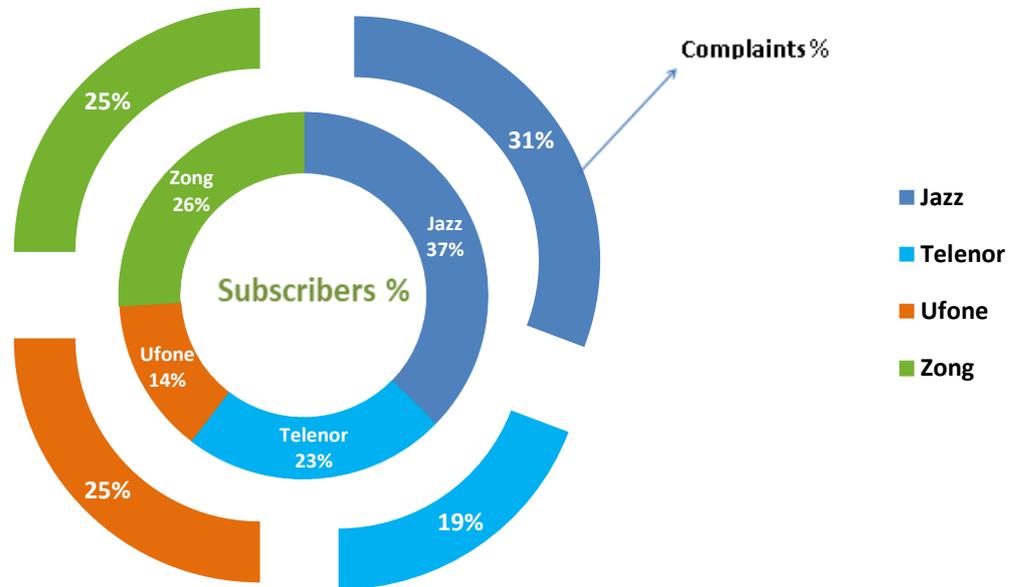
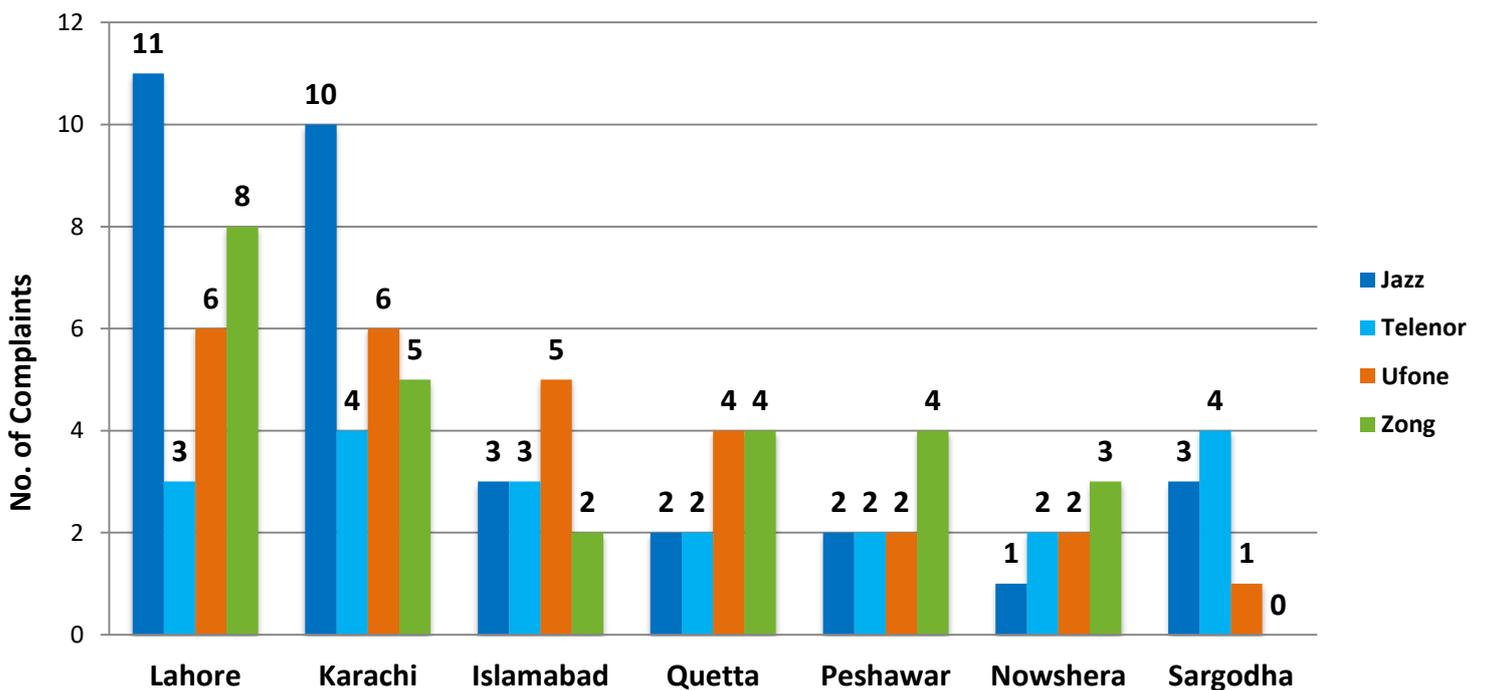


Operator-wise and City-wise Percentage of Quality of Service Issues (Poor Network, Noise, Call Drops) during October 2024

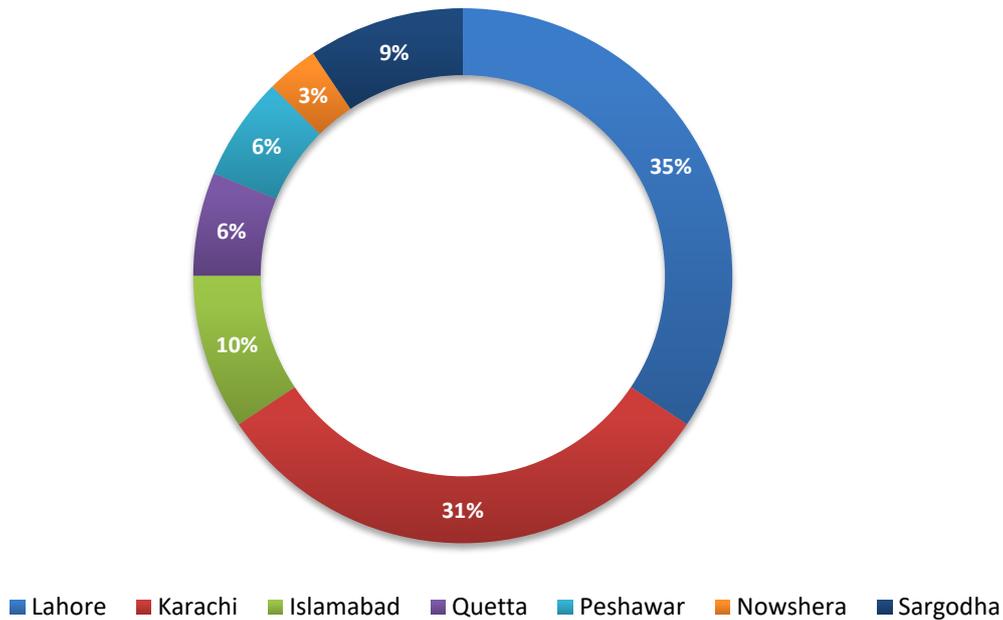
Operator-wise Percentage from Total Subscriber of Quality of Service Complaints During October 2024



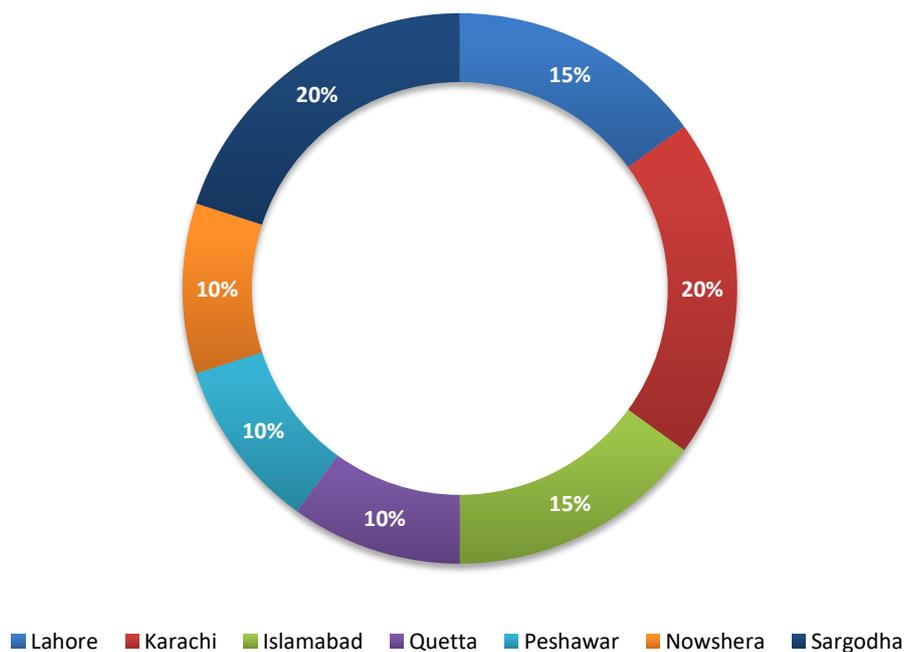
City-wise Complaints of Quality of Service Complaints against CMOs During October 2024



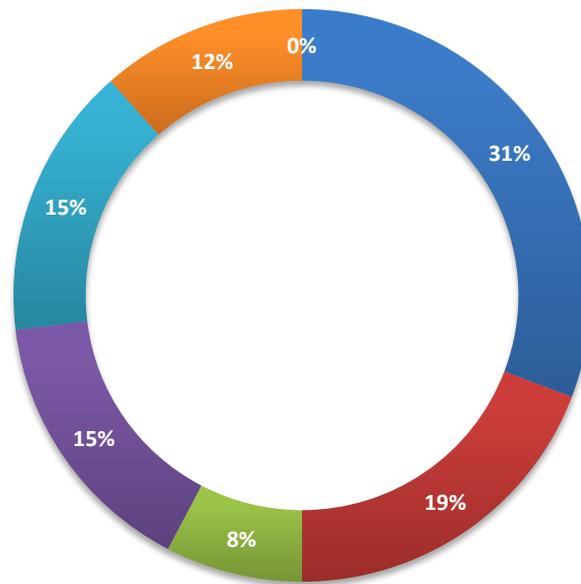
City-wise Percentage of Quality of Service Complaints against Jazz During October 2024



City-wise Percentage of Quality of Service Complaints against Telenor During October 2024

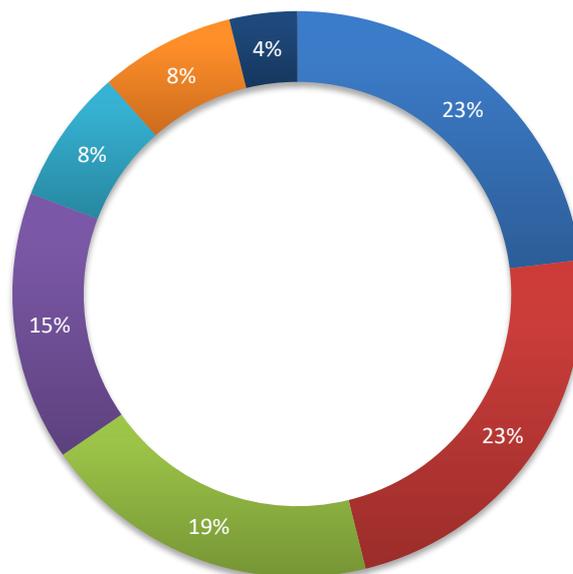


City-wise Percentage of Quality of Service Complaints against Zong During October 2024



■ Lahore ■ Karachi ■ Islamabad ■ Quetta ■ Peshawar ■ Nowshera ■ Sargodha

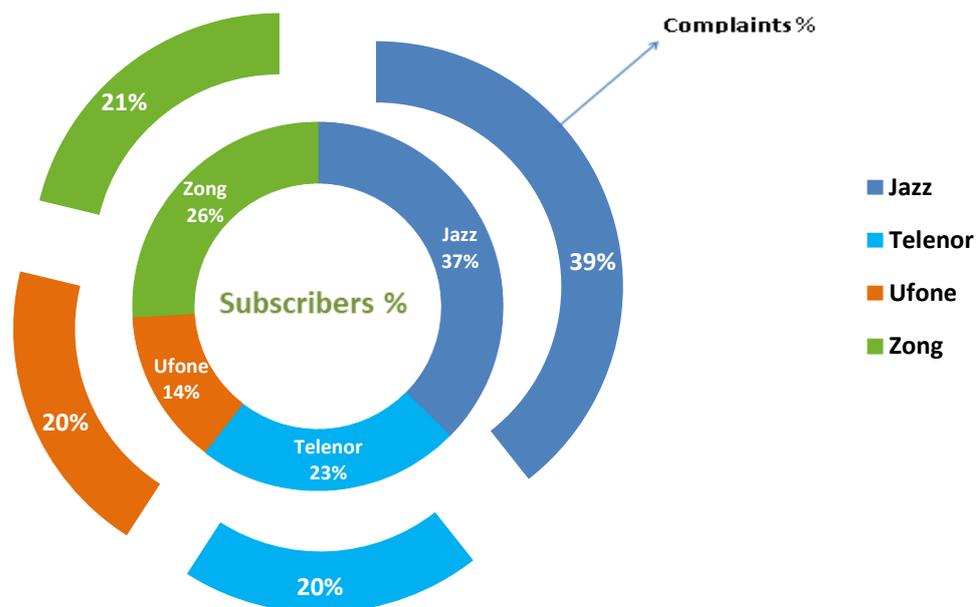
City-wise Percentage of Quality of Service Complaints against Ufone During October 2024



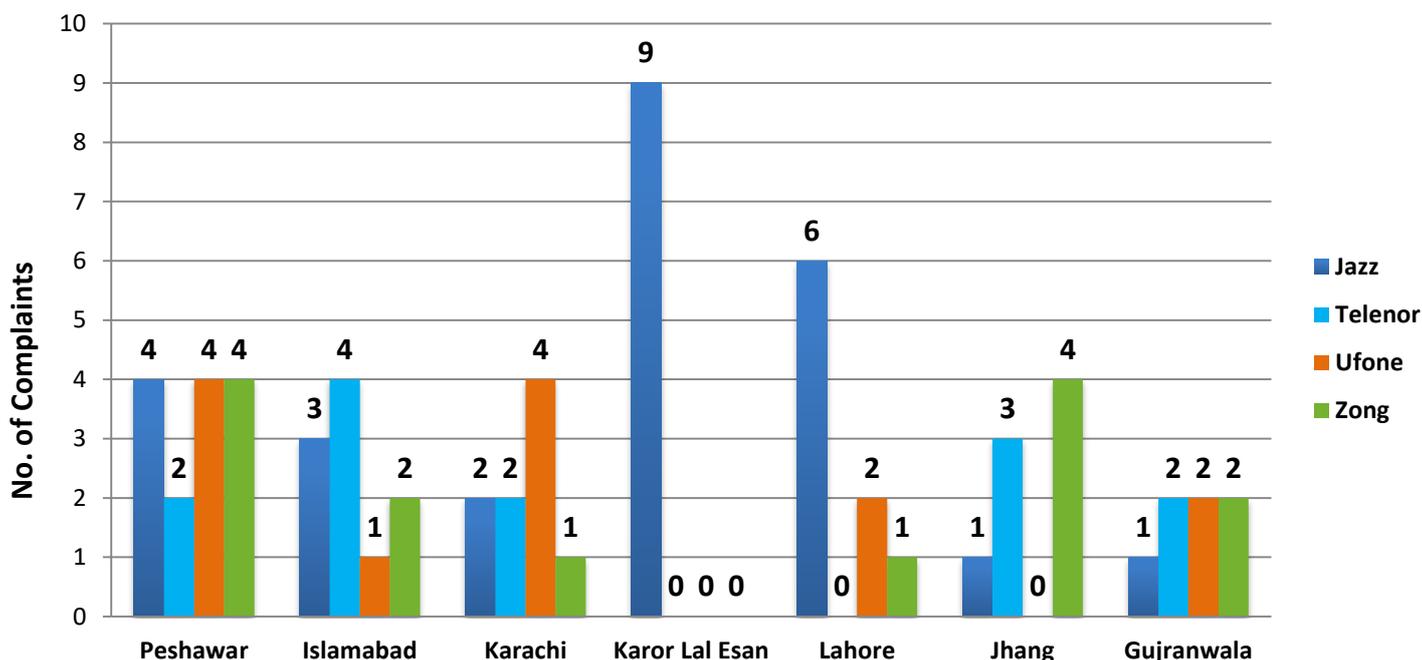
■ Lahore ■ Karachi ■ Islamabad ■ Quetta ■ Peshawar ■ Nowshera ■ Sargodha

Operator-wise and City-wise Percentage of Service Provision Issues in Specific Areas/Coverage Problems during October 2024

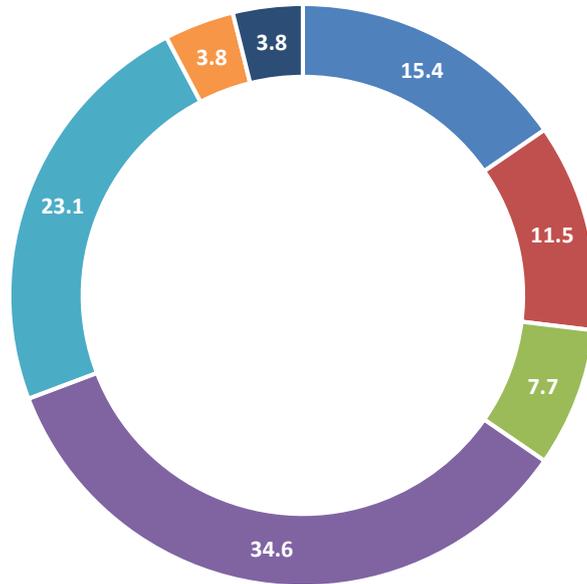
Operator-wise Percentage from Total Received Complaints and Subscribers of Service Provision Issues in Specific Areas/Coverage Problems Complaints during October 2024



City-wise Complaints of Service Provision Issues in Specific Areas/Coverage Problems against CMOs during October 2024

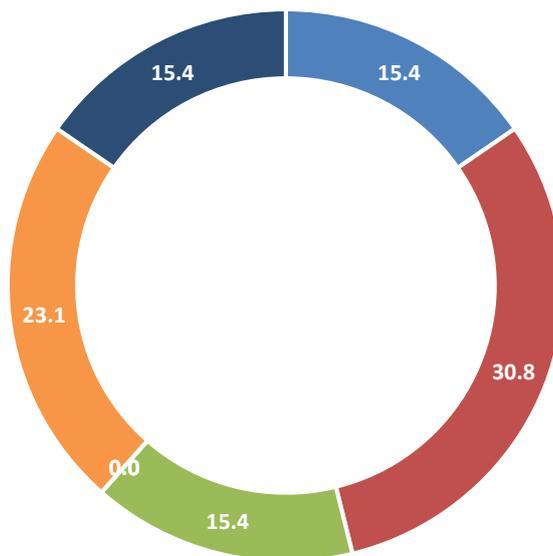


City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Jazz During October 2024



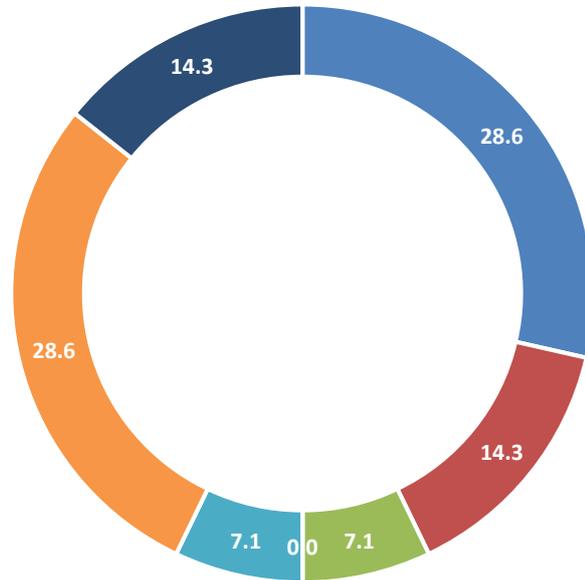
■ Peshawar ■ Islamabad ■ Karachi ■ Karor Lal Esan ■ Lahore ■ Jhang ■ Gujranwala

City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Telenor During October 2024



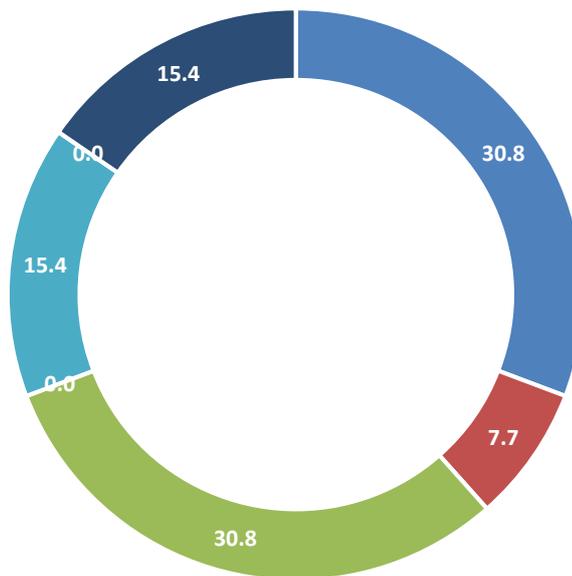
■ Peshawar ■ Islamabad ■ Karachi ■ Karor Lal Esan ■ Lahore ■ Jhang ■ Gujranwala

City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Zong During October 2024



■ Peshawar ■ Islamabad ■ Karachi ■ Karor Lal Esan ■ Lahore ■ Jhang ■ Gujranwala

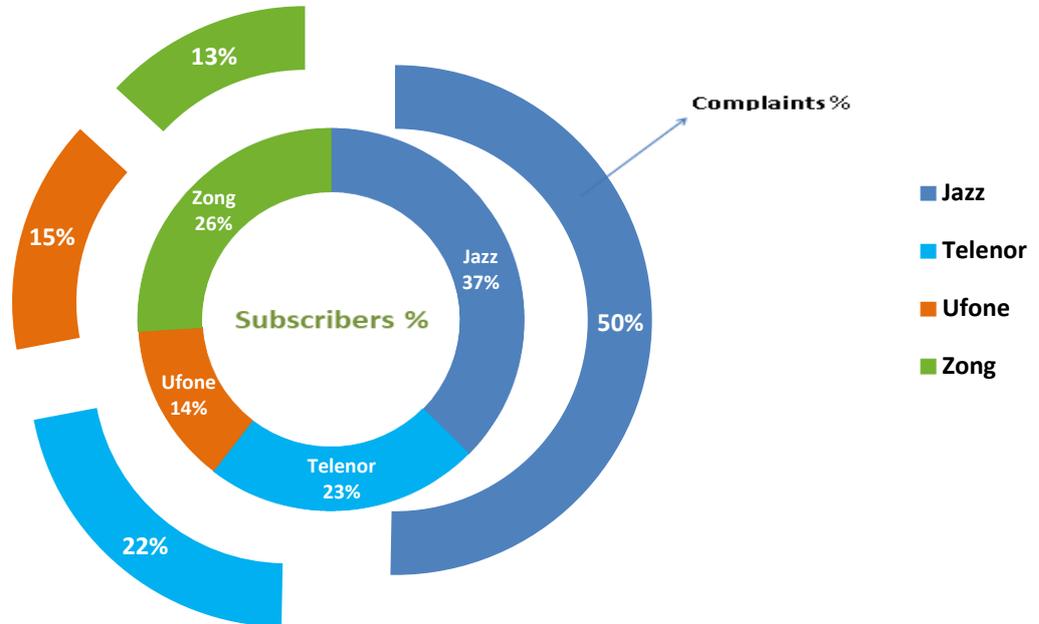
City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Ufone During October 2024



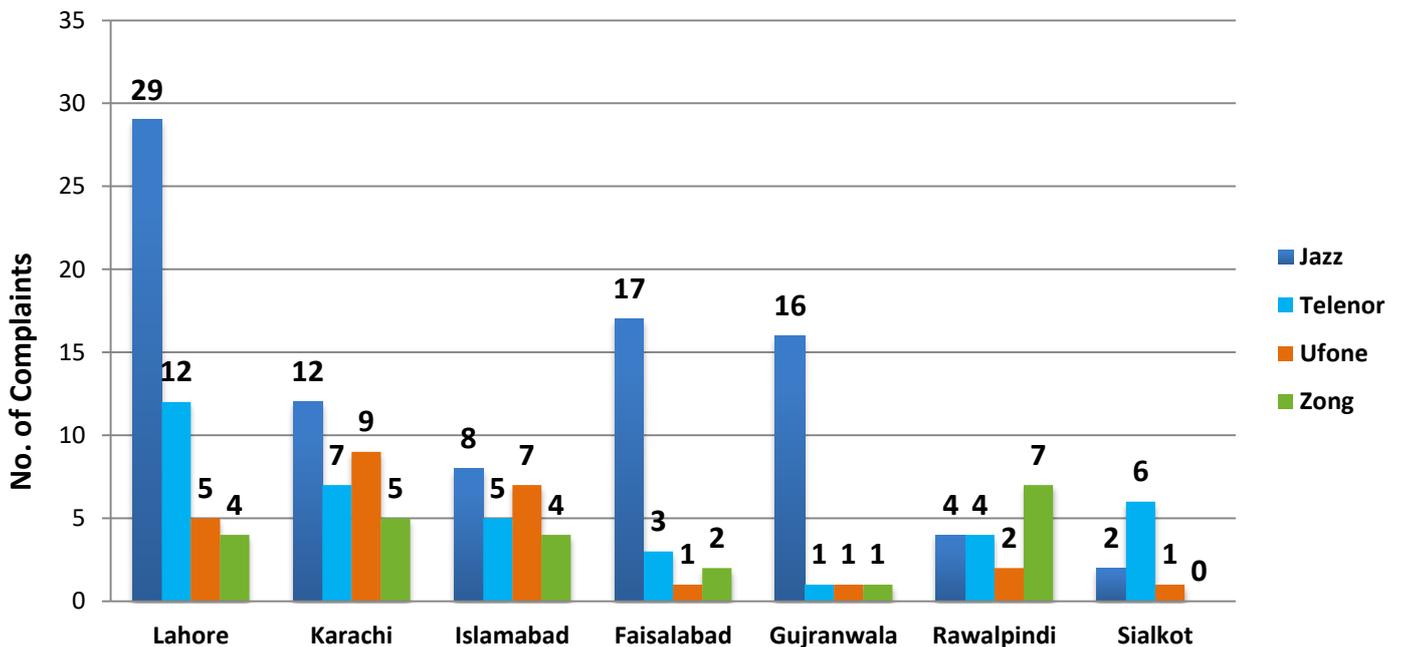
■ Peshawar ■ Islamabad ■ Karachi ■ Karor Lal Esan ■ Lahore ■ Jhang ■ Gujranwala

Operator-wise and City-wise Percentage of Billing Issues (Overcharging/Tariff Discrepancies) during October 2024

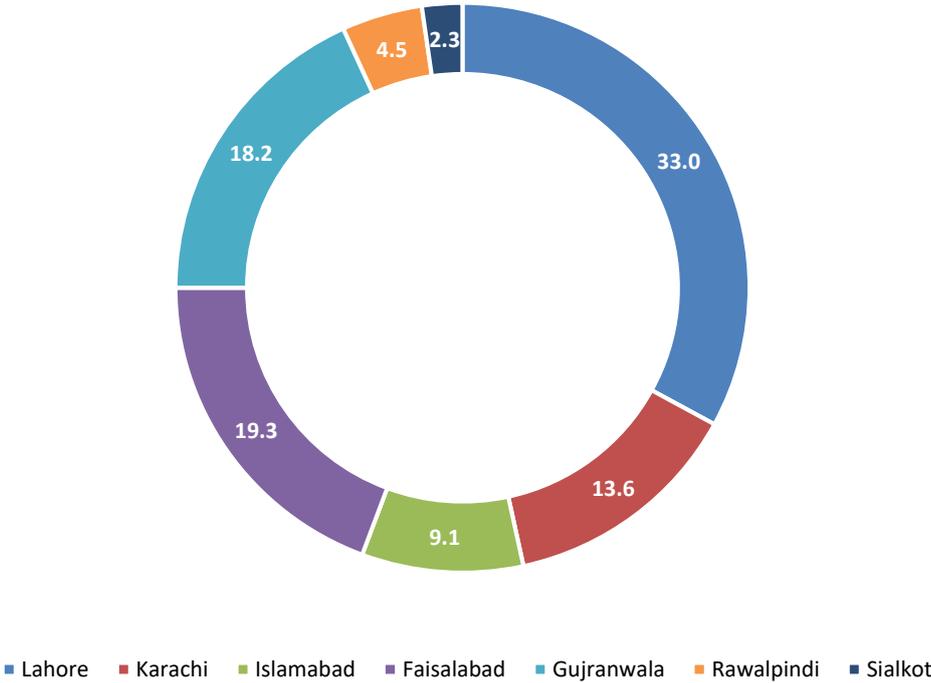
Operator-wise Percentage from Total Subscriber of Billing Related Complaints During October 2024



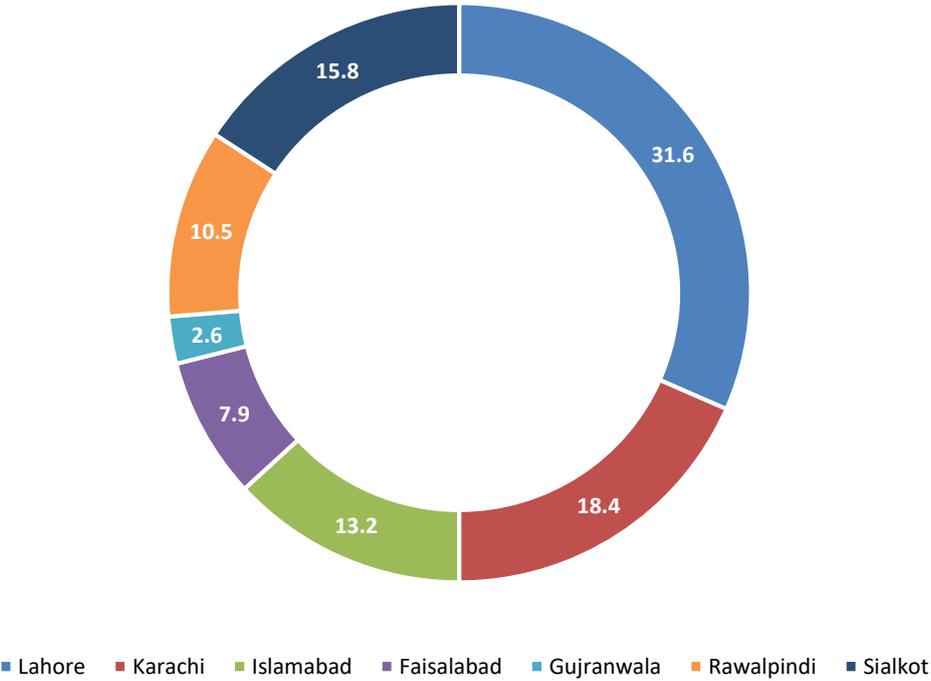
City-wise Complaints of Billing Issues (Overcharging/Tariff Discrepancies) against CMOs during October 2024



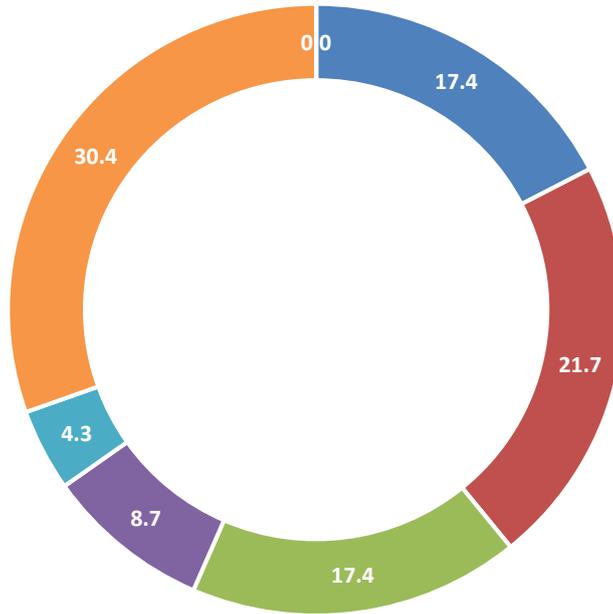
City-wise Percentage of of Billing Related Complaints against Jazz During October 2024



City-wise Percentage of of Billing Related Complaints against Telenor During October 2024

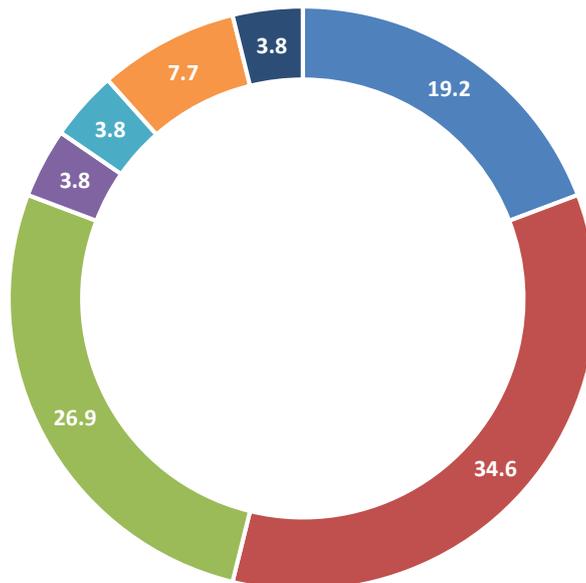


City-wise Percentage of of Billing Related Complaints against Zong During October 2024



■ Lahore ■ Karachi ■ Islamabad ■ Faisalabad ■ Gujranwala ■ Rawalpindi ■ Sialkot

City-wise Percentage of of Billing Related Complaints against Ufone During October 2024



■ Lahore ■ Karachi ■ Islamabad ■ Faisalabad ■ Gujranwala ■ Rawalpindi ■ Sialkot