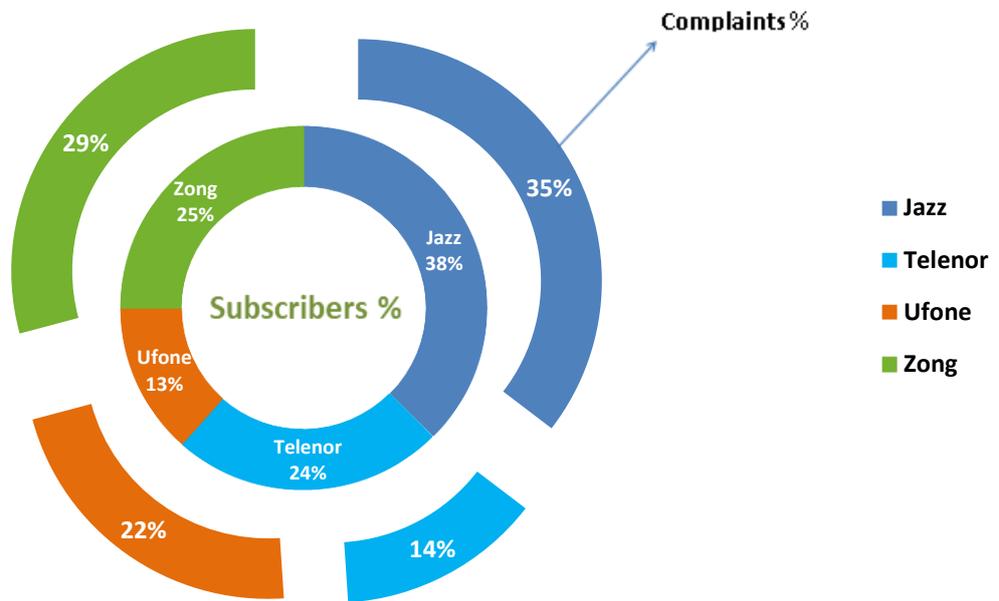
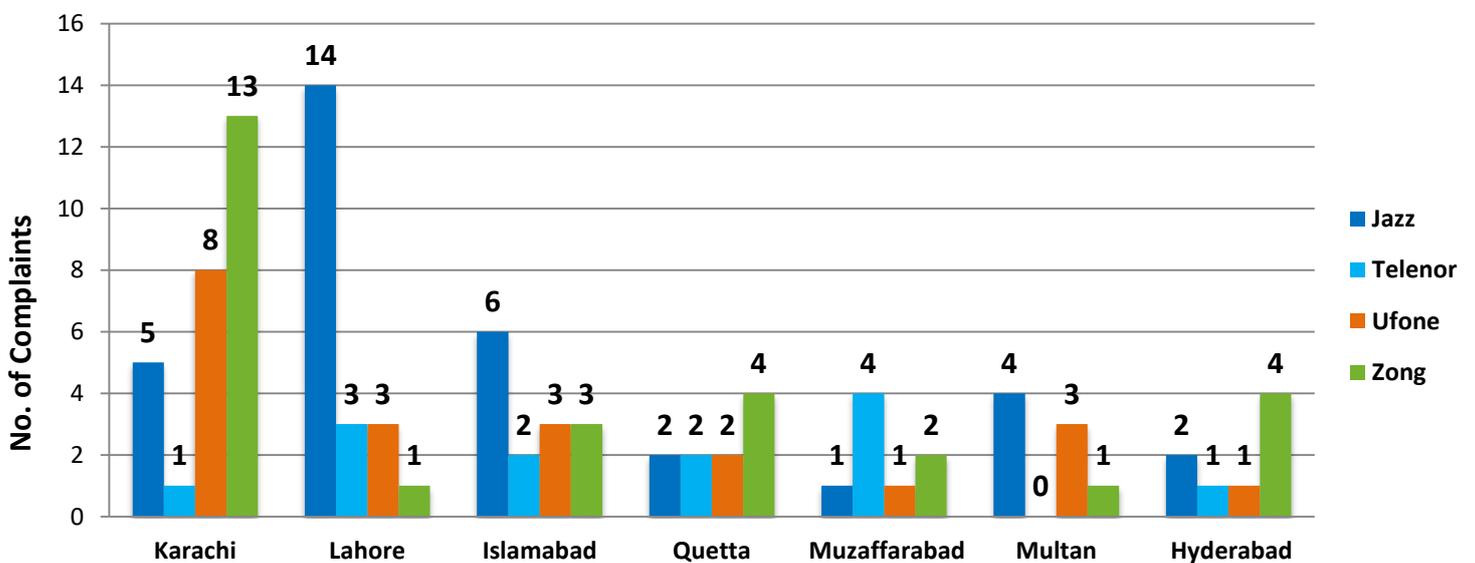


Operator-wise and City-wise Percentage of Quality of Service Issues (Poor Network, Noise, Call Drops) during July 2024

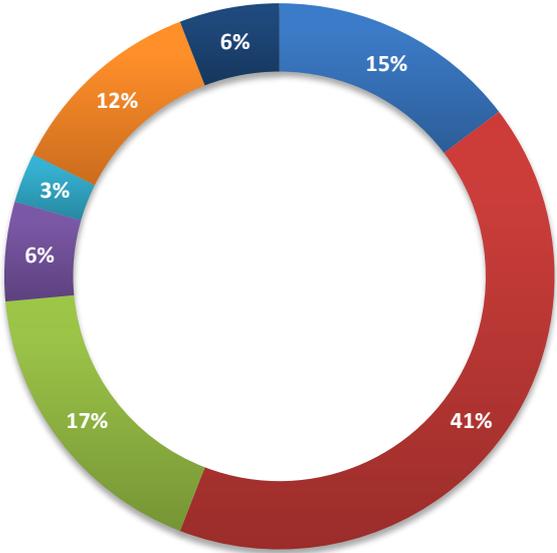
Operator-wise Percentage from Total Subscriber of Quality of Service Complaints During July 2024



City-wise Complaints of Quality of Service Complaints against CMOs During July 2024

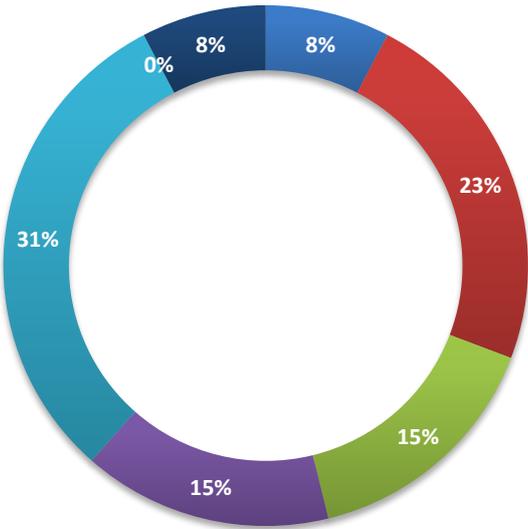


City-wise Percentage of Quality of Service Complaints against Jazz During July 2024



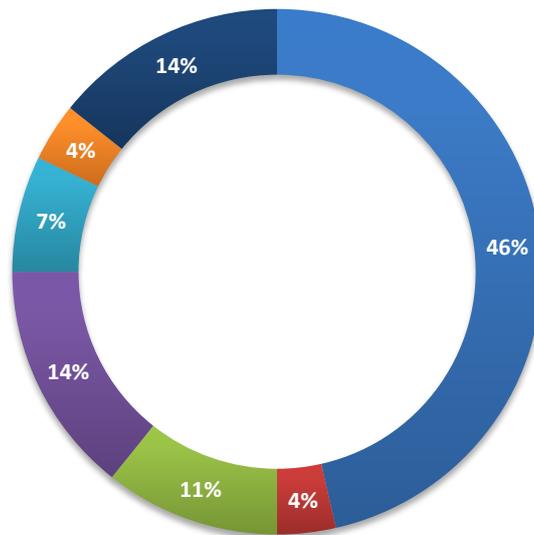
■ Karachi ■ Lahore ■ Islamabad ■ Quetta ■ Muzaffarabad ■ Multan ■ Hyderabad

City-wise Percentage of Quality of Service Complaints against Telenor During July 2024



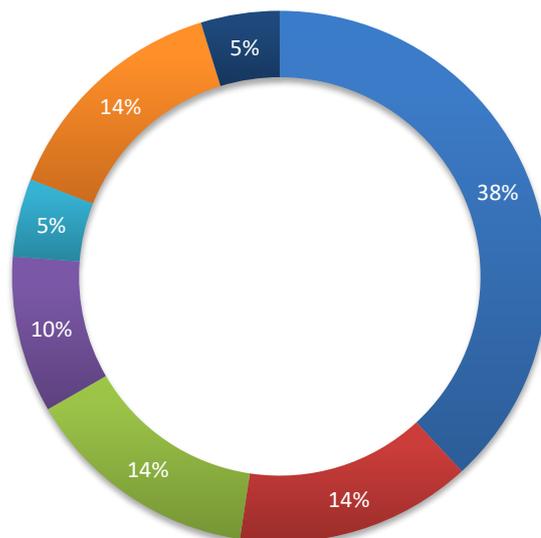
■ Karachi ■ Lahore ■ Islamabad ■ Quetta ■ Muzaffarabad ■ Multan ■ Hyderabad

City-wise Percentage of Quality of Service Complaints against Zong During July 2024



■ Karachi ■ Lahore ■ Islamabad ■ Quetta ■ Muzaffarabad ■ Multan ■ Hyderabad

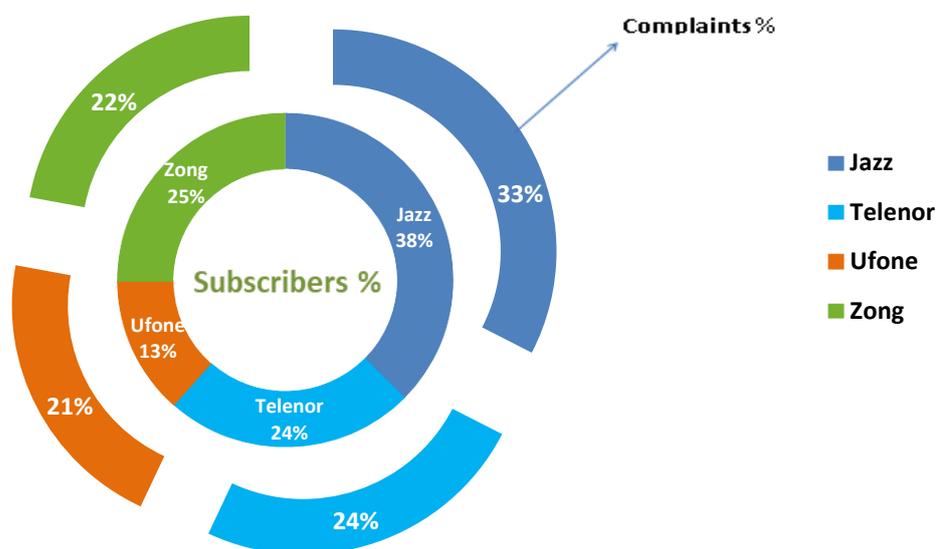
City-wise Percentage of Quality of Service Complaints against Ufone During July 2024



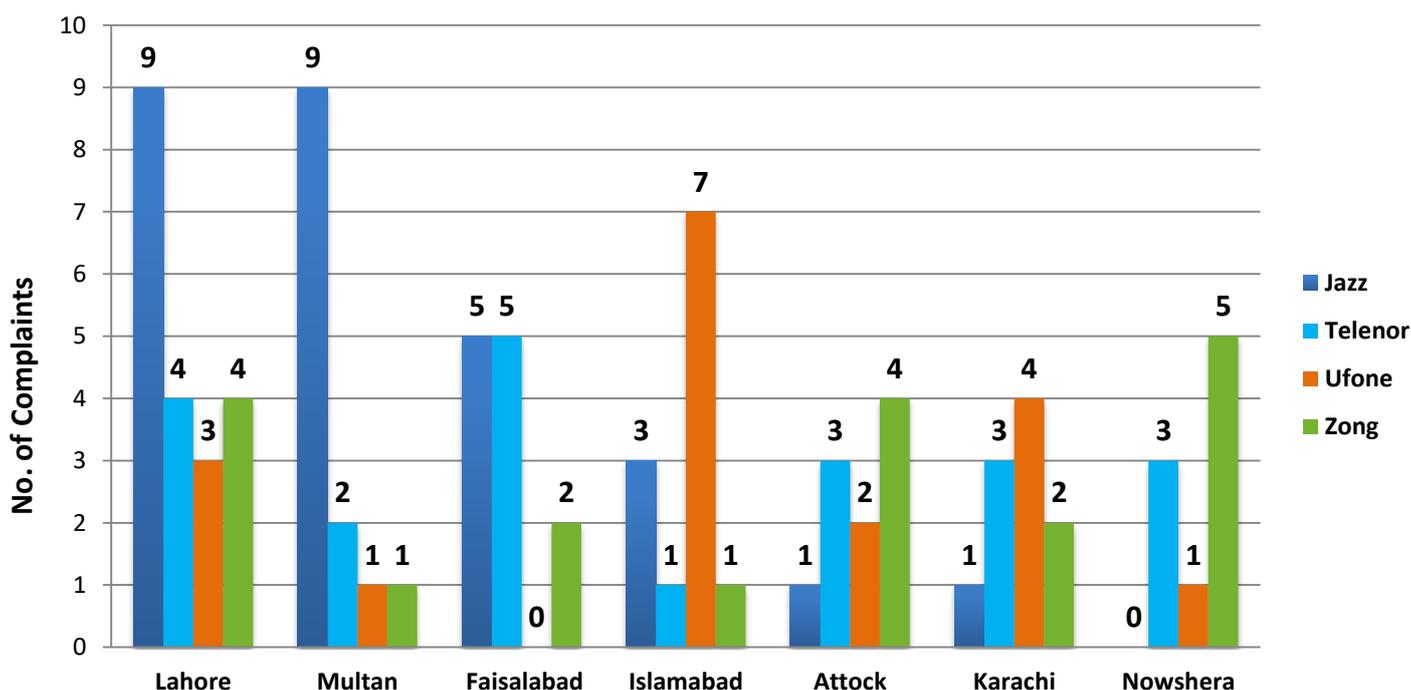
■ Karachi ■ Lahore ■ Islamabad ■ Quetta ■ Muzaffarabad ■ Multan ■ Hyderabad

Operator-wise and City-wise Percentage of Service Provision Issues in Specific Areas/Coverage Problems during July 2024

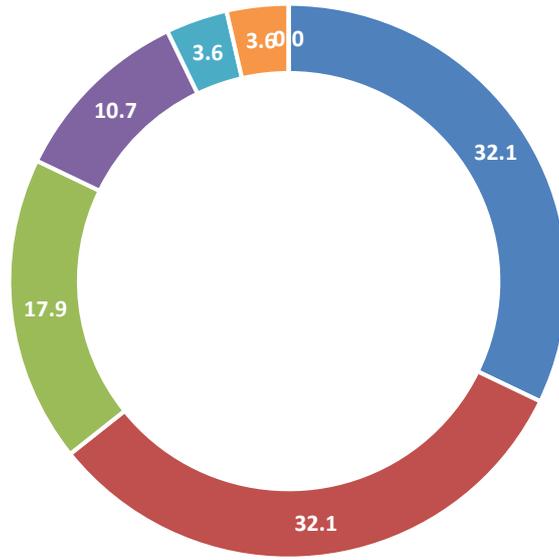
Operator-wise Percentage from Total Received Complaints and Subscribers of Service Provision Issues in Specific Areas/Coverage Problems Complaints during July 2024



City-wise Complaints of Service Provision Issues in Specific Areas/Coverage Problems against CMOs during July 2024

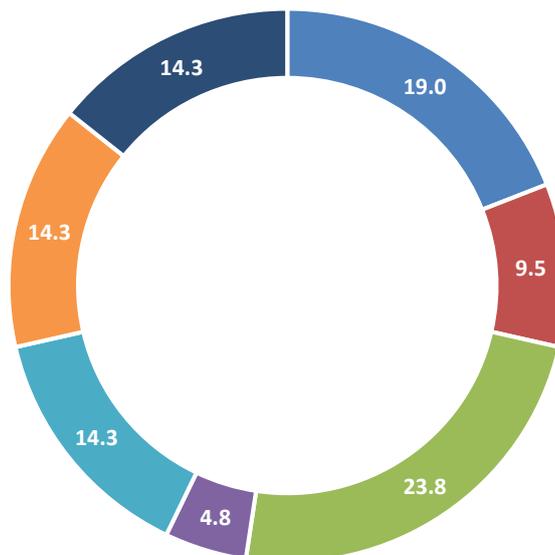


City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Jazz During July 2024



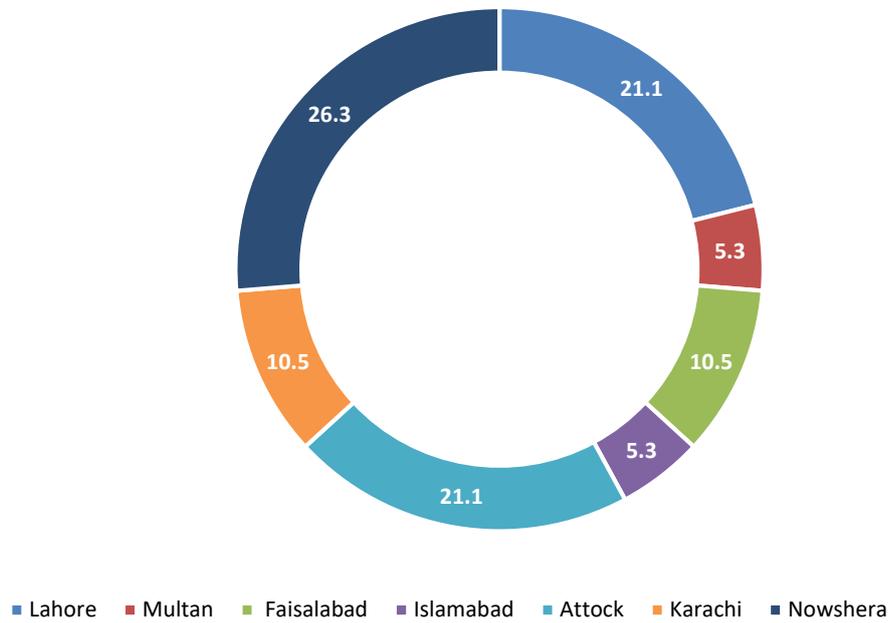
■ Lahore ■ Multan ■ Faisalabad ■ Islamabad ■ Attock ■ Karachi ■ Nowshera

City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Telenor During July 2024

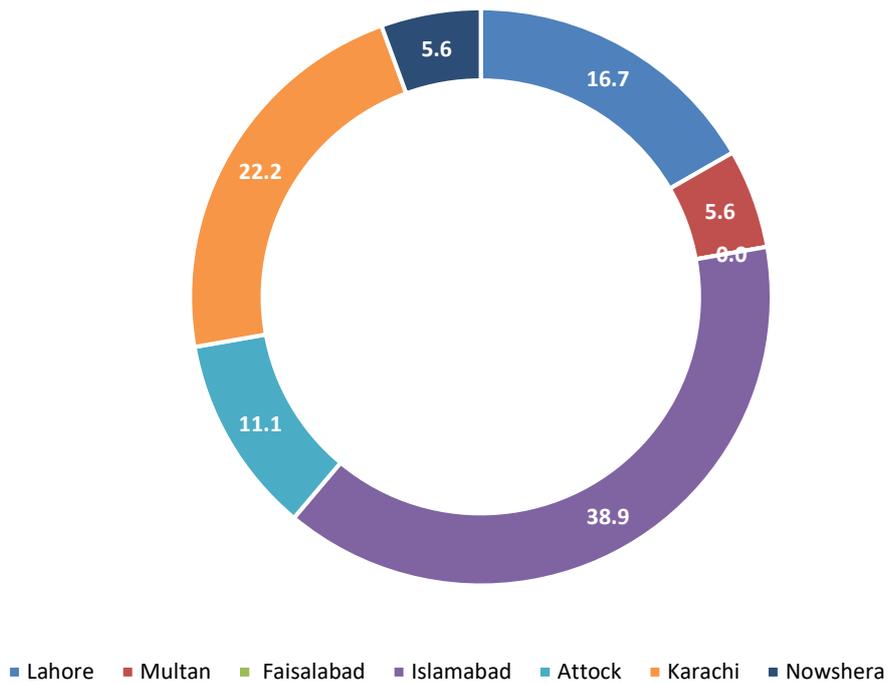


■ Lahore ■ Multan ■ Faisalabad ■ Islamabad ■ Attock ■ Karachi ■ Nowshera

City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Zong During July 2024

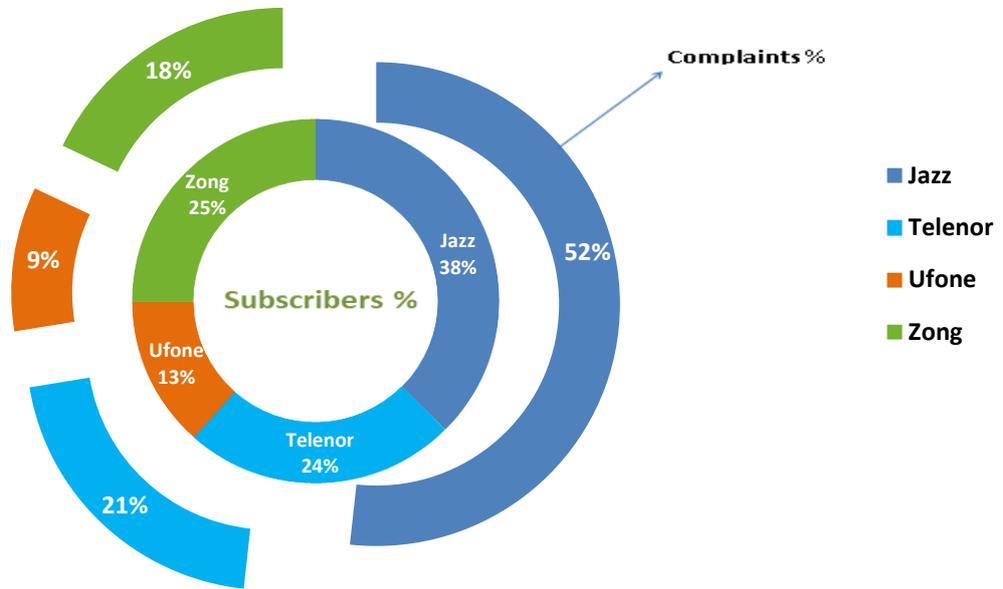


City-wise Percentage of of Service Provision Issues in Specific Areas/Coverage Problems against Ufone During July 2024

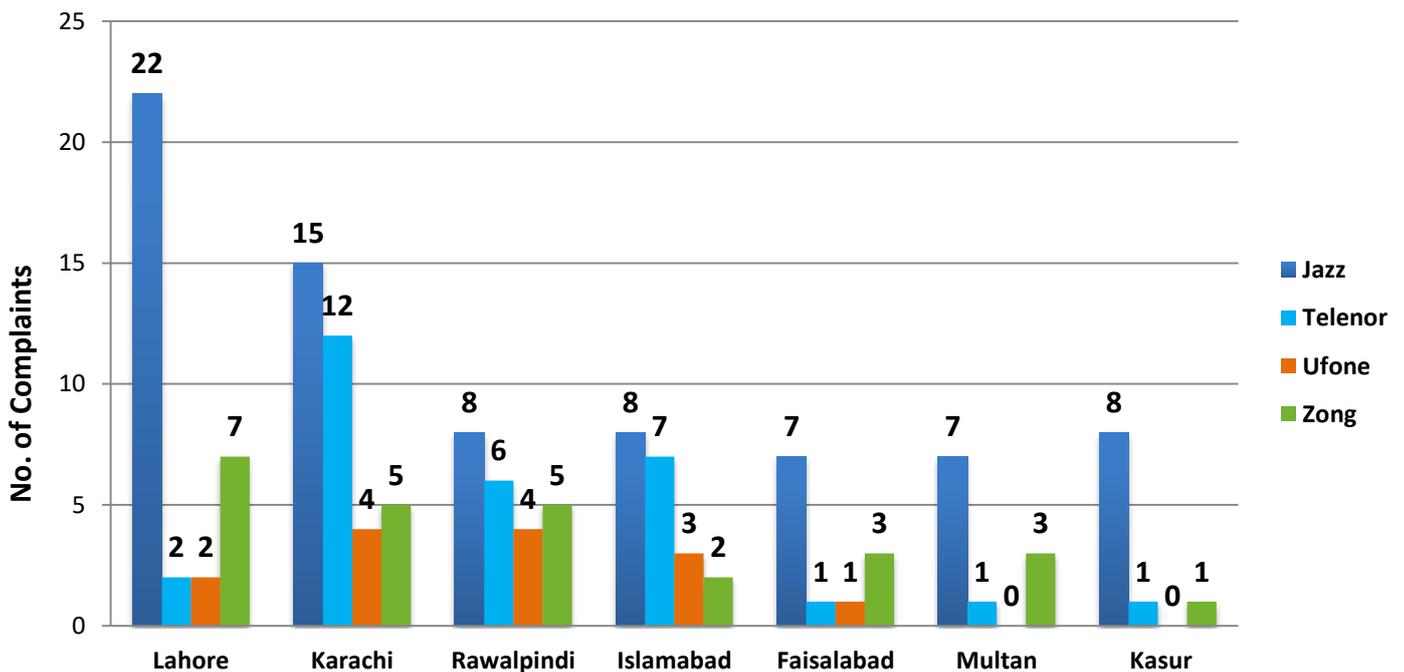


Operator-wise and City-wise Percentage of Billing Issues (Overcharging/Tariff Discrepancies) during July 2024

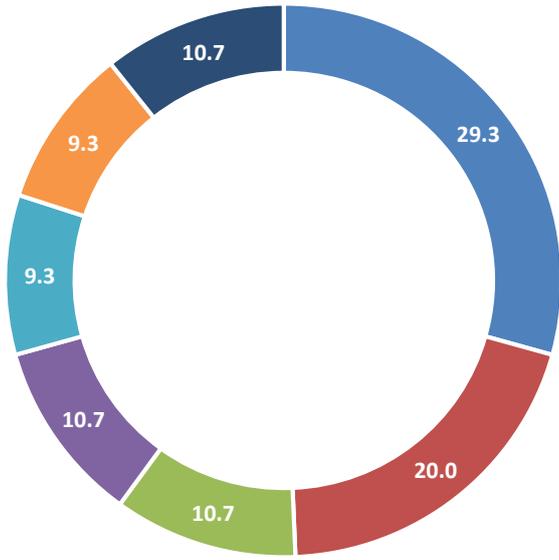
Operator-wise Percentage from Total Subscriber of Billing Related Complaints During July 2024



City-wise Complaints of Billing Issues (Overcharging/Tariff Discrepancies) against CMOs during July 2024

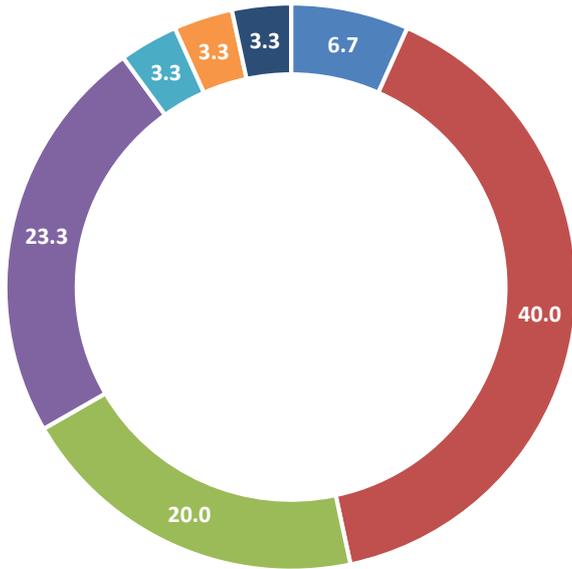


City-wise Percentage of of Billing Related Complaints against Jazz During July 2024



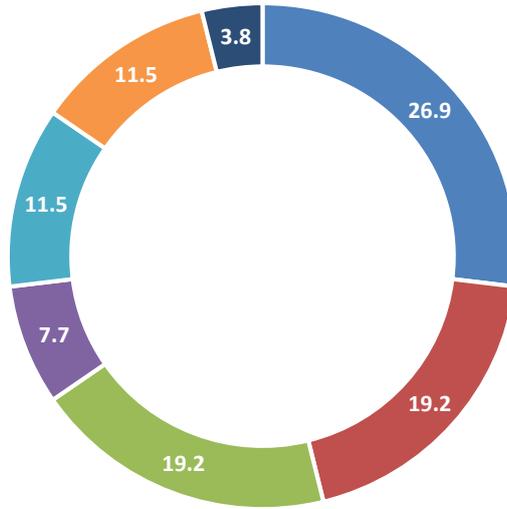
■ Lahore ■ Karachi ■ Rawalpindi ■ Islamabad ■ Faisalabad ■ Multan ■ Kasur

City-wise Percentage of of Billing Related Complaints against Telenor During July 2024



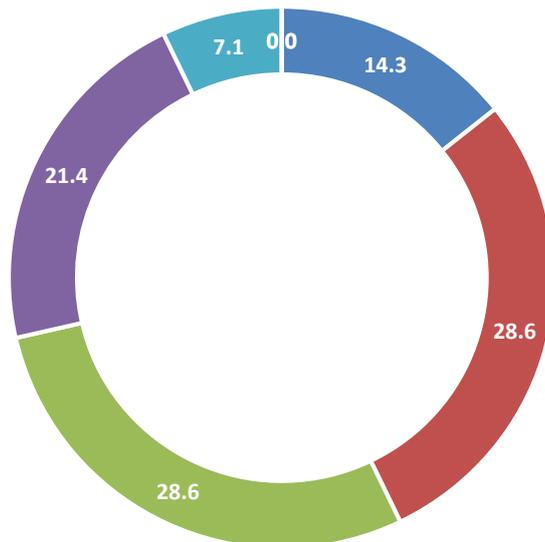
■ Lahore ■ Karachi ■ Rawalpindi ■ Islamabad ■ Faisalabad ■ Multan ■ Kasur

City-wise Percentage of of Billing Related Complaints against Zong During July 2024



■ Lahore ■ Karachi ■ Rawalpindi ■ Islamabad ■ Faisalabad ■ Multan ■ Kasur

City-wise Percentage of of Billing Related Complaints against Ufone During July 2024



■ Lahore ■ Karachi ■ Rawalpindi ■ Islamabad ■ Faisalabad ■ Multan ■ Kasur