



PAKISTAN TELECOMMUNICATION AUTHORITY
HEADQUARTERS, F-5/1 ISLAMABAD
Ph: 051-9214243 Fax: 051-2878113

Enforcement order under sub-section 3 of section 23 of the Pakistan Telecommunication (Re-organization) Act, 1996 against Cool Com (Pvt) Limited

File No. PTA/Finance/DCNS/Defaulters/1088/2010

Date of Issuance of Show Cause Notice: 14th July, 2010

Venue of Hearing: PTA HQs, Islamabad
Date of Hearing: 7th October, 2010

The Authority present:

S. Nasrul Karim A. Ghaznavi: Member (Finance)
Dr. Khawar Siddique Khokhar: Member (Technical)

The Issue:

“Non payment of PTA dues and failure in submitting annual audited accounts”

DECISION OF THE AUTHORITY

BRIEF FACTS:

Cool Com (Pvt.) limited (the “licensee”) is awarded non-exclusive license No.DIR (C)/L/PTA/486/2002 dated 17th February, 2003 by the Pakistan Telecommunication Authority (the “Authority”) to establish, maintain and operate Electronic Information Services in Faisalabad District which was upgraded as FTR Region and to provide licensed services on the terms and conditions contained in the license.

2. The licensee has defaulted in payment of the Authority’s dues for the year ended 30th June, 2005 amounting to Rs.20,681/--as well as not provided its annual audited accounts alongwith annual license fee for the years ended 30th June, 2006 to 2009. In this regard the Authority made various requests to the licensee but in vain. Hence, the Authority issued Show Cause Notice (the “Notice”) dated 14th July, 2010 under section 23 of the Act whereby required the licensee to remedy the contravention by making the

aforesaid payments and submission of annual audited accounts alongwith annual license fee for the years ended on 30th June, 2006 to 2009 within seven days and also submit written reply to the Notice within thirty (30) days of the issuance of the Notice and explain as to why the license should not be suspended, terminated or any other enforcement order should not be passed under section 23 of the Act against the licensee. But the licensee neither submitted its reply to the Notice within the statutory period of thirty days nor deposited the Authority's dues for the year 2005 as well as failed to submit annual audited accounts alongwith annual license fee for the years 2006 to 2009, hence committed sheer violation of the provisions of the license and the Act.

3. Therefore, before passing an enforcement order a Hearing Notice dated 30th September, 2010 was issued and served on the licensee whereby informed the licensee to attend the hearing dated 7th October, 2010. The show cause and hearing notice were served on the address of the company available and maintained with PTA. However, the licensee failed to respond to the show cause notice and also did not attend the hearing on the said date.

4. Regulation 46 of the Pakistan Telecommunication Authority (Functions & Powers) Regulations, 2006, provided as under:

46. Communication with the licensee (1) *The licensee shall maintain on file with the Authority its current address, including telephone number, fax number and email address, and the name and designation of a contact person, for the purposes of receiving communications from the Authority. Any notice or other communication to the licensee permitted under its license or the Regulations may be delivered to it by hand, mail, facsimile or electronic mail addressed to the licensee at its current address(s) available on file with the Authority and any such delivery or communication, as the case may be, if sent on the address referred to above shall be deemed to have been delivered or communicated, as the case may be, to the licensee.*

(2) *Any change in address, telephone numbers, fax numbers or contact person as referred in sub-regulation (1) shall be communicated to the Authority within seven (7) days of such change.*

5. Since the show cause notice and hearing notice have been served at the address given and maintained by the licensee with the Authority, hence, are deemed to be delivered and communicated to the licensee.

6. Therefore, the Authority has no option but to decide the matter in the absence of the licensee, on the basis of available record.

(a). The licensee was obliged under conditions 3.11 (b), 3.12, 4.51 and 5.51 (m) of the license, regulation 11 (1) of Class licensing and Registration Regulations, 2007 and sub-regulations (6) and (7) of regulation 23 of the Pakistan

Telecommunication Authority (Functions & Powers) Regulations, 2006, to submit annual audited accounts within three months and to pay annual license fee to the Authority within 120 days from the close of financial year which licensee failed to comply.

(b) The Authority has been making repeated requests to the licensee vide its various letters including dated 1st August, 2006, 20th August, 2007, 10th November, 2008, 21st November, 2008, 26th October, 2009 and 16th November, 2009 requiring the licensee to make the payment of annual license fee for the year 2005 and to submit annual audited accounts alongwith annual license fee for the years 2006 to 2009, but the licensee neither deposited the Authority's dues nor submitted annual audited accounts for the aforesaid period which constitute sheer disregard to the writ of the Authority. The Authority has made its reasonable efforts to contact the licensee, but failed to contact.

(c). Foregoing clearly shows that the licensee is not complying with the directions of the Authority and has closed its offices without informing the Authority. The hearing notice has been served on the address of the licensee that is available in the record but neither the licensee nor any of its representatives attended the hearing establishing an irresponsible attitude of the licensee towards the writ of the Authority.

7. ORDER

7.1. Keeping in view the above mentioned facts coupled with the available record, the Authority hereby decides to proceed in the absence of the licensee by passing the following enforcement order:

- (a) The license of **Cool Com (Pvt.) Limited** is hereby SUSPENDED for a period of One Month or till payment of annual license fee of Rs. 20, 681/- for the year 2005 and submitting the annual audited accounts alongwith annual license fee including late payment charges (@ 2% per month or part thereof) for the years ended on 30th June, 2006 to 2009, whichever is earlier.
- (b). In case of non-compliance of Para 7.1 (a) above, license No DIR(C)/L/PTA/486/2002 dated 17th February, 2003 (upgraded to FTR Region) of the company shall stand TERMINATED w.e.f. 3rd December, 2010 without further notice and recovery proceedings under section 30 of the Act shall be initiated by the Authority against the company for recovery of all payable dues as arrears of land revenue. While in case of payment as per 7.1(a), the license shall be restored.
- (c). PTCL is directed to forthwith terminate all telecommunication facilities extended to the licensee pursuant to the license till further orders of the Authority.

(S. Nasrul Karim A. Ghaznavi)
Member (Finance)

(Dr. Khawar Siddique Khokhar)
Member (Technical)

8. This determination signed on 03-11-2010 and comprises 04 pages.