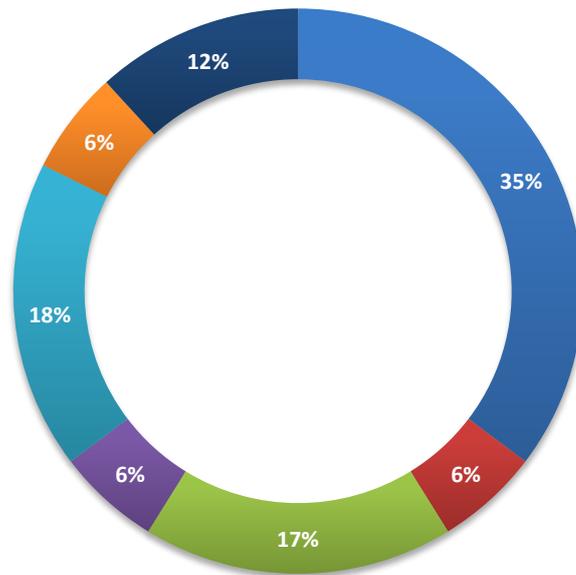
■ Karachi ■ Lahore ■ Muzaffarabad ■ Layyah ■ Mansehra ■ Khanewal ■ Charsadda

## City-wise Percentage of Quality of Service Complaints against Telenor During November 2024



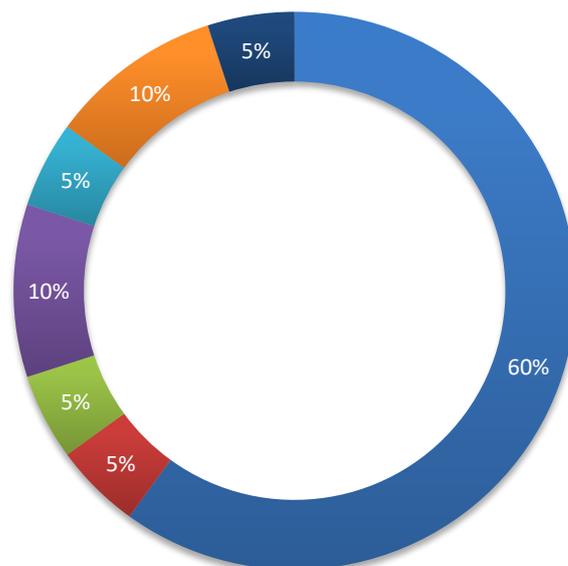
■ Karachi ■ Lahore ■ Muzaffarabad ■ Layyah ■ Mansehra ■ Khanewal ■ Charsadda

## City-wise Percentage of Quality of Service Complaints against Zong During November 2024



■ Karachi ■ Lahore ■ Muzaffarabad ■ Layyah ■ Mansehra ■ Khanewal ■ Charsadda

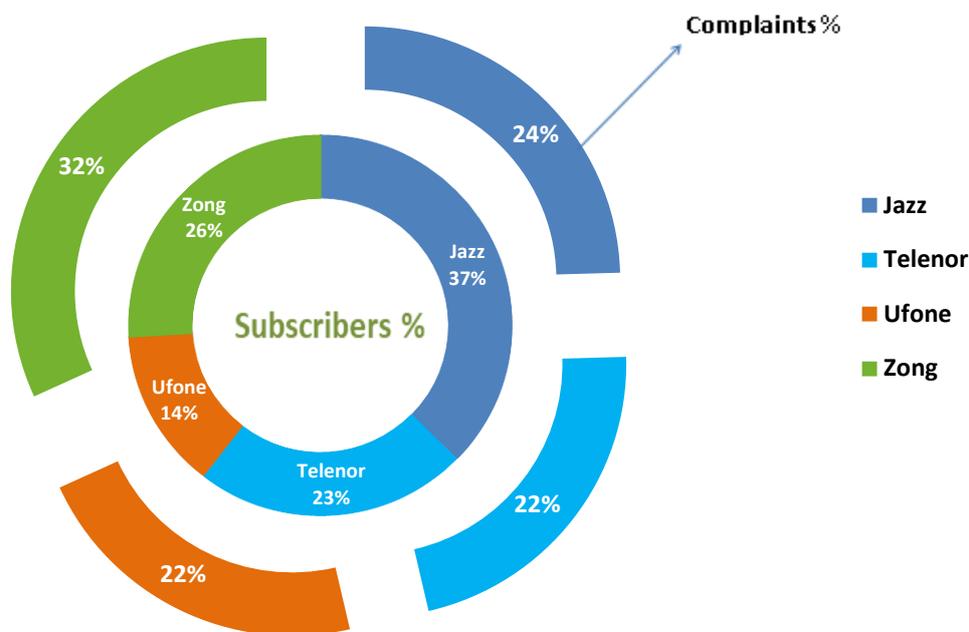
## City-wise Percentage of Quality of Service Complaints against Ufone During November 2024



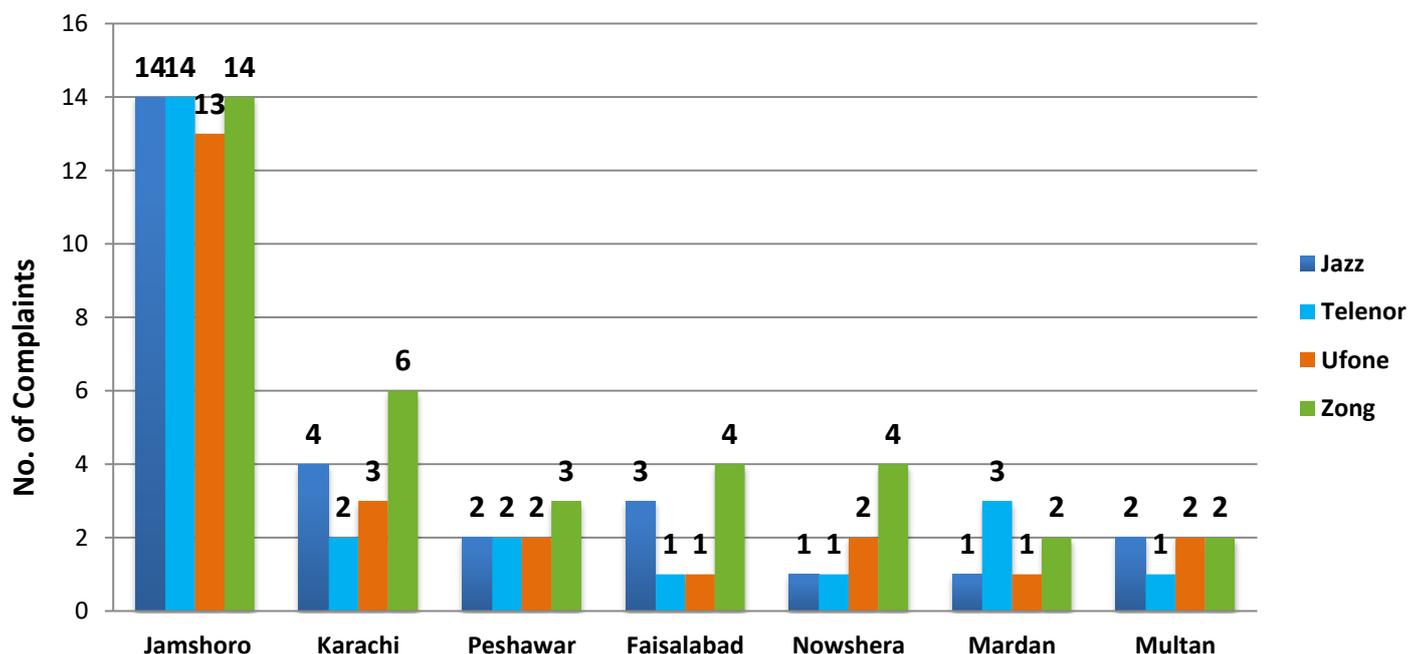
■ Karachi ■ Lahore ■ Muzaffarabad ■ Layyah ■ Mansehra ■ Khanewal ■ Charsadda

# Operator-wise and City-wise Percentage of Service Provision Issues in Specific Areas/Coverage Problems during November 2024

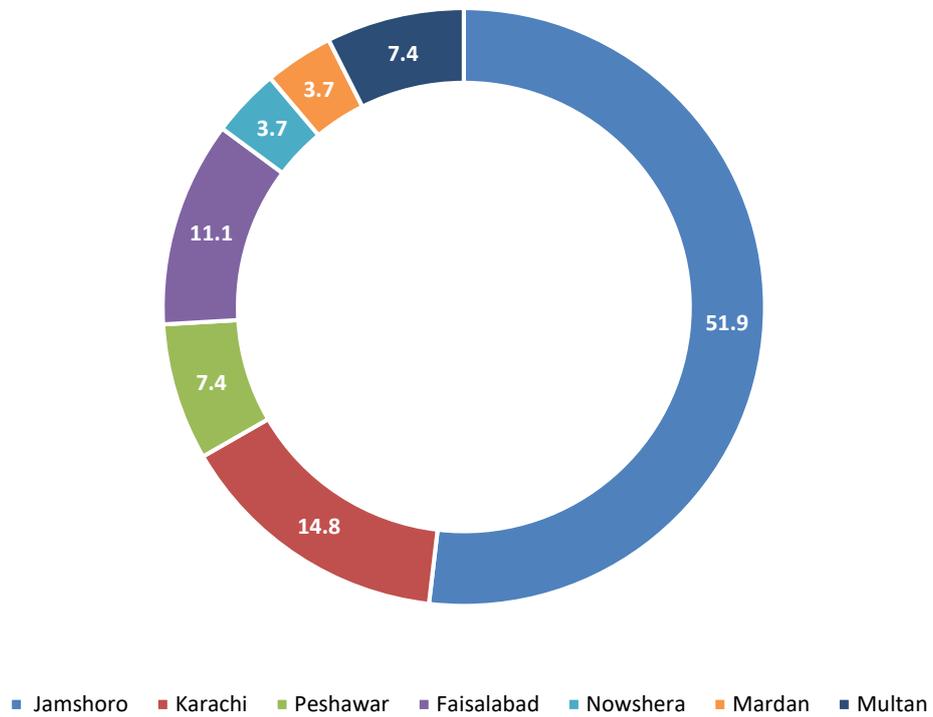
## Operator-wise Percentage from Total Received Complaints and Subscribers of Service Provision Issues in Specific Areas/Coverage Problems Complaints during November 2024



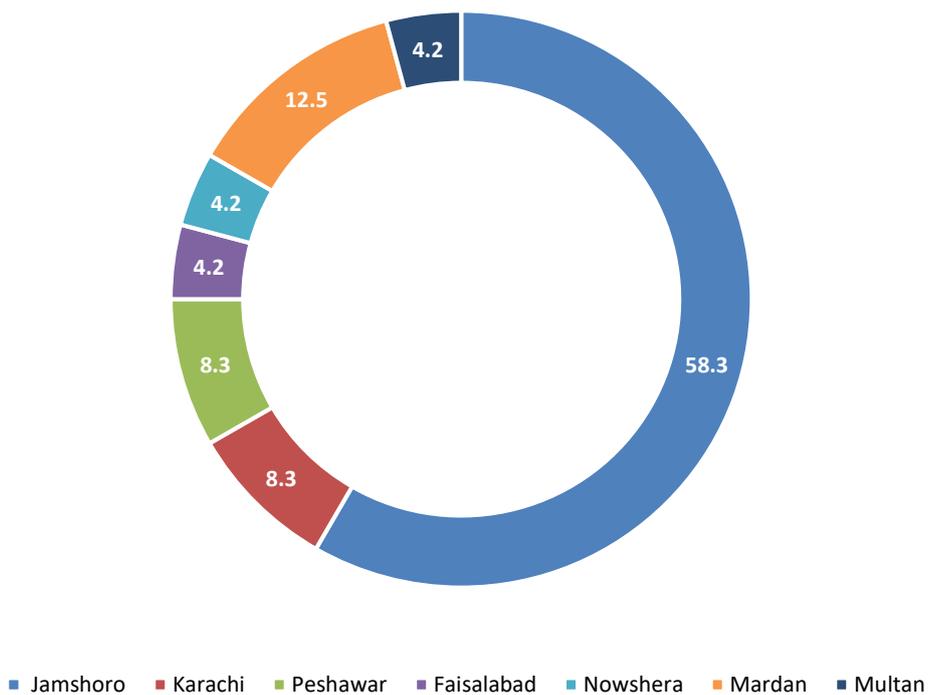
## City-wise Complaints of Service Provision Issues in Specific Areas/Coverage Problems against CMOs during November 2024



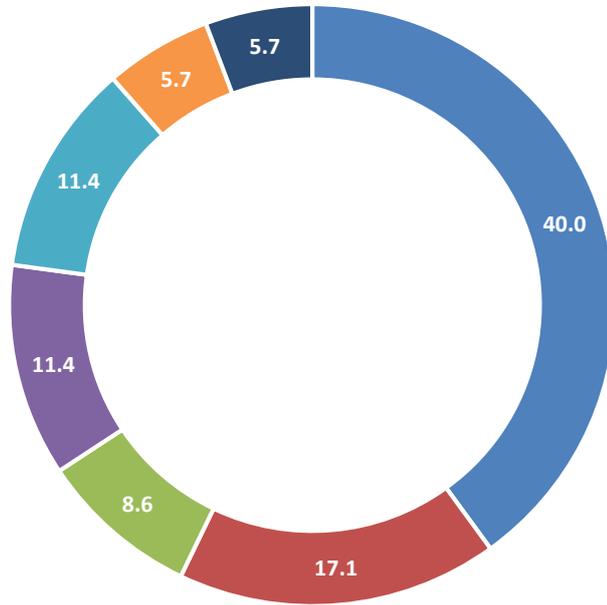
### City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Jazz During November 2024



### City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Telenor During November 2024

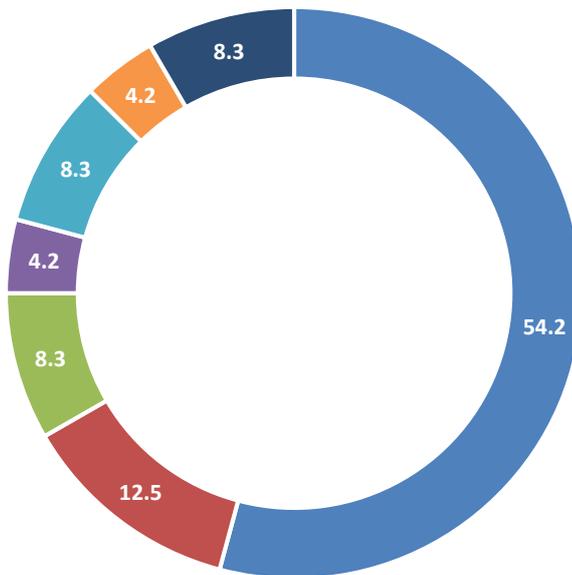


### City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Zong During November 2024



■ Jamshoro ■ Karachi ■ Peshawar ■ Faisalabad ■ Nowshera ■ Mardan ■ Multan

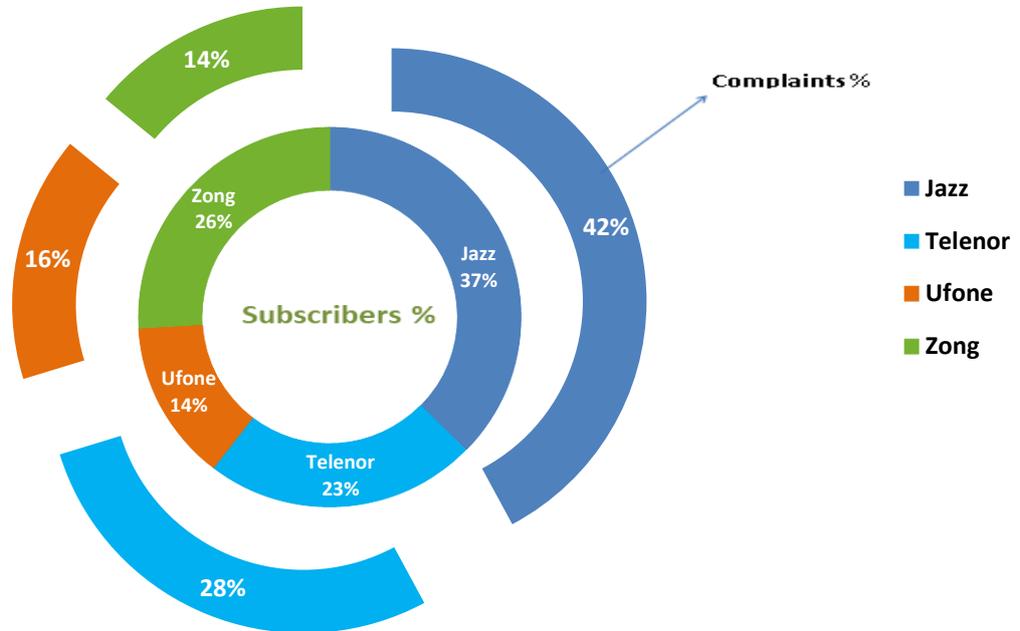
### City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Ufone During November 2024



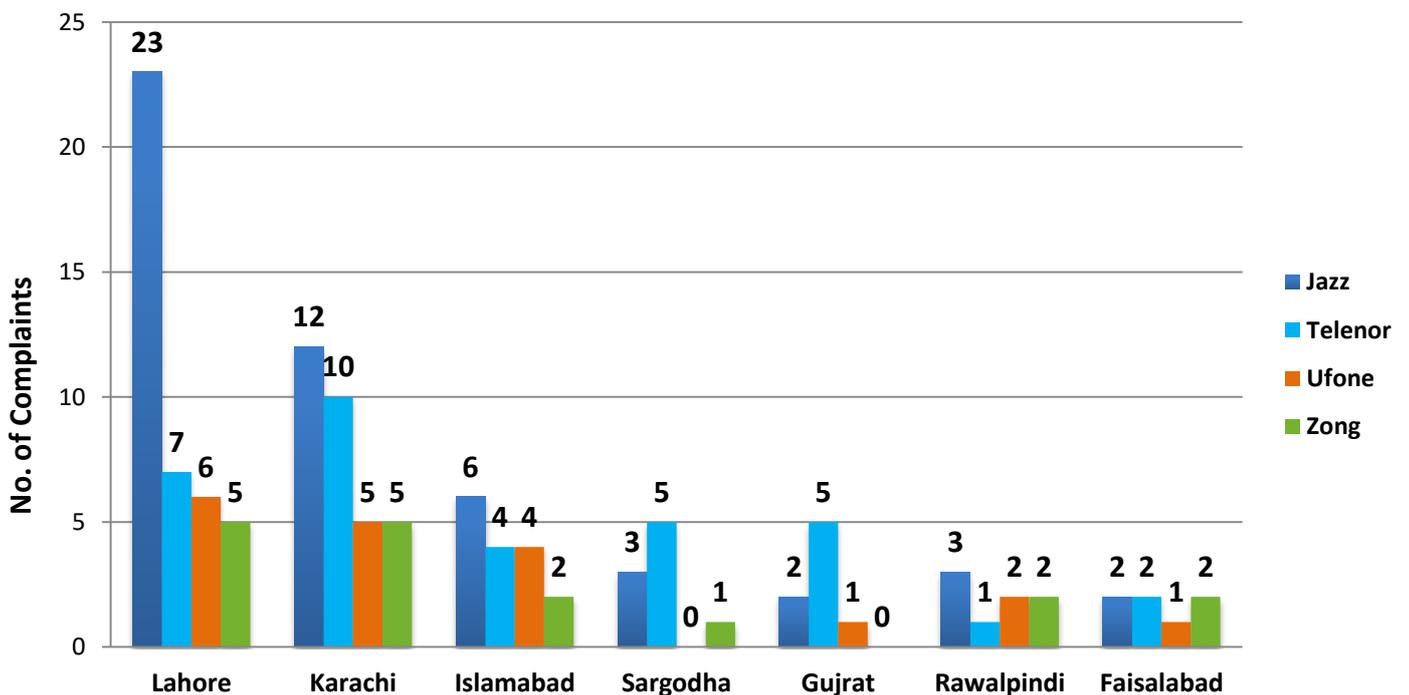
■ Jamshoro ■ Karachi ■ Peshawar ■ Faisalabad ■ Nowshera ■ Mardan ■ Multan

# Operator-wise and City-wise Percentage of Billing Issues (Overcharging/Tariff Discrepancies) during November 2024

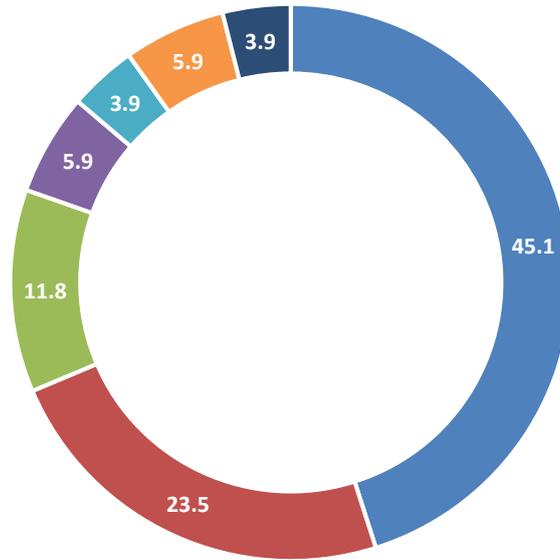
## Operator-wise Percentage from Total Subscriber of Billing Related Complaints During November 2024



## City-wise Complaints of Billing Issues (Overcharging/Tariff Discrepancies) against CMOs during November 2024

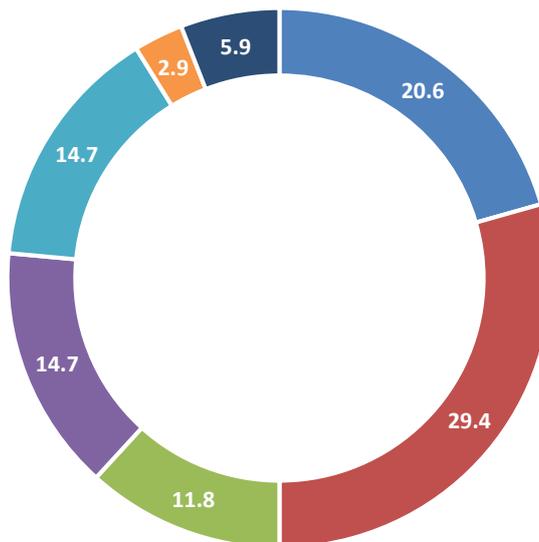


### City-wise Percentage of of Billing Related Complaints against Jazz During November 2024



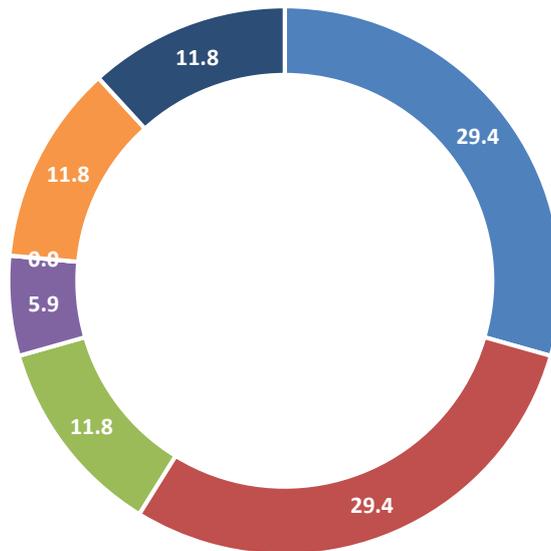
■ Lahore ■ Karachi ■ Islamabad ■ Sargodha ■ Gujrat ■ Rawalpindi ■ Faisalabad

### City-wise Percentage of of Billing Related Complaints against Telenor During November 2024



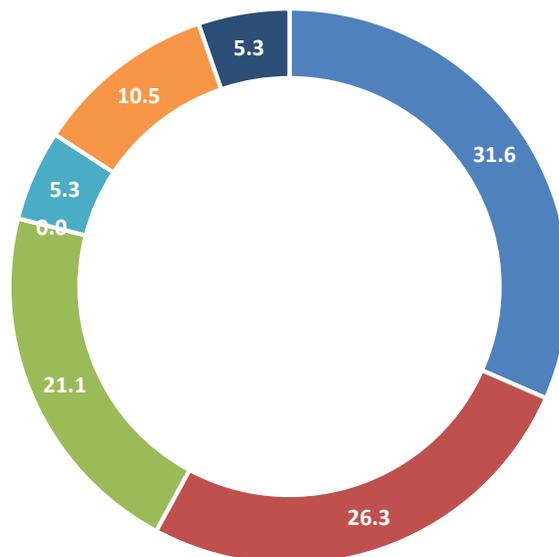
■ Lahore ■ Karachi ■ Islamabad ■ Sargodha ■ Gujrat ■ Rawalpindi ■ Faisalabad

### City-wise Percentage of of Billing Related Complaints against Zong During November 2024



■ Lahore ■ Karachi ■ Islamabad ■ Sargodha ■ Gujrat ■ Rawalpindi ■ Faisalabad

### City-wise Percentage of of Billing Related Complaints against Ufone During November 2024



■ Lahore ■ Karachi ■ Islamabad ■ Sargodha ■ Gujrat ■ Rawalpindi ■ Faisalabad