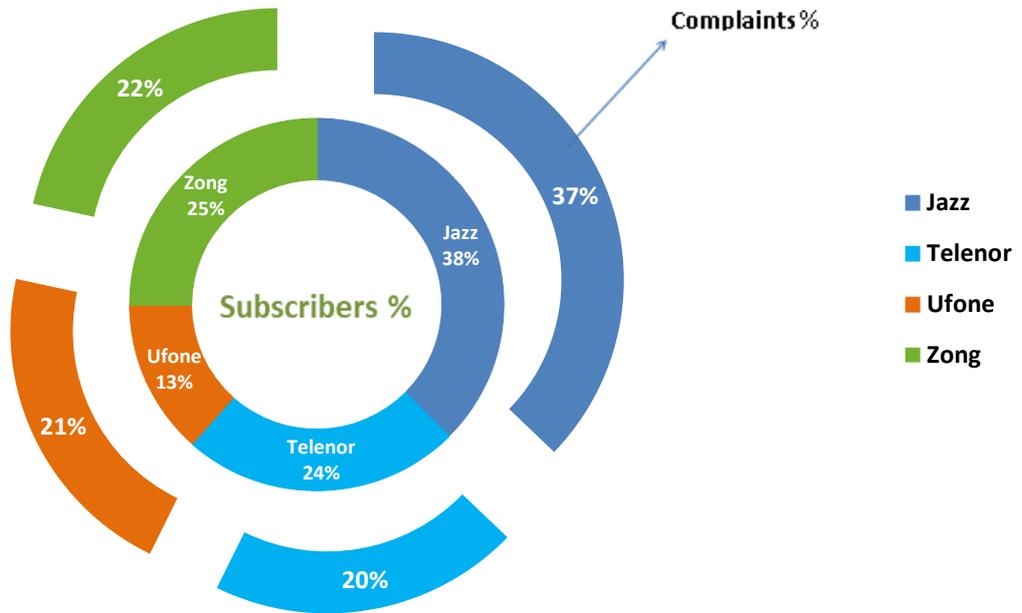
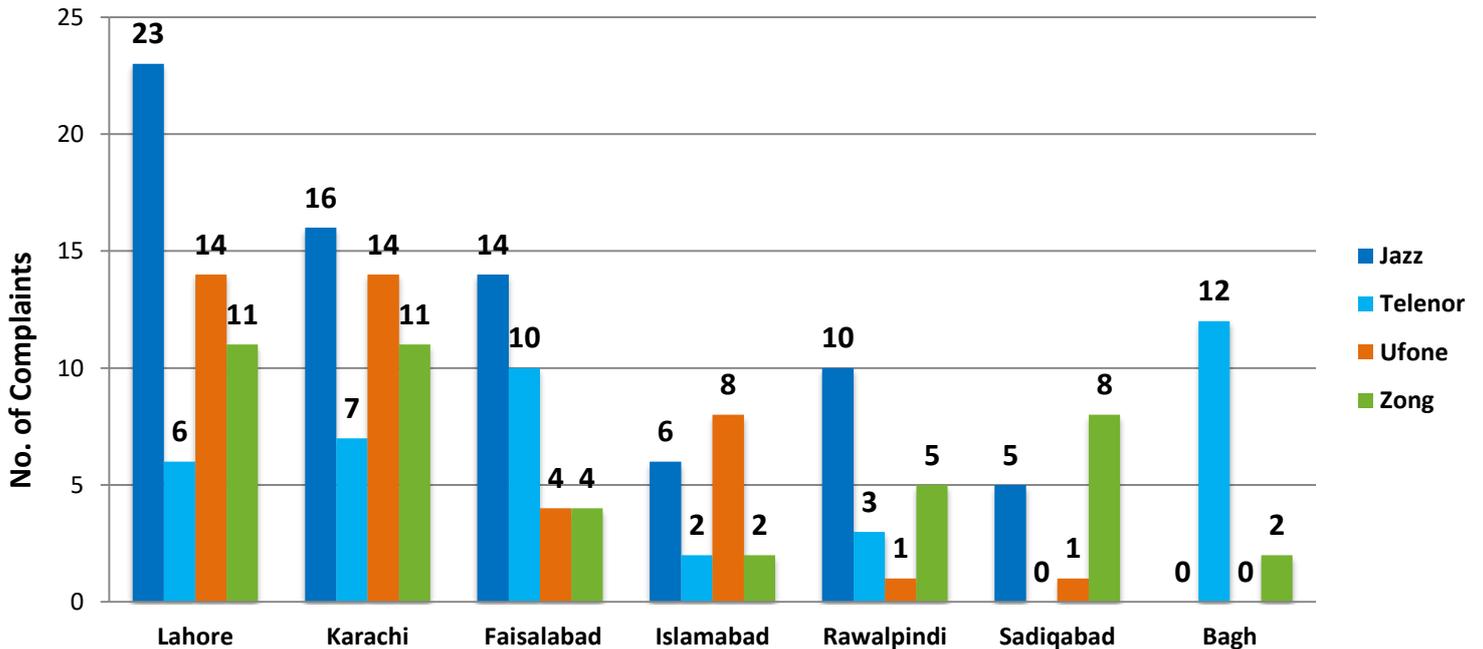


Operator-wise and City-wise Percentage of Quality of Service Issues (Poor Network, Noise, Call Drops) during August 2024

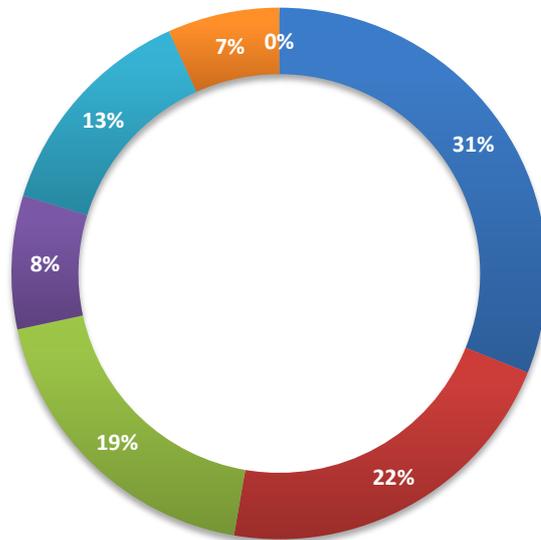
Operator-wise Percentage from Total Subscriber of Quality of Service Complaints During August 2024



City-wise Complaints of Quality of Service Complaints against CMOs During August 2024

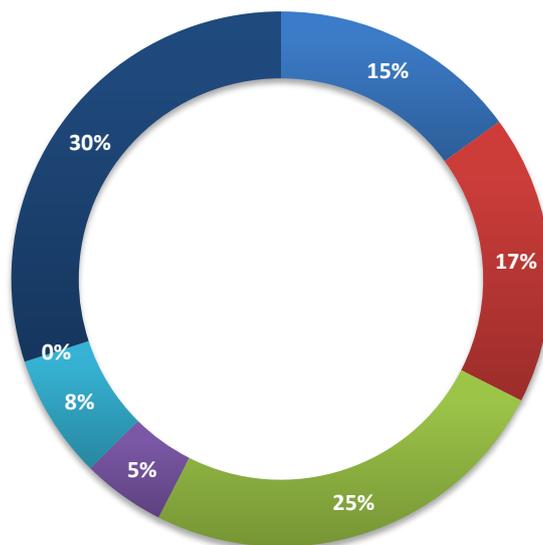


City-wise Percentage of Quality of Service Complaints against Jazz During August 2024



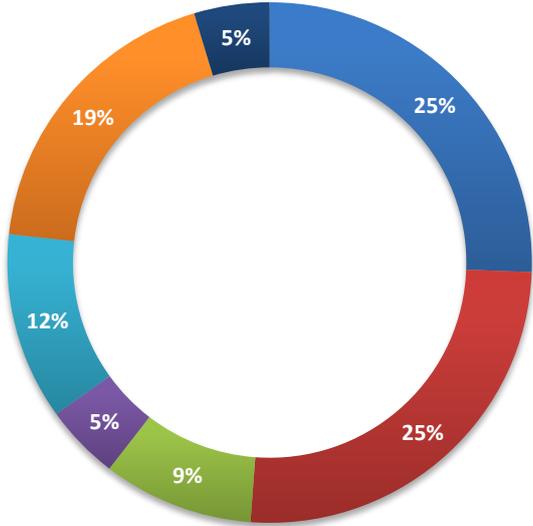
■ Lahore ■ Karachi ■ Faisalabad ■ Islamabad ■ Rawalpindi ■ Sadiqabad ■ Bagh

City-wise Percentage of Quality of Service Complaints against Telenor During August 2024



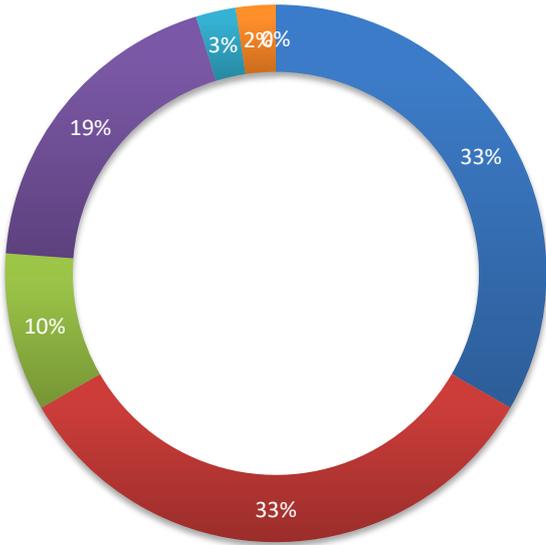
■ Lahore ■ Karachi ■ Faisalabad ■ Islamabad ■ Rawalpindi ■ Sadiqabad ■ Bagh

City-wise Percentage of Quality of Service Complaints against Zong During August 2024



■ Lahore ■ Karachi ■ Faisalabad ■ Islamabad ■ Rawalpindi ■ Sadiqabad ■ Bagh

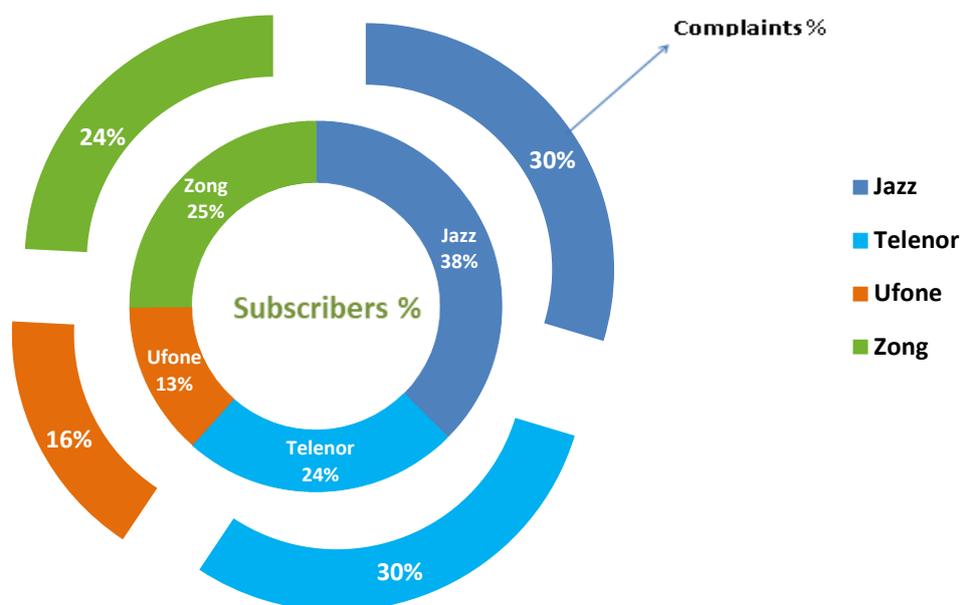
City-wise Percentage of Quality of Service Complaints against Ufone During August 2024



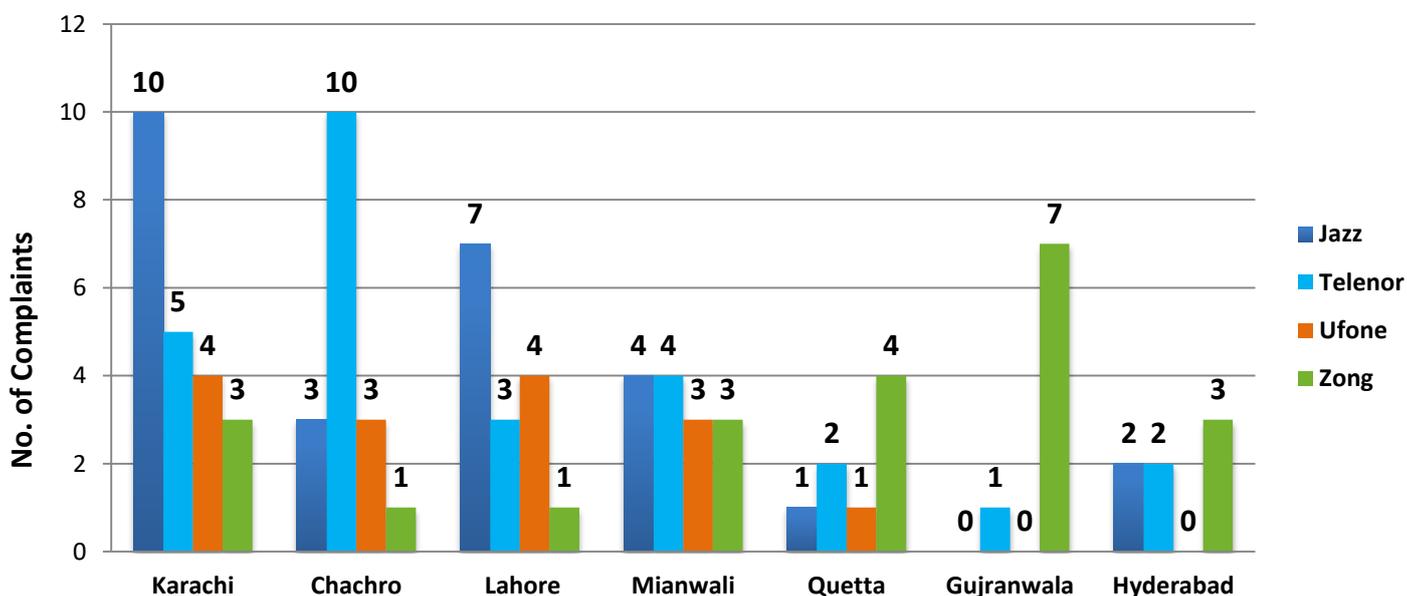
■ Lahore ■ Karachi ■ Faisalabad ■ Islamabad ■ Rawalpindi ■ Sadiqabad ■ Bagh

Operator-wise and City-wise Percentage of Service Provision Issues in Specific Areas/Coverage Problems during August 2024

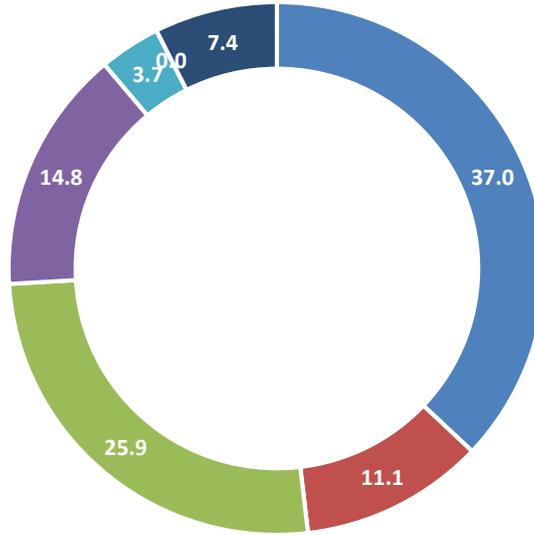
Operator-wise Percentage from Total Received Complaints and Subscribers of Service Provision Issues in Specific Areas/Coverage Problems Complaints during August 2024



City-wise Complaints of Service Provision Issues in Specific Areas/Coverage Problems against CMOs during August 2024

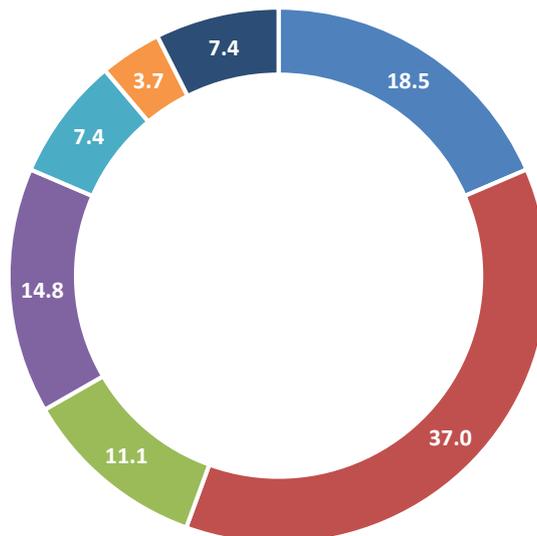


City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Jazz During August 2024



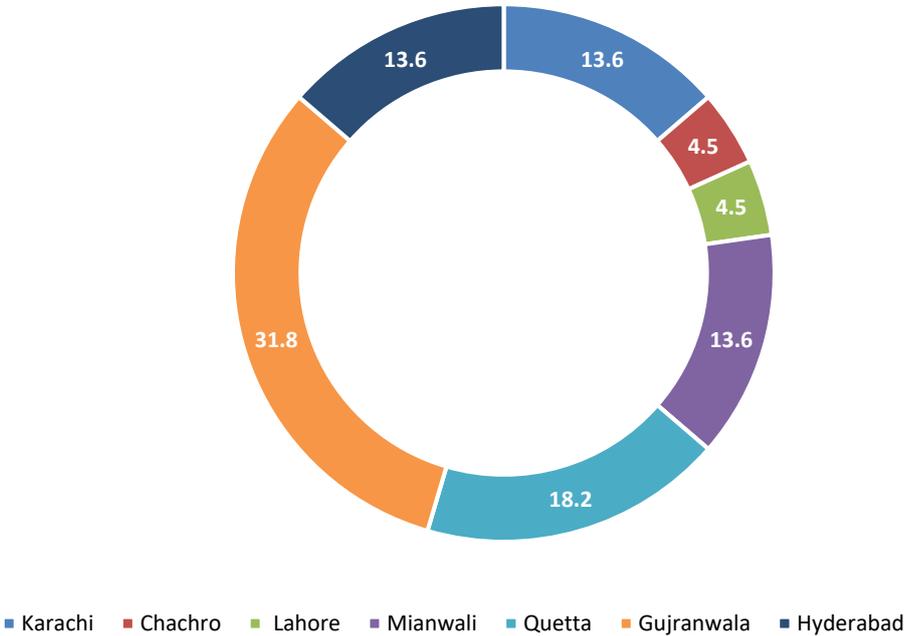
■ Karachi ■ Chachro ■ Lahore ■ Mianwali ■ Quetta ■ Gujranwala ■ Hyderabad

City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Telenor During August 2024

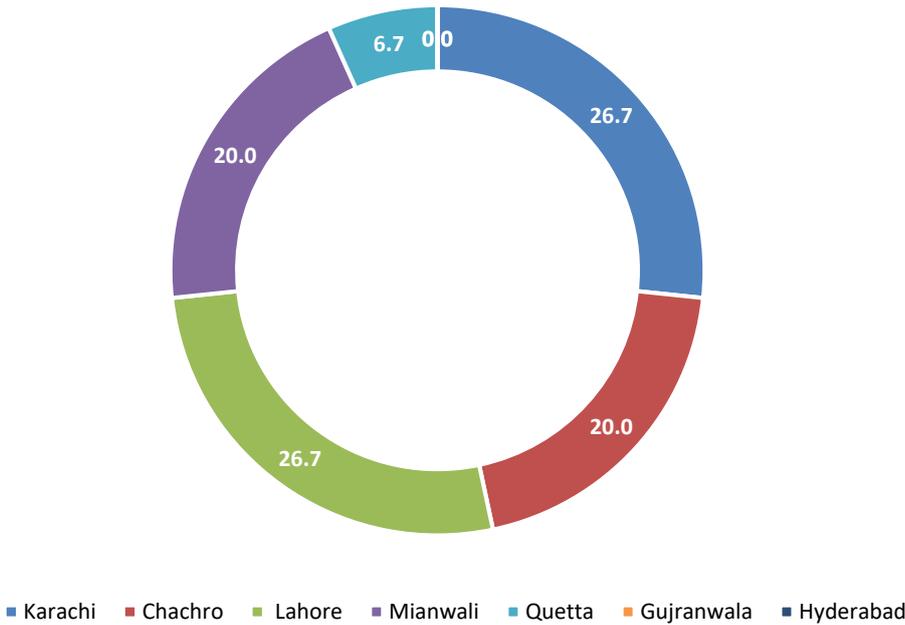


■ Karachi ■ Chachro ■ Lahore ■ Mianwali ■ Quetta ■ Gujranwala ■ Hyderabad

City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Zong During August 2024

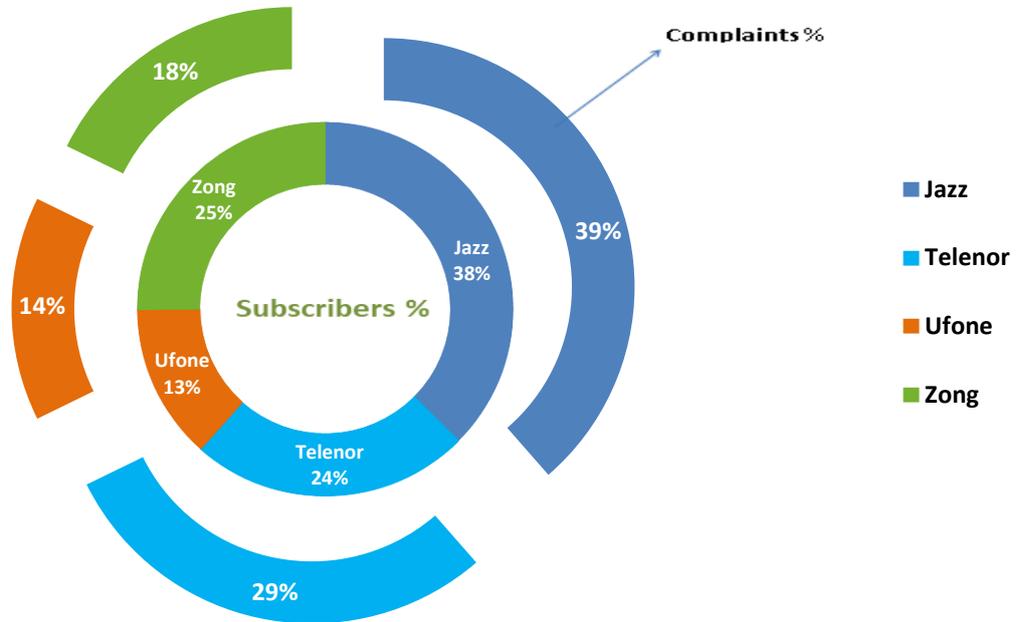


City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Ufone During August 2024

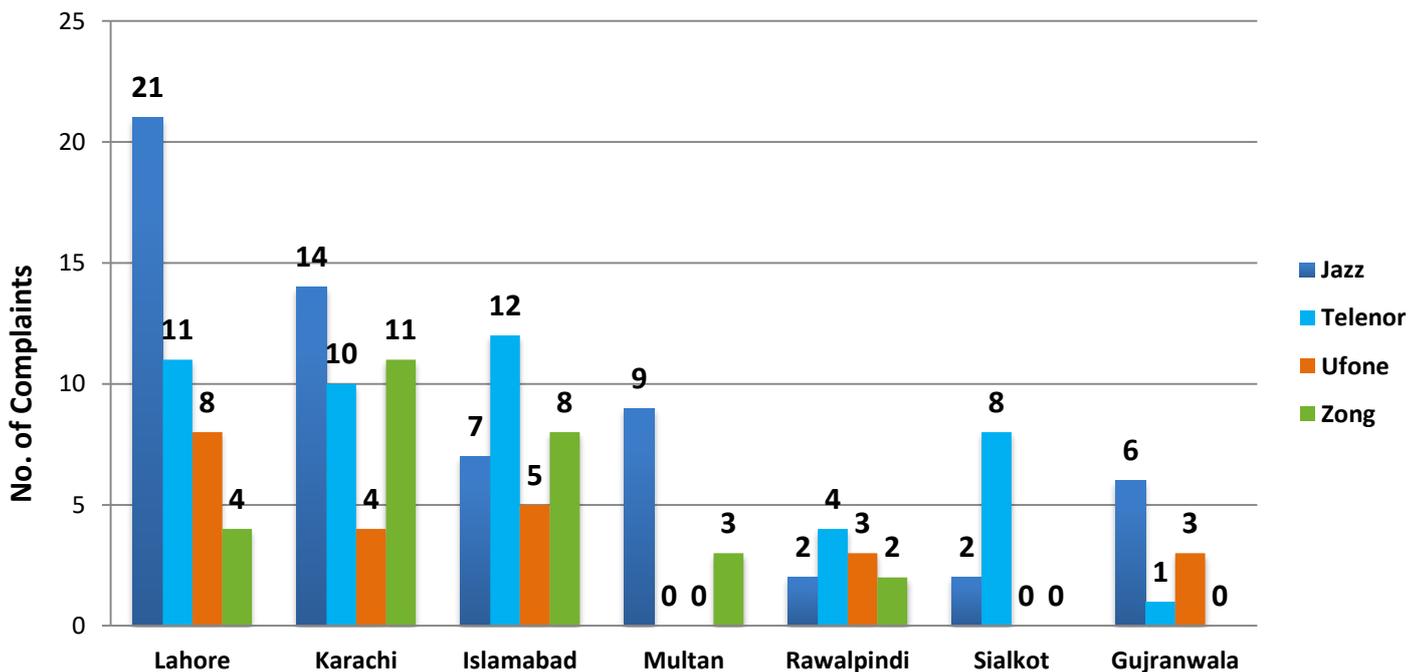


Operator-wise and City-wise Percentage of Billing Issues (Overcharging/Tariff Discrepancies) during August 2024

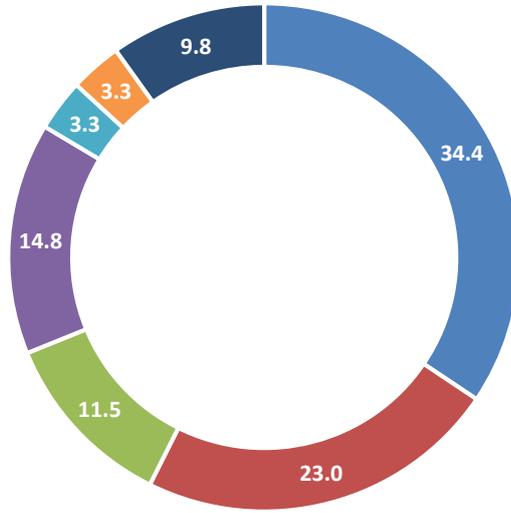
Operator-wise Percentage from Total Subscriber of Billing Related Complaints During August 2024



City-wise Complaints of Billing Issues (Overcharging/Tariff Discrepancies) against CMOs during August 2024

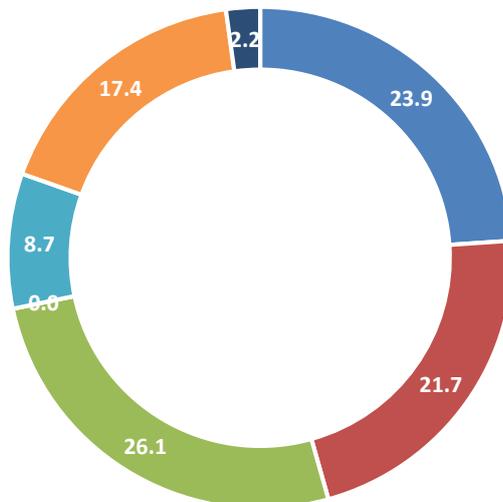


City-wise Percentage of of Billing Related Complaints against Jazz During August 2024



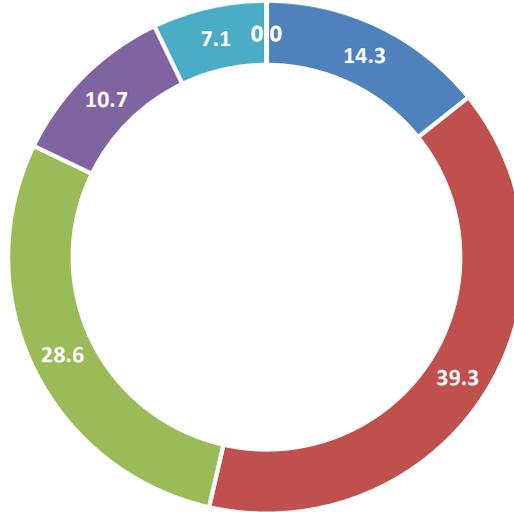
■ Lahore ■ Karachi ■ Islamabad ■ Multan ■ Rawalpindi ■ Sialkot ■ Gujranwala

City-wise Percentage of of Billing Related Complaints against Telenor During August 2024



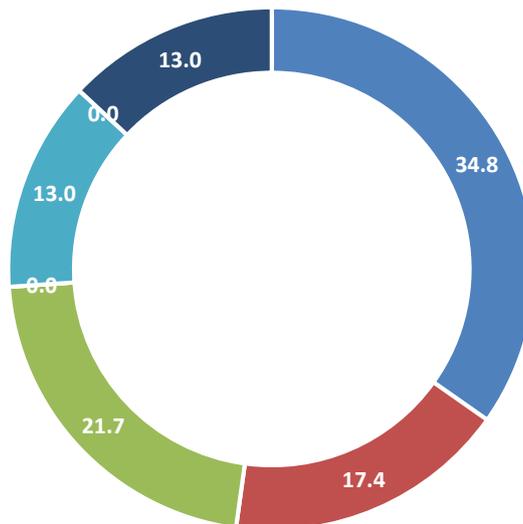
■ Lahore ■ Karachi ■ Islamabad ■ Multan ■ Rawalpindi ■ Sialkot ■ Gujranwala

City-wise Percentage of of Billing Related Complaints against Zong During August 2024



■ Lahore ■ Karachi ■ Islamabad ■ Multan ■ Rawalpindi ■ Sialkot ■ Gujranwala

City-wise Percentage of of Billing Related Complaints against Ufone During August 2024



■ Lahore ■ Karachi ■ Islamabad ■ Multan ■ Rawalpindi ■ Sialkot ■ Gujranwala