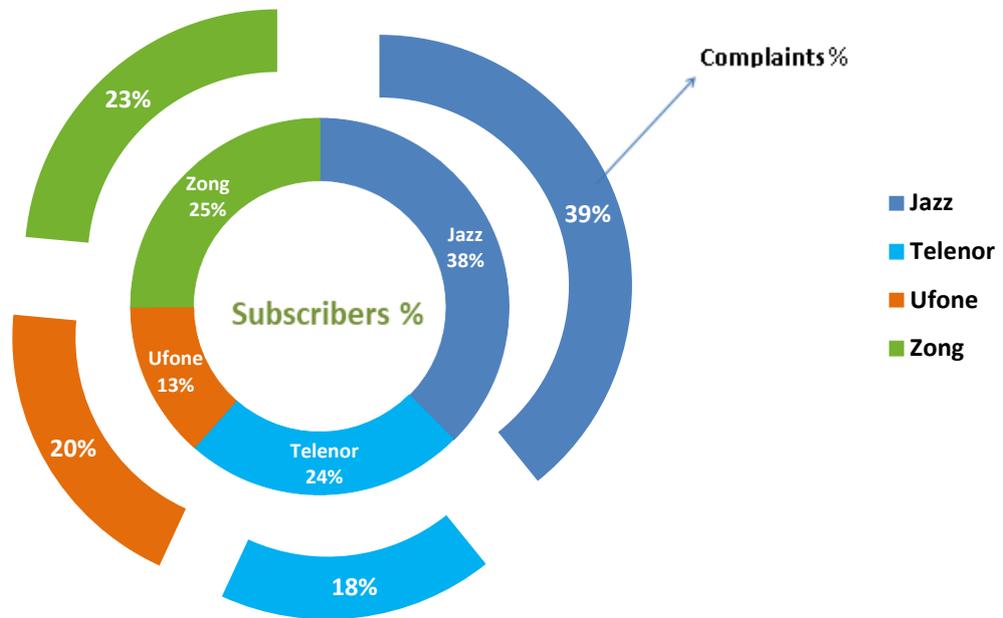
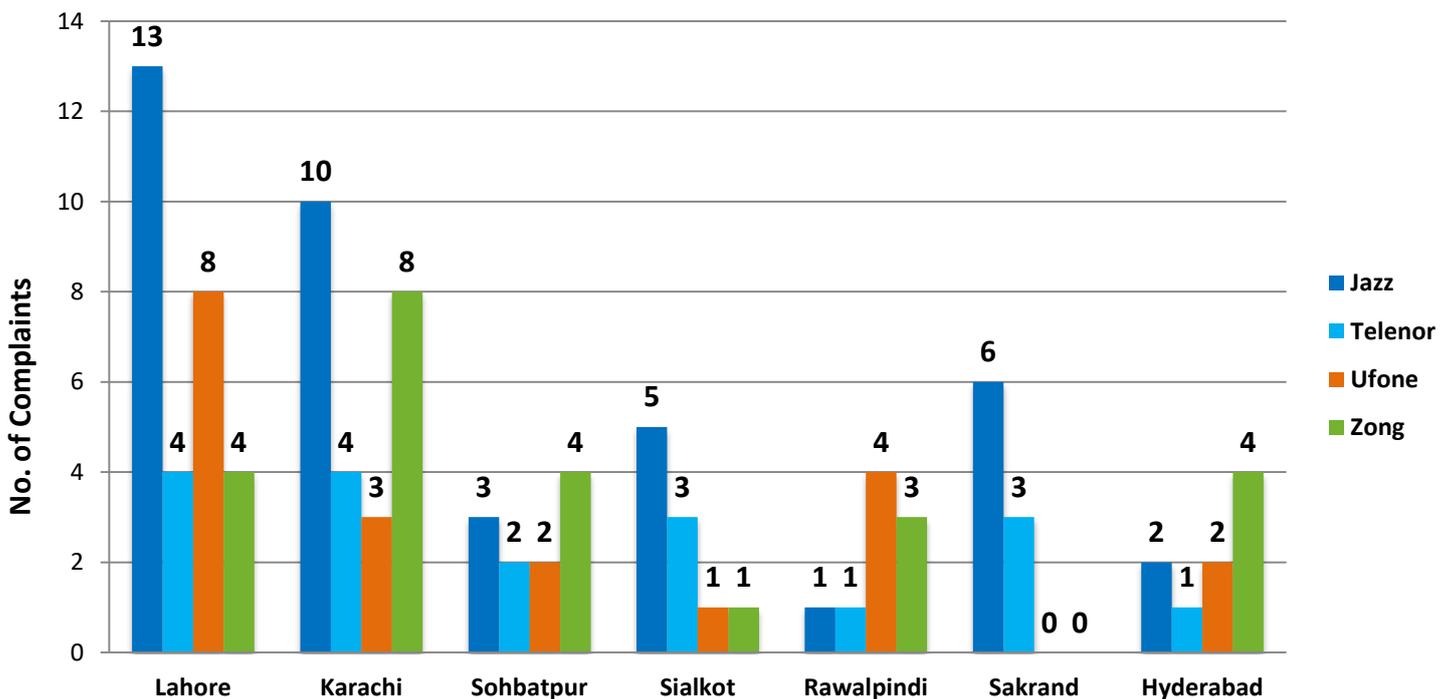


Operator-wise and City-wise Percentage of Quality of Service Issues (Poor Network, Noise, Call Drops) during September 2024

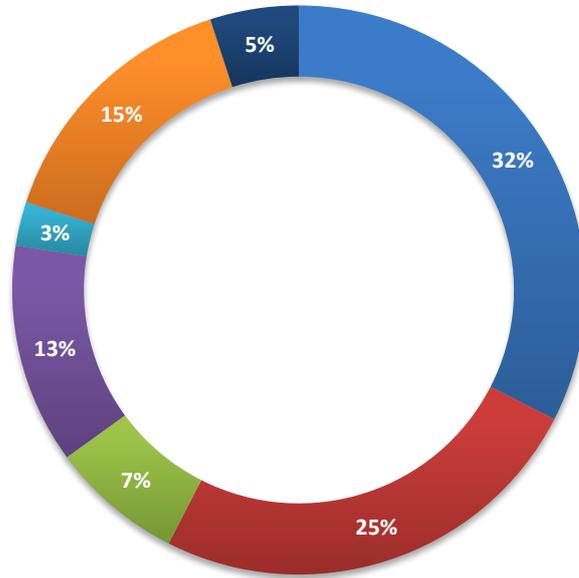
Operator-wise Percentage from Total Subscriber of Quality of Service Complaints During September 2024



City-wise Complaints of Quality of Service Complaints against CMOs During September 2024

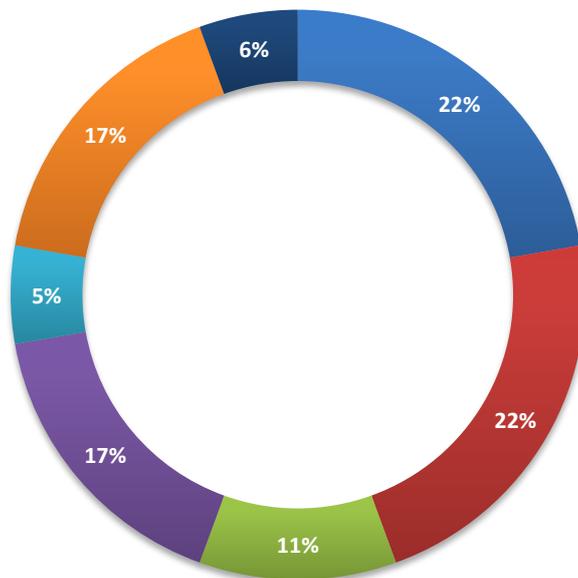


City-wise Percentage of Quality of Service Complaints against Jazz During September 2024



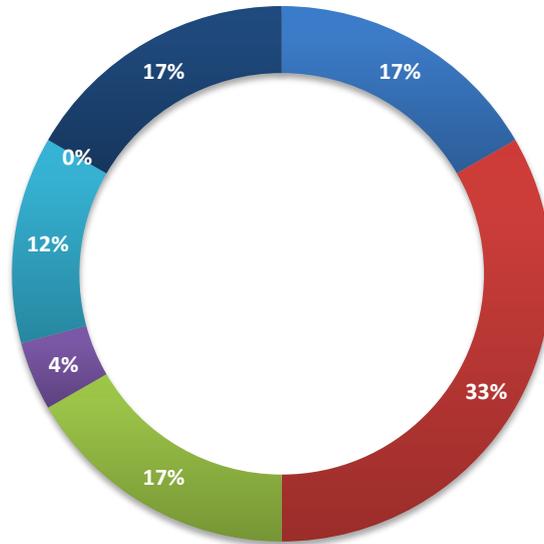
■ Lahore ■ Karachi ■ Sohbatpur ■ Sialkot ■ Rawalpindi ■ Sakrand ■ Hyderabad

City-wise Percentage of Quality of Service Complaints against Telenor During September 2024



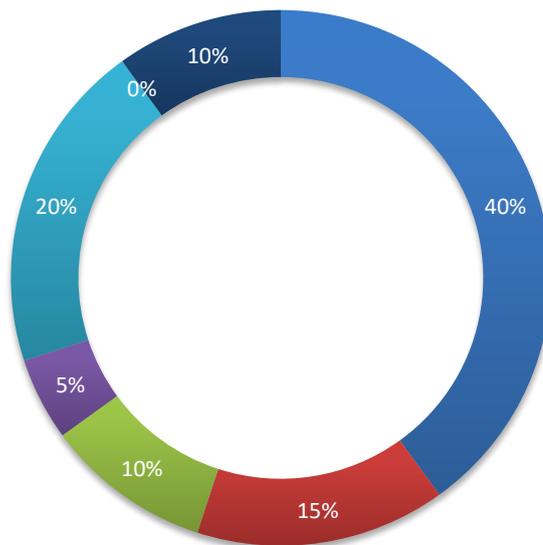
■ Lahore ■ Karachi ■ Sohbatpur ■ Sialkot ■ Rawalpindi ■ Sakrand ■ Hyderabad

City-wise Percentage of Quality of Service Complaints against Zong During September 2024



■ Lahore ■ Karachi ■ Sohbatpur ■ Sialkot ■ Rawalpindi ■ Sakrand ■ Hyderabad

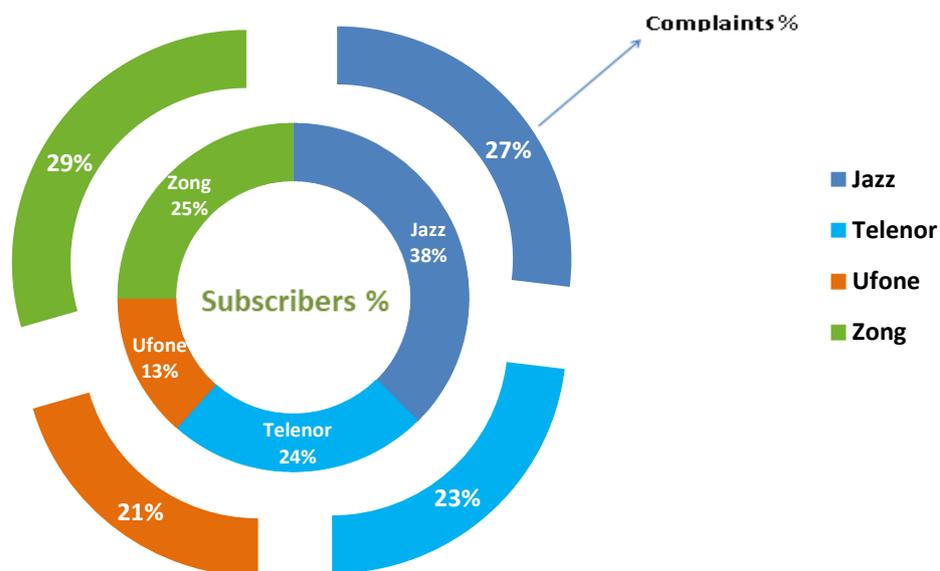
City-wise Percentage of Quality of Service Complaints against Ufone During September 2024



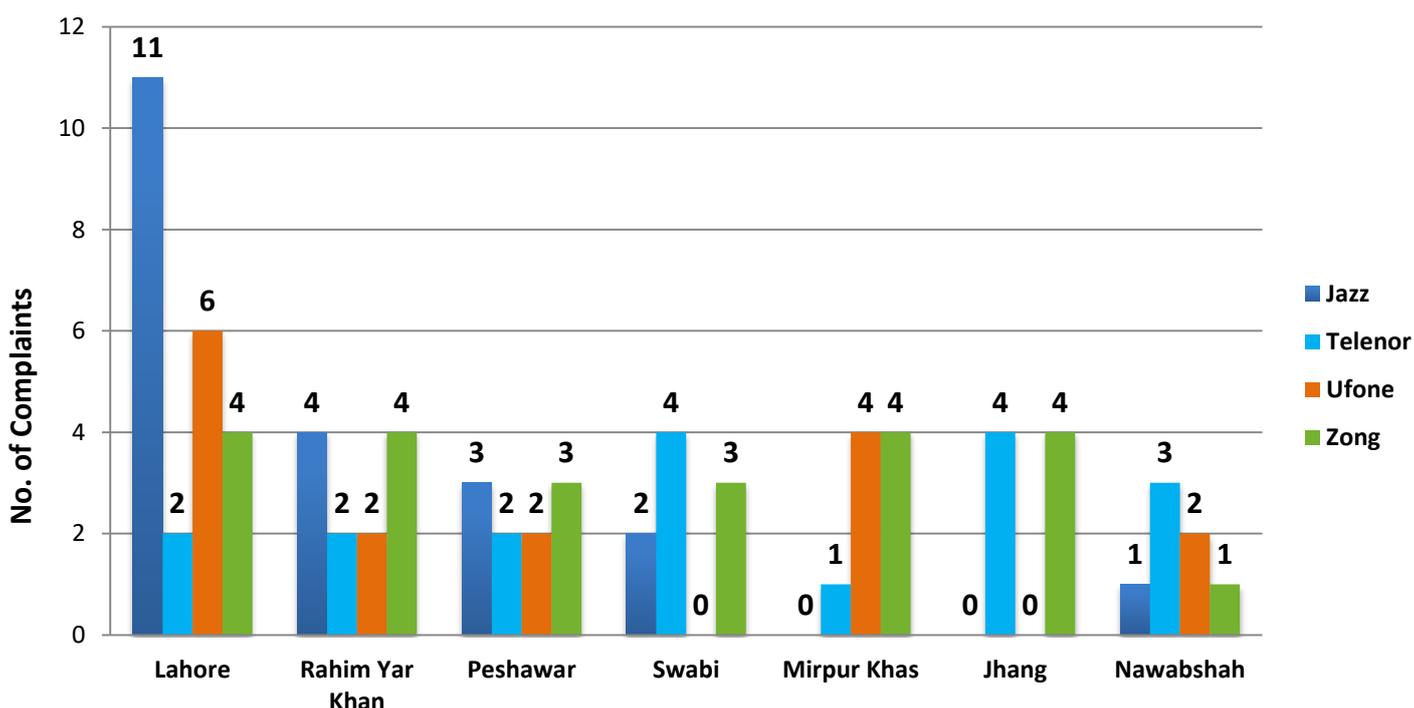
■ Lahore ■ Karachi ■ Sohbatpur ■ Sialkot ■ Rawalpindi ■ Sakrand ■ Hyderabad

Operator-wise and City-wise Percentage of Service Provision Issues in Specific Areas/Coverage Problems during September 2024

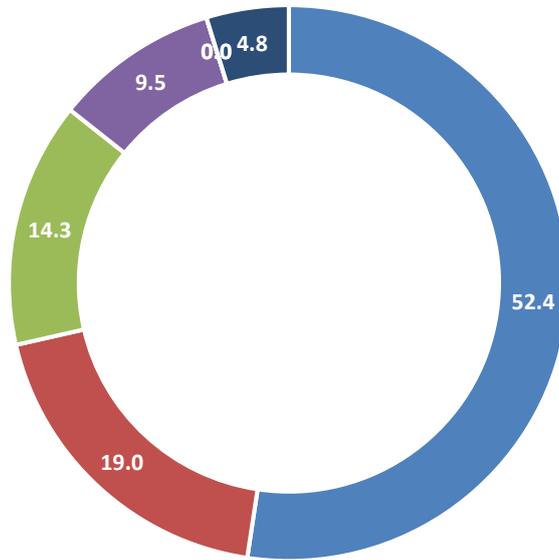
Operator-wise Percentage from Total Received Complaints and Subscribers of Service Provision Issues in Specific Areas/Coverage Problems Complaints during September 2024



City-wise Complaints of Service Provision Issues in Specific Areas/Coverage Problems against CMOs during September 2024

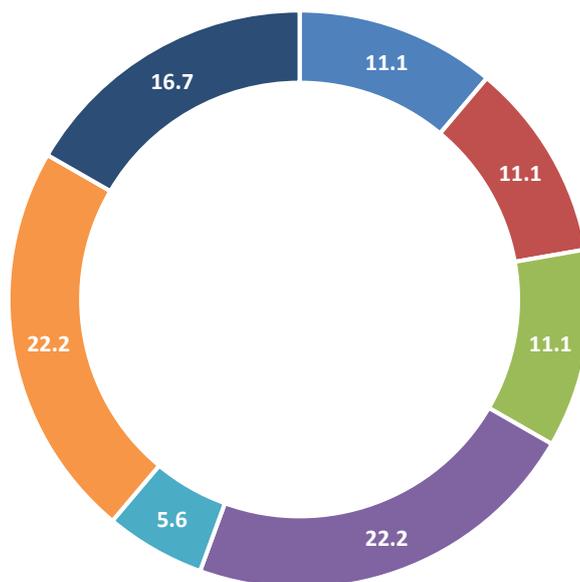


City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Jazz During September 2024



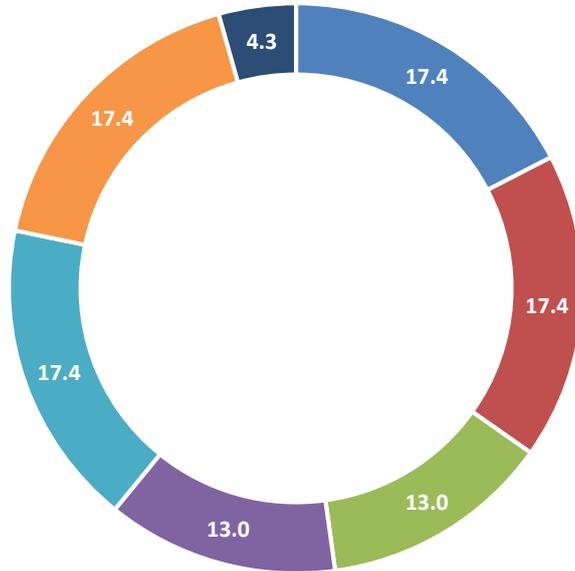
■ Lahore ■ Rahim Yar Khan ■ Peshawar ■ Swabi ■ Mirpur Khas ■ Jhang ■ Nawabshah

City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Telenor During September 2024



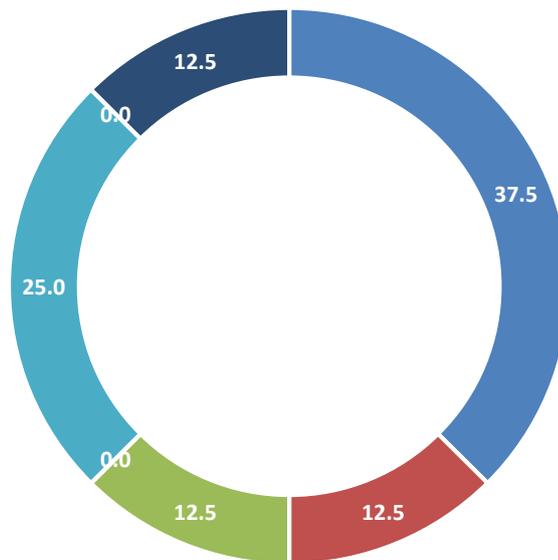
■ Lahore ■ Rahim Yar Khan ■ Peshawar ■ Swabi ■ Mirpur Khas ■ Jhang ■ Nawabshah

City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Zong During September 2024



■ Lahore ■ Rahim Yar Khan ■ Peshawar ■ Swabi ■ Mirpur Khas ■ Jhang ■ Nawabshah

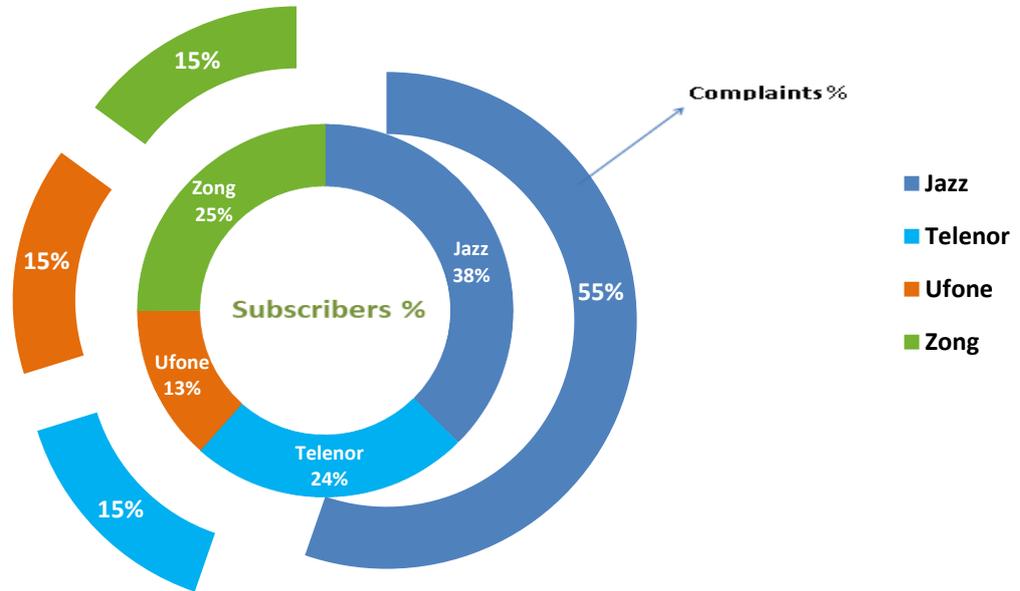
City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Ufone During September 2024



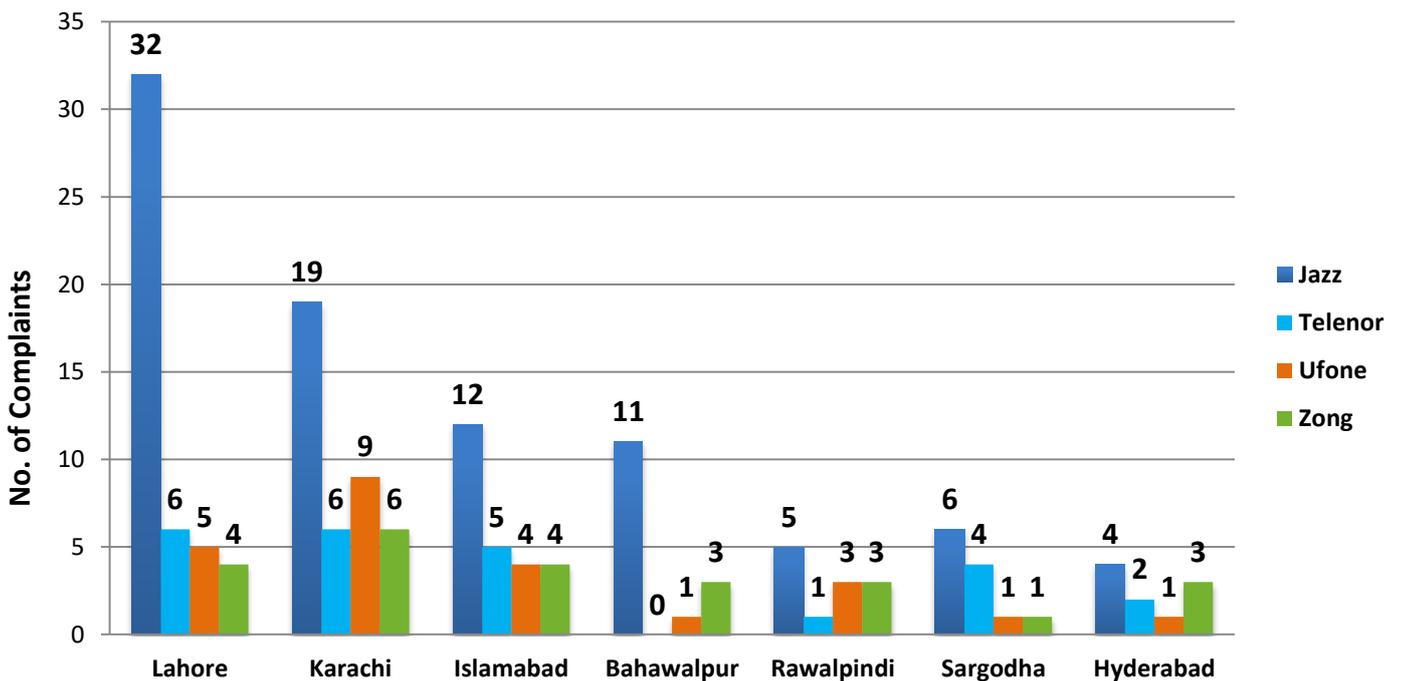
■ Lahore ■ Rahim Yar Khan ■ Peshawar ■ Swabi ■ Mirpur Khas ■ Jhang ■ Nawabshah

Operator-wise and City-wise Percentage of Billing Issues (Overcharging/Tariff Discrepancies) during September 2024

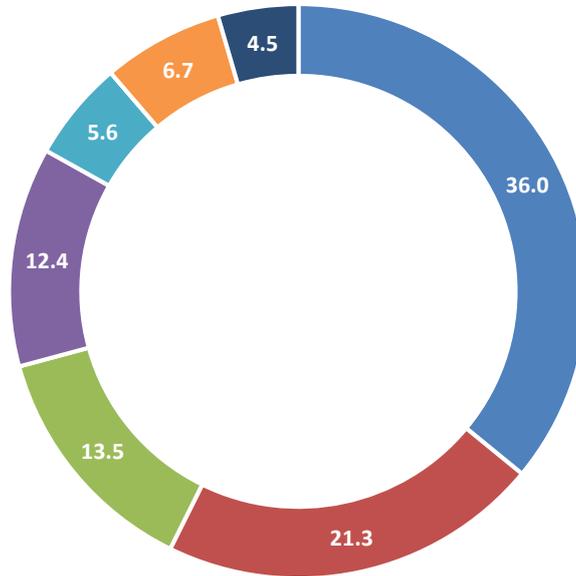
Operator-wise Percentage from Total Subscriber of Billing Related Complaints During September 2024



City-wise Complaints of Billing Issues (Overcharging/Tariff Discrepancies) against CMOs during September 2024

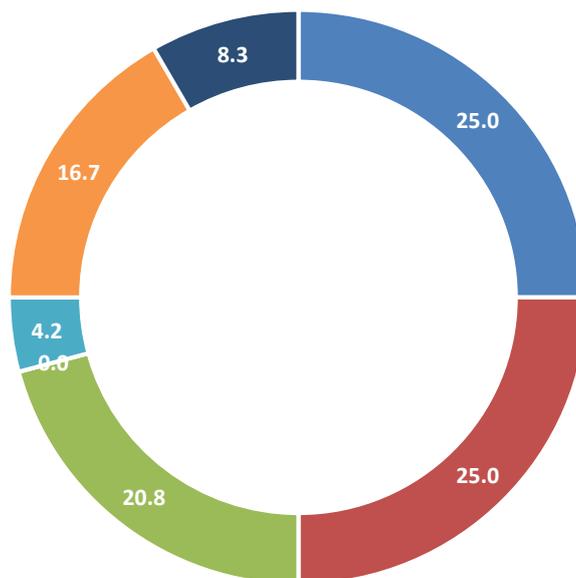


City-wise Percentage of of Billing Related Complaints against Jazz During September 2024



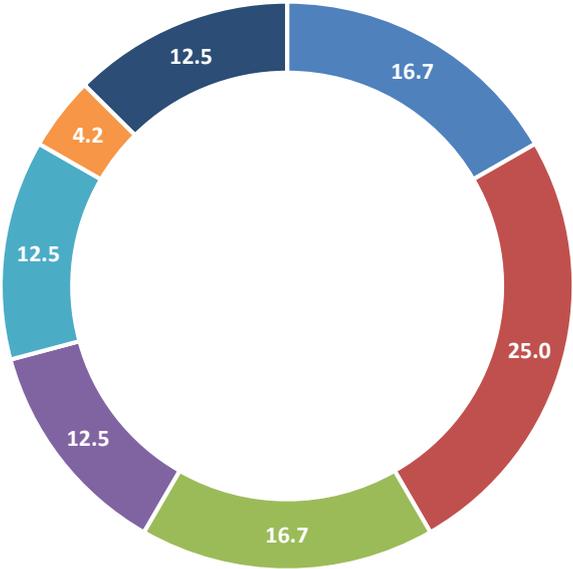
■ Lahore ■ Karachi ■ Islamabad ■ Bahawalpur ■ Rawalpindi ■ Sargodha ■ Hyderabad

City-wise Percentage of of Billing Related Complaints against Telenor During September 2024



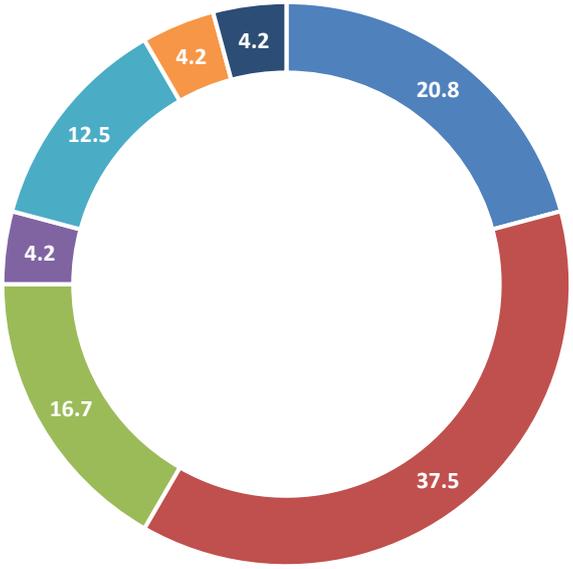
■ Lahore ■ Karachi ■ Islamabad ■ Bahawalpur ■ Rawalpindi ■ Sargodha ■ Hyderabad

City-wise Percentage of of Billing Related Complaints against Zong During September 2024



■ Lahore ■ Karachi ■ Islamabad ■ Bahawalpur ■ Rawalpindi ■ Sargodha ■ Hyderabad

City-wise Percentage of of Billing Related Complaints against Ufone During September 2024



■ Lahore ■ Karachi ■ Islamabad ■ Bahawalpur ■ Rawalpindi ■ Sargodha ■ Hyderabad